

MTG HAWKE'S BAY & NAPIER LIBRARY TEMPORARY CLOSURE FAQS

Current as at 23 December 2020

WHY ARE MTG HAWKE'S BAY AND NAPIER LIBRARY CLOSED?

Urgent remedial work is needed on the building's sprinkler system.

Risks have been identified with the sprinkler system's ceiling pipe work, which is at risk of falling in a seismic event or other situation where force is applied, for example if the sprinkler system were to be discharged.

Remedial works to the sprinklers were previously identified and work commenced in early December. However recent work has revealed a greater risk to the safety of staff and customers than initially thought. The fixings supporting the sprinkler pipes to the ceiling need to be upgraded to ensure they are of sufficient load bearing capacity.

WHEN WILL THEY BE RE-OPENED?

Remedial work in the MTG Century Theatre and foyer will be completed in time for the theatre's reopening on Wednesday 27th January. Work in the rest of the building, including Napier Library, is expected to take longer. Until further investigative work is completed during January, we are unable to provide an exact time of reopening, but some parts of the building could be closed for a number of months. Where possible, we will look to reopen the building in stages, to help minimise disruption.

WHY WILL IT TAKE SO LONG TO UNDERTAKE WORK?

Due to the nature of the building and interior height, scaffolding is needing to be installed and dismantled as well as removing ceilings in certain areas.

HOW OFTEN WILL YOU UPDATE THE PUBLIC?

As often as possible. We will be making plans with speed and communicating them as we go.

WHO DID YOU CONSULT BEFORE MAKING THIS DECISION?

The Interim Chief Executive, Keith Marshall made the decision to close the building for the safety of staff and customers, in consultation with NCC's Senior Leadership Team. Due to the identified risk to physical safety of people, no external consultation was undertaken.

WHAT THIS MEANS FOR NAPIER LIBRARY

WHERE CAN I GO FOR LIBRARY SERVICES WHILE NAPIER LIBRARY IS CLOSED?

Taradale Library (24 White Street, Taradale) is operating as normal.



NAPIER
CITY COUNCIL
Te Kaunihera o Ahuriri

WILL THE TARADALE LIBRARY HAVE DIFFERENT OPENING HOURS?

The hours of Taradale Library will remain the same:

Christmas/New Year Hours:

- Closed: 25 - 28 December
- Open 29-31 December
- Closed 1-4 January

Normal Hours:

- 9.30am - 5.30pm, Monday to Friday
- 10am-4pm Saturday and Sunday

WHERE CAN I RETURN MY BOOKS WHILE THE LIBRARY IS CLOSED?

Napier Library returns bins are now closed.

All other returns bins are open:

- Taradale Library
- Pak n Save Napier
- Pak n Save Tamatea
- Four Square Taradale

WHAT HAPPENS WITH THE SUMMER READING PROGRAMME AND REPORT-INS / EVENTS?

Summer Reading and iReads will continue. All reports will be in the Taradale Library and for events please follow us on Facebook and check out our website for updates.

WILL MORE SERVICES BE DELIVERED FROM TARADALE AS A RESULT?

Our microfilm service will be temporarily unavailable over the holiday period. You will be able to request to view specific microfilm at Taradale Library via a Research Enquiry from late January 2021.

WILL ANY CURRENT LIBRARY STAFF LOSE THEIR JOBS?

No, staff will be redeployed to Taradale Library or other Napier City Council office space.

WHAT WILL HAPPEN TO THE BOOKS AT NAPIER LIBRARY?

We will have access to retrievable book stock. We are currently working through how that will work to make sure we give our customers the best possible service. It may mean small delays when reserving items from our catalogue.

WHERE CAN I COLLECT MY RESERVED BOOKS FROM?

All reserves can be collected from Taradale Library.

WILL I BE FINED FOR OVERDUE BOOKS?

There will be no overdue fines issued during this time.

HOW CAN I USE THE DIGITAL SERVICES FOR THE LIBRARIES?

Make the most of our website and other digital services. There are so many options including downloadable movies and courses (Kanopy), E-Audio and E-Books, as well as a range of research databases. Visit our website to learn more: <https://www.napierlibrary.co.nz/>

Don't have a password, or forgotten it? Just visit our website to access your member login. If you've forgotten your password or need a new one, click 'Forgot your password' and follow the steps.

Make sure you add your email to your library card membership so you can hear from us. Just send us a message through Facebook and we can get this sorted for you.

WHAT IS HAPPENING WITH THE NEW NAPIER LIBRARY LOCATION?

The new Napier Library is growing closer to becoming a reality.

The Napier Library Civic Precinct was consulted on as a part of Napier's Annual Plan - view the Annual Plan here: <https://www.napier.govt.nz/our-council/plans-strategies-reports/annual-plan/>

This recommends the library returning to Station Street in some form. It recognises that these are once in a lifetime decisions that need careful consideration. So, we've established a working group to look at options, costs and master planning of the potential commercial development, Library, and Council buildings. More information can be found here <https://www.napier.govt.nz/napier/projects/civic-and-library-buildings/>

WHAT THIS MEANS FOR MTG HAWKE'S BAY

IS THE COLLECTION SAFE?

While the risk to the collection is unlikely, there is still some risk. Staff are working through plans to manage and mitigate this risk as much as possible.

WILL THIS AFFECT NEW EXHIBITIONS COMING UP?

Potentially. We are working on a plan to ensure we are able to have our Women's Institute exhibition marking the 100th anniversary of the Women's Institute in New Zealand, which first started here in Hawke's Bay at Rissington. This exhibition is scheduled to open 11 February.

More detailed plans around the overall exhibition schedule will be worked through in January.

WHAT WILL HAPPEN WITH EXISTING EXHIBITIONS?

Some of these may close before the galleries re-open, some may be extended. Staff will work through plans on the exhibition schedule in January.

HOW WILL THIS AFFECT ANY EVENTS AT THE MTG CENTURY THEATRE

There are no events scheduled until 27 January 2021 and the Century Theatre and foyer will be open and safe from this date so events can continue as normal in these spaces.

HOW WILL THIS AFFECT ANY EDUCATIONAL PROGRAMMES RUN BY MTG?

We do not know the impact at this stage, but there is likely to be some disruption. We will work with schools and the Ministry of Education to reach the best outcomes.

WILL THIS AFFECT ACCESS TO ANY MTG ARCHIVES?

Access to the archive collections, based at our off-site store, will continue as normal through an appointment process. You can make a booking through email: info@mtghawkesbay.com or phone: 06 833 9925.