

Safer Napier
Annual Report
July 2018 to June 2019

Napier is a safe and healthy city



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Introduction

Napier City is proud to be an accredited Safe Community and was first accredited in 2010. Safe Communities¹ is an international concept that recognises safety as a universal concern and a responsibility for all. It creates ways to increase action on community safety through the building of local partnerships.

Safer Napier focuses on injury prevention, crime prevention, road safety, community resilience, addiction related harm, and collaboration. It is an 'umbrella' for over 35 initiatives and projects with 43 agencies, organisations and groups as signatories to the Safer Napier Memorandum of Commitment. It contributes to the United Nations Sustainable Development Goals:

- Good health and well-being (targets 3.2, 3.5, 3.6)
- Gender equality (targets 5.2, 5.3)
- Sustainable cities and communities (targets 11.2, 11.5)
- Peace, justice and strong institutions (targets 16.1, 16.2).

As an accredited Safe Community, data analysis, evaluation and priority setting is important. An annual online survey is submitted in August to the Safe Communities Foundation of New Zealand (SCFNZ) (see Appendix A) and the programme uses a Results Based Accountability (RBA) framework to measure what difference is being made. This report is for 1 July 2018 to 30 June 2019 and covers four case studies, the five goals and a selection of programmes and initiatives.²



Safer Napier Annual Workshop, April 2019
Sixty-seven people from over 40 organisations, agencies and groups participated

¹ For more information on Safe Communities see www.safecommunities.org.nz

² Please note this report gives an overview of Safer Napier activities and does not include all community safety initiatives occurring in Napier.

Safer Napier Memorandum of Commitment signatories

Note: Safer Napier Strategic Group (SNSG)³ members are shown in bold

- **Accident Compensation Corporation**
- Age Concern Napier
- Ahuriri Māori Wardens Trust
- Alcohol Action Hawke's Bay
- Citizens Advice Bureau
- Disability Resource Centre Hawke's Bay
- DOVE HB
- **Fire and Emergency New Zealand**
- **Hawke's Bay Civil Defence Emergency Management Group**
- **Hawke's Bay District Health Board**
- **Health Hawke's Bay – Te Oranga Hawke's Bay**
- **Housing New Zealand Corporation⁴**
- Ka Hao Te Rangatahi Trust
- Liberty
- Mataruahau Māori Wardens
- Ministry of Education
- **Ministry of Social Development**
- Multicultural Association Hawke's Bay Incorporated
- Napier City Council
- Napier Youth Council – Te Kaunihera Rangatahi O Ahuriri
- Napier Community Patrol
- Napier Disability Advisory Group
- Napier Family Centre
- Napier Inner City Covenanted Churches
- Napier Neighbourhood Support
- Napier Safety Trust
- **New Zealand Police**
- **New Zealand Red Cross**
- New Zealand Transport Agency
- Pirimai Baptist Church
- Plunket Hawke's Bay
- **RoadSafe Hawke's Bay**
- **Roopu a Iwi Trust**
- St John Central Region
- Salvation Army
- Sport Hawke's Bay
- Surf Lifesaving New Zealand
- **Te Kupenga Hauora – Ahuriri**

³ As at June 2019.

⁴ On 1 October 2019, Housing New Zealand joined HLC and KiwiBuild to form Kāinga Ora – Homes and Communities.

- **Te Puni Kōkiri**
- Tū Tangata Maraenui Trust
- Whatever it Takes Trust
- Volunteering Hawke's Bay
- Zeal Hawke's Bay

New SNSG members since Safer Napier Memorandum of Commitment signing are:

- **Napier City Business Incorporation**
- **New Zealand Automobile Association**
- **Te Rangihaeata Oranga Trust / Hawke's Bay Problem Gambling Services**

Case studies

Case study 1 – Safe as Houses (Villages)

Initiative/Programme Name: Safe as Houses (Villages)



Safe as Houses (Villages) was implemented at six Napier City Council (NCC) Retirement Villages: Arthur Richards, Coventry Ave, Centennial, Otatara, Rangi Marie and Oriel.

Issue/Population Group Addressed:

Issue: Home safety, including injury from falls and fire, crime prevention, Civil Defence preparedness and isolation / community connections.

Target group: Older people living in NCC Retirement Villages.

