



Application for ADDITIONAL RUBBISH BIN ON MEDICAL GROUNDS

For residents who have additional rubbish due to medical requirements

This service is for residents who are generating additional rubbish as a result of at-home medical treatment. NCC is able to provide a second bin to assist with the management of this extra rubbish. It is important to note that this additional bin is for medical waste that is not biohazard waste.

Eligibility

To be eligible for the service the applicant must confirm that they are generating additional waste as a result of receiving at-home medical treatment.

Cost

The cost of this service is fully subsidised for the 2021/2022 financial year. NCC will assess the long-term funding requirements after an initial 12-month trial.

The Application Process

The applicant must submit their application form and supporting evidence either online, by email, post, or in person at the NCC Customer Services Centre.

If eligible, a Council representative will call to advise when the additional bin will be delivered.

A Council representative will also follow up with the applicant in 6-months time to confirm that the service is working well, and the applicant requires continued use of the service.

The Weekly Service

If approved for an additional bin:

- The service will occur on the resident's normal rubbish collection days.
- The additional bin must be presented at the kerbside and ready for collection by 7am.

Missed Collections

In the event that the contractor misses the collection of the resident's rubbish, the resident or carer should call NCC on **06 835 7579** after 5pm on the day of the missed collection. Arrangements will be made to collect the next working day.

In the event that the wheelie bin is not at the kerbside in time for collection, the resident will have to wait until the following week's collection.

Annual Reassessment

The service, for those residents who require an additional wheelie bin due to receiving at-home medical treatment, will be reassessed every 12 months to confirm eligibility.

If the resident has been approved for long-term support of the service (12 months or more), Council staff will contact the resident towards the end of the 12 month period to check whether their needs have changed or whether any details of the property, such as

ownership, has changed.

Cancellation

If the resident wishes to cancel the service, NCC requests at least 10 working days to process the request. Please send the cancellation request to wasteteam@napier.govt.nz or phone **06 835 7579**.

Will I be eligible?

Are you:

Receiving at-home medical care that is generating additional waste and you require an additional bin to meet your weekly rubbish needs?

NCC needs to consider whether your at-home medical needs are a biohazard and your rubbish can be safely collected by our contractors. You will need to provide a letter from a medical professional to support your eligibility for this service.

How much notice do I need to give?

NCC requires at least 10 working days to process your request.

Privacy Statement

Information provided in this application form is required to process your application. This information will be held in accordance with the Privacy Act 1993 and the Local Government Official Information and Meetings Act 1987. In appropriate circumstances, it may be made available to other departments of NCC and NCC's approved contractors. Under the Privacy Act 1993, you have the right to access your personal information held by NCC and request to correct the personal information held.

Acceptance Conditions

In providing the additional medical waste bin, neither NCC nor the Council's

contractor will be liable for any damage or loss to the resident's receptacles that may be incurred as a consequence of providing this service.

Please note that all wheelie bins need to be placed kerbside by 7am on the resident's normal collection day.

When the resident no longer requires this service or moves from the address, they must contact NCC to advise of this change or cancellation on **06 835 7579** or wasteteam@napier.govt.nz

We will contact the applicant annually to confirm if there is still a need for the service to continue.

Complete the following form to apply for an additional rubbish bin on medical grounds.

Full Name:	
Contact Phone:	
Email Address:	
Collection Address:	
I will need the service: Temporarily <input type="radio"/> Please specify end date: Ongoing service (service to be reviewed annually) <input checked="" type="radio"/>	
I understand that I must provide evidence of my eligibility for this service and this will be kept confidential. I have attached a: Letter from a medical professional <input type="radio"/>	

Declaration

- I authorise NCC to complete all the checks required to verify that I am eligible to receive an additional rubbish collection bin on medical grounds.
- I have attached supporting documentation (e.g. medical certificate).
- I confirm that I have read and understood the above privacy statement, conditions of service and declaration. I confirm that the information provided on the application form is true and correct.
- I understand that application for this service will be assessed and acceptance is not guaranteed.

Signature (or authority signatory)	
Name:	Date: