

July 2017

# RATES NEWS



## CHANGES TO YOUR RATES

Napier City Council adopted its 2017/18 Annual Plan with an increase in rates revenue of 4.9%. Of the increase, approximately 1% is associated with safe drinking water requirements and additional investment in the city's drinking water infrastructure.

While most property increases will be around 4.9%, some movements may vary from this depending on property values, location or services connected to each property.

## RATES REBATE SCHEME

The Rates Rebate Scheme assists low income homeowners with meeting the cost of rates for the home in which they were living on 1 July 2017.

In the 2017/18 financial year, residential ratepayers who earned less than \$24,790 for the year ended 31 March 2017 could be eligible for a rebate of up to \$620. Those earning more might still be eligible, depending on their rates amount and the number of dependants living with them. The scheme allows both Napier City Council and Hawke's Bay Regional Council rates to be included in the rebate calculation.

To check if you qualify, visit [www.ratesrebates.govt.nz](http://www.ratesrebates.govt.nz) or contact us on (06) 834-4197. If you expect to receive a rebate you should still plan on paying your first instalment due in August. The rebate will be credited against your next instalment.

**You can apply for a rebate now. The closing date for applications is 30 June 2018.**

## REVALUATION OF NAPIER CITY

Revised rating values are being prepared this year on behalf of Napier City Council by Quotable Value (QV). QV uses a mass-appraisal process based on property sales, supported by individual assessments resulting from building consents, subdivisions, objections or requests to update rating values.

If you're a property owner you can now update the information held online about your property. The aim is to improve the quality and availability of information on which property valuations are based, and make it easier for owners to change their property's information online.

Examples of the sorts of changes that could be identified are updated bathrooms and kitchens, carports or new decks. Owners can also correct inaccurate information held about their property.

Go to [www.updatemyproperty.co.nz](http://www.updatemyproperty.co.nz) and type in the property address or your valuation reference.

For help and advice contact Quotable Value at [updatemyproperty@qv.co.nz](mailto:updatemyproperty@qv.co.nz) or call 0800 786 822.

New values will be released in December 2017 and will apply as the basis for setting rates from 1 July 2018.



**NAPIER**  
CITY COUNCIL

*Te Kaunihera o Ahuriri*

## Key Dates

Instalment	Due Date
1st Instalment	23 Aug 2017
2nd Instalment	22 Nov 2017
3rd Instalment	21 Feb 2018
4th Instalment	23 May 2018

A 10% charge is added if your rates instalment is not paid by the due date.

An additional 10% charge is added to any outstanding rates from previous years which remain unpaid after the due dates for instalments one and three.

## How To Pay Your Rates

### Easy Pay - Direct Debit

You can pay your rates either weekly or fortnightly on a Thursday, monthly on the 20th, or quarterly on the instalment date.

Contact us for an EASY PAY form or download a copy from our website. Remember, if you shift house you must set up a new direct debit for your new property.

### Mail us a Cheque

Use the reply paid envelope and **post in time to be received by the due date to:**

Napier City Council  
Private Bag 6010  
Napier 4142

### Regular Deductions

If you have set up your own payment schedule, please ensure that payments are sufficient to clear your account by the due date for each instalment.

### Pay in Person

Pay by cash, cheque or EFTPOS at the Council Civic Building, Hastings Street, between 8am and 5pm (this address may change, please check our website). Please bring your rates invoice with you.

## Get Your Rates By Email And Give Your Letterbox A Holiday!

Would you prefer to receive your rates invoice by email?

If so, complete the online form in the rates section of [www.napier.govt.nz](http://www.napier.govt.nz) keyword: #ratesbyemail or email us at: [rates@napier.govt.nz](mailto:rates@napier.govt.nz)

Applications for emailing rate invoices must be authorised by one of the current property owners

## Problems With Payments

If you are unable to pay your rates on the due date, please contact us for advice. It is better to ask for help than pay late-payment penalties.

For any queries or further information, contact:

Rates Section, Napier City Council

Hastings Street, Napier 4110

Private Bag 6010, Napier 4142

Phone Rates Direct Line:

(06) 834 4197

## Bank Account

If you pay your rates using either:

- Automatic payment
- Phone bill pay
- Internet banking or
- Direct credit

please ensure you are using Napier City Council's correct bank account, Westpac: **03 0698 0289001 00**

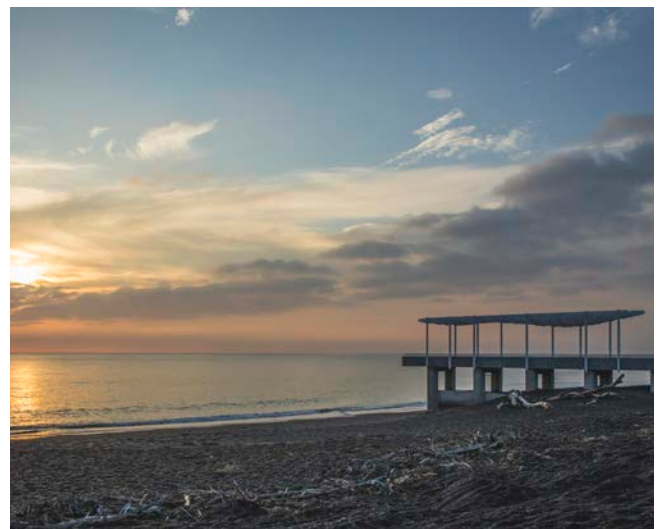
Also, please ensure that the details for your payments show as follows:

Particulars: RATES

Code: Your valuation reference no.  
(No dashes or spaces)

Reference: Surname (First surname appearing on the rates invoice)

Remember; if you shift house, please change your valuation reference no. when making your payment.



Check your annual rates online: [www.napier.govt.nz](http://www.napier.govt.nz)