Goal:

Increase awareness of safety issues and make physical changes to the home environment to prevent risk of falls, fire, and crime while increasing Civil Defence preparedness.

Encourage interaction and connectedness between neighbours.

Partners:

Napier City Council (NCC), NZ Police, Hawke's Bay Civil Defence Emergency Management Group (HB CDEM), Fire and Emergency NZ, Napier Neighbourhood Support (NNHS), Housing New Zealand Corporation (HNZC) and ACC.



Otatara Village morning tea

Frequency/Duration: (one-off, ongoing, time limited, dates)

Implemented in all NCC Retirement Villages between August 2017 and October 2018.

Data, Information and Story Behind the Data

In New Zealand more injuries happen at home than at work, on the roads or playing sport⁵. Of all new Napier ACC injury claims in 2016, 52% (15,517 claims) occurred in the home. Unlawful Entry With Intent/Burglary, Break and Enter made up almost one quarter (23%, 1031 reported victimisations) of all recorded victimisations for the Napier Police Station during the 2017/18 year.

ACC data shows claim frequency is rising fastest amongst seniors, mainly for falls in the home which is the most common cause of injury amongst older people. Falls account for almost two-thirds (59%) of new ACC claims amongst those aged 65 and over in Napier (compared to 33% amongst the under 65s). The cost of claims among the over 65s living in Napier for falls alone is \$3.13 million per year. ACC received almost 5,800 new claims from Napier residents aged 65+ for the 11 months from July 2017 to the end of May 2018⁶.

Home safety is a priority for Safer Napier and this project links to the Safer Napier Strategic goals: 'People are injury free in Napier', 'People in Napier feel safe' and 'People in Napier know how to keep themselves safe'. Older people are an identified target audience.

Evidence reviewed before implementing programme: (*Why you chose this approach*)

(i.e. Link to peer reviewed journal article, national strategy, guidelines on best practice etc.)

Safe as Houses was based on the successful Tauranga Safe as Houses project, a project conceived through the ACC Idea Nation national competition. Safe as Houses (Villages) is a modified version of Safe as Houses for older people. It has incorporated parts of the Live Stronger for Longer 'Home Safety Checklist' produced by ACC, Ministry of Health and Health Quality and Safety Commission NZ. It also incorporates best practice from the Safer CHB Pension Flats project.

The programme links to NZ Police, Prevention First: National Operating Model 2017 (prevent crime before it happens), Fire and Emergency NZ - Statement of intent 2017-2021 (strategic priorities; fire reduction and prevention, stronger engagement with communities), and National Civil Defence Emergency Management Strategy (increasing community awareness, understanding, preparedness and participation in Civil Defence Emergency Management).



Oriel Place
Retirement
Village

⁵ SCFNZ, Fact Sheet 4: Home Injuries and Prevention, www.safecommunities.org.nz/resources/fact-sheets-community-safety

⁶ Napier City Council Positive Ageing Strategy

What did you do?	How well did you do?	Is anyone better off?
<p>Door to door home safety assessments in six NCC Retirement Villages were carried out followed by a shared morning tea and presentations from key agencies in each of the Villages. Residents also received a personalised letter with key safety tips based on the home safety assessments.</p> <p>Projects were evaluated and lessons learnt included in planning for future projects.</p>	<p>A total of 115 Retirement Village residents participated in the programme during 2018/19. All received key messages about falls prevention, fire safety, crime prevention and Civil Defence preparedness.</p> <p>Safe as Houses (Villages) has been delivered to all nine NCC Retirement Villages between August 2017 and October 2018. The following figures relate to all nine Safe as Houses (Villages).</p> <p>There were 96 NCC Retirement Village residents who took part in the survey two months after the home visits (43% of participants).</p> <p>100% were satisfied or very satisfied with Safe as Houses</p> <p>96% thought the officers who visited their home were helpful, polite and professional (note those who responded 'no' commented they did not remember anyone visiting them)</p>	<p>Of the 96 residents surveyed:</p> <p>35% (34 residents) have personally made additional safety changes (for example, not leaving things on stove, replacing security lock on window, storing water, and moving things so don't trip on them. This is a subjective measure that demonstrates behaviour changes)</p> <p>52% (50 residents) feel safer after being part of this project</p> <p>51% (49 residents) feel they have met new people (increased their social network)</p> <p>Following on from this project, NCC is undertaking further resilience planning for the NCC Retirement Villages. This includes communal BBQ's and water storage that can be used during an emergency.</p>

