

July 2018

RATES NEWS



CHANGES TO YOUR RATES

Napier City Council has adopted the 2018/19 Long Term Plan with an increase in rates revenue of 5.2%. Actual increases will vary depending on each property value, the location or services connected.

REVALUATION OF NAPIER CITY

The updated rating values were released by the Council's valuer, Quotable Value (QV) at the end of last year. These values are dated 1 September 2017 and are based on property sales, building consents, subdivisions, objections or requests to review. The new QV value is used for calculating the rates on each property from 1 July 2018.

Generally, residential land values have increased on average 39% and commercial/industrial 23%.

GET YOUR RATES BY EMAIL

If you would like to receive your rates invoice by email, please complete the online form in the rates section of www.napier.govt.nz keyword: #ratesbyemail

RATES REBATE SCHEME

The Rates Rebate Scheme has been provided by the Department of Internal Affairs. It has been made available to assist homeowners with meeting the cost of rates. If you are:

- The owner of the property
- Living in the property at 1 July 2018
- Income less than \$25,180 per annum

you may be entitled to a rebate of up to \$630.

If you earn more than \$25,180 per annum you may still apply. We take into account your rates bill and number of dependants.

There are some changes to how we assess ownership. It now includes retirement villages and company owned properties.

To check if you qualify, visit www.ratesrebates.govt.nz or contact us on (06) 834-4197. If you expect to receive a rebate you should still plan on paying your first instalment due in August. The rebate will be credited against your next instalment.

You can apply for a rebate now. The closing date for applications is 30 June 2019.



NAPIER
CITY COUNCIL

Te Kaunihera o Ahuriri

Key Dates

Instalment	Due Date
1st Instalment	22 Aug 2018
2nd Instalment	21 Nov 2018
3rd Instalment	20 Feb 2019
4th Instalment	22 May 2019

A 10% charge is added if your rates instalment is not paid by the due date.

An additional 10% charge is added to any outstanding rates from previous years which remain unpaid after the due dates for instalments one and three.

Return Mail Envelopes

Our bank is phasing out the remittance processing service for postal payments. This has required us to look at how our customers are making payments and the trends from other councils. We have taken this opportunity to recognise the changes by removing the reply paid envelope when we send instalment notices.

This will save us costs in unnecessary printing, processing and mailing.

How To Pay Your Rates

Easy Pay - Direct Debit

You can pay your rates either weekly or fortnightly on a Thursday, monthly on the 20th, or quarterly on the instalment date.

Contact us for an EASY PAY form or download a copy from our website. Remember, if you shift house you must set up a new direct debit for your new property.

Mail us a Cheque

Post in time to be received by the due date to:

Napier City Council
Private Bag 6010
Hawke's Bay Mail Centre
Napier 4142

Regular Deductions

If you have set up your own payment schedule, please ensure that payments are sufficient to clear your account by the due date for each instalment.

Pay in Person

Pay by cash, cheque or EFTPOS at our Customer Services Centre, Dunvegan House, Hastings Street, between 8am and 5pm (this address may change in the future, please check our website).

Please bring your rates invoice with you.

Problems With Payments

If you are unable to pay your rates on the due date, please contact us for advice. It is better to ask for help than pay late-payment penalties.

For any queries or further information, contact:

Rates Section, Napier City Council

Hastings Street, Napier 4110

Private Bag 6010, Hawke's Bay Mail Centre ,

Napier 4142

Phone Rates Direct Line: (06) 834 4197

Bank Account

If you pay your rates using either:

- Automatic payment
- Phone banking
- Internet banking or
- Direct credit

please ensure you are using Napier City Council's correct bank account, Westpac: **03 0698 0289001 00**

Also, please ensure that the details for your payments show as follows:

Particulars: RATES

Code: Your valuation reference no.
(No dashes or spaces)

Reference: Surname (First surname appearing on the rates invoice)

Remember; if you shift house, please change your valuation reference no. when making your payment.

If you have any questions, please contact our rates team by phone (06) 834 4197 or email rates@napier.govt.nz



Check your annual rates online: www.napier.govt.nz