Case study 2 – ‘Look Out For Your Neighbour’ promotion

<p>Initiative/Programme Name: ‘Look Out For Your Neighbour’ promotion</p>
<p>Issue/Population Group Addressed: Strengthening community connections, older person.</p>
<p>Goal: Strengthen community connections by encouraging people to look out for neighbours, especially the elderly living alone.</p>
<p>Partners: Safer Napier, Napier City Council, NZ Police, Napier Age Concern and the Positive Ageing Strategy network of seniors.</p>
<p>Frequency/Duration: (one-off, ongoing, time limited, dates) Christmas holiday season 2018/19. Subsequently further developed and extended into the 2019/20 financial year.</p>
<p>Data, Information and Story Behind the Data Over six months in 2018, four elderly Napier residents were found deceased after passing away alone in their own homes. These instances highlight the need for residents to look out for neighbours who may live alone, especially the elderly. Napier’s population is ageing. The 65+ population is projected to double in size over the next 30 years. As the population ages and alternative housing options become less affordable and available, more older people are remaining in their homes for longer, often living by themselves. This promotion supports one of Safer Napier’s key priorities of strengthening community connections under the goal ‘People in Napier keep themselves safe’. It builds on the aims of the Safe as Houses project, and Napier’s Neighbourhood Support service. It also reinforces several of the focus areas proposed in the draft Napier Positive Ageing Strategy, including: health and wellbeing, community spirit, and being safe.</p>
<p>Evidence reviewed before implementing programme: (<i>Why you chose this approach</i>) (i.e. Provide links to: peer reviewed journal article, national strategy, guidelines on best practice etc.) Research by Dr Hamish Jamieson, senior lecturer in older persons’ health at the University of Otago, identifies that social isolation is a high risk for poor health. “Interaction people have with their friends and colleagues, and neighbours and family members, is really important to help them maintain their sense of independence and help them maintain the idea of looking after themselves.”⁷ This initiative builds on the Napier Connects programme which was a collaborative initiative to increase community connections and reduce social isolation for Napier’s older people.</p>

⁷ <http://superseniors.msd.govt.nz/health-wellbeing/preventing-social-isolation/social-isolation.html>

It incorporated best practice from the Napier Connects Toolkit⁸, a resource promoting positive ageing and community engagement.



READING THE SIGNS

- Do the lights come on at night?
- Do the curtains get drawn?
- Is the garden tended?
- Has mail accumulated?

If you are concerned about your elderly neighbour seek advice from Police or Age Concern.

⁸ www.napier.govt.nz/napier/community-development/seniors/napier-connects-toolkit/

What did you do?	How well did you do?	Is anyone better off?
<p>Promotion campaign featuring local Napier people to raise awareness and provide encouragement and information on looking out for vulnerable neighbours, especially the elderly. The promotion is based on tips provided by Police and Napier Age Concern.</p> <p>Coverage included; online Facebook posts, Napier City Council's 'Informing Napier' insert, media release dovetailed with Napier Community Christmas lunch promotion and community newspaper <i>He Ngakau Hou</i>.</p>	<p>The 'look out for your neighbour' message was promoted through different media channels. The media release was picked up by Hawke's Bay Today newspaper, HB App and other online news sites.</p> <p>The January 2019 Facebook post received 46 likes/loves and was shared to 18 other Facebook pages including Eastern District Police, Gambling Recovery and Wairoa Safe Communities.</p>	<p>The campaign has increased community knowledge about getting to know your elderly neighbours and provides helpful tips and things to look out for, for example whether their lights come on at night, if the curtains get drawn, the garden tended, or if the mail is building up in their letterbox.</p> <p>Helen who is featured in the poster is one who has benefited from such a relationship <i>"You don't have to live in each other's pockets but it's nice to know your neighbours are looking out for you, and can expect the same from you."</i></p> <p>This campaign encourages people to get to know their neighbours and to look out for each other, thereby building community resilience.</p> <p>This campaign will be further extended by promoting another older resident interacting with their neighbours, continuing with ongoing promotions at key times of the year (for example, Christmas/holiday season, winter, International Day of Older Persons, Neighbours Day, etc) and promoting the campaign through a wider range of channels (billboards, more social media, waiting rooms in general practices and social service agencies including Age Concern).</p>

Case study 3 – IronMāori Kaumātua Ahuriri event

<p>Initiative/Programme Name: IronMāori Kaumātua Ahuriri event</p>
<p>Issue/Population Group Addressed:</p> <p>Issue: Injury prevention, fire safety and emergency readiness</p> <p>Target group: Māori, older people</p>
<p>Goal:</p> <p>Increase kaumātua awareness and knowledge of injury prevention, fire safety and emergency readiness and encourage behaviour changes.</p>
<p>Partners:</p> <p>Te Puni Kōkiri, Te Timatanga Ararau Trust, ACC, Fire and Emergency New Zealand, Hastings District Council, Health Hawke’s Bay, Hawke’s Bay Civil Defence Emergency Management Group, Napier City Council, Salvation Army and Te Kupenga Hauora – Ahuriri.</p>
<p>Frequency/Duration: (one-off, ongoing, time limited, dates)</p> <p>Annual event, 2 November 2018</p>
<p>Data, Information and Story Behind the Data</p> <p>In 2017 the Safer Napier Strategic Group set an action to “Raise awareness about injury prevention and community safety at events targeting Māori and whānau”. IronMāori is a hauora Māori kaupapa. The Kaumātua event is open to 55 year olds and over and is attended by whānau of all ages and from all over New Zealand.</p> <p>Research into the benefits of IronMāori – an indigenous triathlon, show that "Māori, on average, have the poorest health status of any ethnic group in New Zealand. Initiatives like IronMāori play an important role in reducing this disparity by promoting good health and wellbeing. It was the normalisation of the Māori cultural concepts, beliefs and values within this sporting initiative that had the greatest impact. The inclusion of whanaungatanga (sense of family connection) and manaakitanga (support, hospitality, kindness) meant their identity as Māori was enhanced, which in turn led to a greater sense of wellbeing."⁹</p>
<p>Evidence reviewed before implementing programme: (<i>Why you chose this approach</i>)</p> <p>(i.e. Provide links to: peer reviewed journal article, national strategy, guidelines on best practice etc.)</p> <p>Providing manaakitanga and kanohi ki te kanohi, face-to-face engagement was chosen after kōrero with Te Timatanga Ararau Trust (the organisers of IronMāori) on how Safer Napier could support their kaupapa. This approach is supported by the following two pieces of research.</p> <p>Guidelines provided by Te Puni Kōkiri (the Ministry of Māori Development) on building relationships for effective engagement with Māori states, “It is the experience of Te Puni Kōkiri that the most</p>

⁹ Fabish, S. A. (2017). IronMāori: Pūrākau of whānau wellbeing, Living as Māori The University of Auckland. ResearchSpace@Auckland

effective way to engage with Māori is by investing in relationships with Māori – rather than by making the task of engagement the focus of the investment.”¹⁰

The research article, *Engaging vulnerable populations in preparedness and response: a local government context* explored engaging communities proactively especially two demographic groups: low socio-economic; and culturally and linguistically diverse populations. This research identified a trend of passivity towards preparedness. It also found that information from traditional mass media and family members was preferred and trusted. Based on these findings, the research found a combination of traditional mass media and digital media with proactive face-to-face engagement improves outcomes.¹¹

What did you do?	How well did you do?	Is anyone better off?
<p>Through manaakitanga, kai was shared with IronMāori participants so that kanohi ki te kanohi (face to face) conversations could take place around key safety messaging.</p> <p>Messaging was also shared throughout the day over the loud speaker, resources (e.g. ACC drink bottles) and through written published material, available in both English and Te Reo.</p> <p>This is the second year Safer Napier has had a presence at IronMāori Kaumātua. It was expanded to a Safe Communities presence in 2018 with the inclusion of Safer Hastings. This was one of the project team’s recommendations following the 2017 event.</p>	<p>Over 100 Kaumātua participated on the day supported by their whānau. All received key messages about falls prevention, fire safety and Civil Defence emergency preparedness.</p> <p>A success factor for this project was our key link person – a Māori connector to guide us. They approached the Trust about how we could add value to their event and be part of this positive kaupapa.</p> 	<p>Kaumātua who wanted more information about community strength and balance programmes and / or a fire safety home check were contacted after the event. Arrangements were made before the event so Kaumātua living outside our region would be contacted by someone local to them.</p> <p>A visual presence and participation in this event increases community awareness of Safer Napier and Safe Communities.</p>

¹⁰ Building Relationships for Effective Engagement with Māori www.tpk.govt.nz/en/search?q=engaging+with+maori

¹¹ Australian Journal of Emergency Management, vol. 33, no. 1, January 2018.

Case study 4 – Shake Out

Initiative/Programme Name: Shake Out 2018 - Napier earthquake and tsunami evacuation



Issue/Population Group Addressed:

Issue: Earthquake and tsunami preparedness

Group: Napier City Council and Hawke's Bay Regional Council staff

Goal:

To remind people of the action to take during an earthquake (Drop, Cover and Hold) and to practise a tsunami hīkoi (evacuation)

Partners:

Napier City Council, Hawke's Bay Regional Council, Hawke's Bay Civil Defence Emergency Management Group and SNSG

Frequency/Duration: (one-off, ongoing, time limited, dates)

One-off, Thursday 18 October 2018. To become an ongoing annual project

Data, Information and Story Behind the Data

Hawke's Bay is one of the most seismically active regions in New Zealand. New Zealand's entire coast is at risk of tsunami but the East Coast of New Zealand has been identified as having the highest tsunami risk because of the subduction zone marked by the Hikurangi Trough. Scientists have confirmed the subduction zone could generate severe tsunami from earthquake sizes of magnitude 8-9. This means in the future we could see tsunami like those in the Indian Ocean in 2004 and Japan in 2011¹².

Most of Napier is in a red, orange or yellow tsunami evacuation zone. For a local source tsunami, there will be no time for an official warning or managed evacuation. After a long or strong earthquake, residents and visitors will need to immediately evacuate all these zones. It is important that the community knows where to evacuate to. Natural warning signals are of key importance in response to local source tsunami as they may be the only warnings.

Evidence reviewed before implementing programme: (*Why you chose this approach*)

(i.e. Provide links to: peer reviewed journal article, national strategy, guidelines on best practice etc.)

Resources and guidelines from the ShakeOut website and East Coast Lab have been used. Research since the Canterbury earthquakes of 2010 and 2011 confirms if you are in an earthquake in New Zealand, Drop, Cover and Hold is still the right action to take. We also know that practising

¹² www.hbemergency.govt.nz/hazards/tsunami/ and Wallace, L.M., U.A. Cochran, W.L. Power, and K.J. Clark. 2014. Earthquake and tsunami potential of the Hikurangi subduction thrust, New Zealand: Insights from paleoseismology, GPS, and tsunami modelling. *Oceanography* 27(2):104–117, <https://doi.org/10.5670/oceanog.2014.46>.

tsunami hīkoi works. It helped save the lives of more than 95% of people who safely evacuated, after they felt a long or strong earthquake in the 2011 Japan earthquake and tsunami.¹³

This project contributes to the National Disaster Resilience Strategy priority of enabling, empowering, and supporting community resilience.

What did you do?	How well did you do?	Is anyone better off?
<p>On Thursday 18 October 2018, Napier City Council and Hawke’s Bay Regional Council staff located in the inner city of Napier took part in an earthquake and tsunami evacuation drill.</p> <p>Safer Napier Strategic Group members were at three “check-in” points at the end of the suggested evacuation routes. Water, healthy snacks and emergency preparedness information were provided at the “check-in” points.</p> 	<p>Over 200 Council staff participated in the drill.</p> <p>www.facebook.com/hbemergency/videos/497271970749139/</p> <p>Key messaging was shared in advance by the CEO’s. This included reminders of what to do in an earthquake, three possible tsunami evacuation routes and a request to refresh grab bags. Instructions were also available for people with disabilities or special requirements.</p> <p>Everyone including visitors were encouraged to participate in the earthquake drill.</p> <p>A subsequent earthquake was felt in Napier CBD a week later that lasted over a minute. Staff in both Napier City Council and Hawke’s Bay Regional Council responded appropriately with Drop, Cover and Hold and evacuations.</p>	<p>Staff have an increased knowledge of natural warning signs of a tsunami (a long or strong earthquake) and tsunami evacuation routes in the CBD.</p> <p>This was an opportunity for people to familiarise themselves with evacuation routes and identify any potential obstacles or hazards along the way.</p> <p>It has helped identify barriers / social vulnerabilities (people who may need checking on) e.g. people with limited mobility, young children, tourists who do not know the area. Plus, further investigation into potential community led gathering places and resources needed if a large number of people where to evacuate to Napier Hill. This has led to the development of the Hill Hosts project.</p>

¹³ www.eastcoastlab.org.nz/getinvolved/tsunami-hikoi/

Projects and initiatives covered in this report

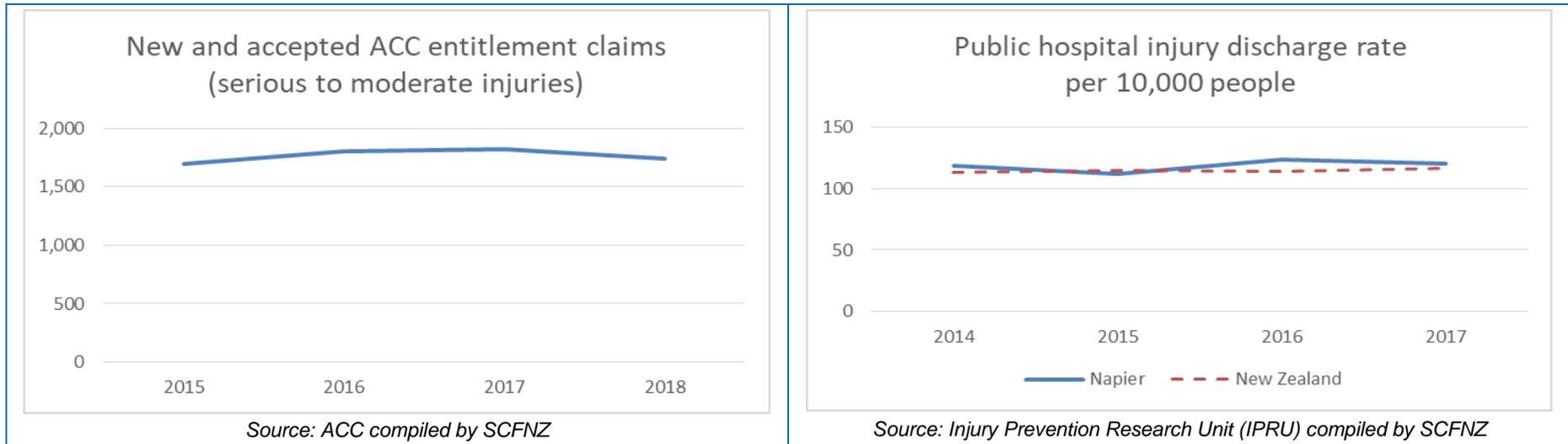
Injury Prevention	Crime Prevention	Road Safety	Community Resilience	Addiction Related Harm
<p>Safety in the home (including falls) Safe as Houses Safe as Houses (Villages)* Community Strength and Balance</p> <p>Family harm prevention White Ribbon Ride Family Violence Intervention in Primary Care Loves Me Not</p> <p>Suicide and self harm Kia Piki Te Ora World Suicide Prevention Day</p> <p>Water safety Education and Beach Patrol</p> <p>Fire safety Firewise Fire Awareness Intervention (FAIP) Home Fire Safety Checks</p>	<p>Strengthening neighbourhoods Neighbourhood Support Coffee with a Cop Safe as Houses Safe as Houses (Villages)*</p> <p>Burglary and theft Napier Community Patrol Shoplifting Workshop Loss Prevention Meetings</p> <p>Safety in public places CCTV Outreach Services / Helping Hands (see Community Resilience)</p> <p>Youth 'Pop-up' Youth Centres CACTUS Loves Me Not (see Injury Prevention)</p>	<p>Alcohol and drug impaired driving HB Youth Alcohol Expo Department of Corrections Joint Project</p> <p>Speed School Zones Traffic Calming</p> <p>Pedestrians and cyclist safety Henry Hill School Travel Plan</p>	<p>Strengthening community connections IronMāori* Look Out For Your Neighbour* OPERAT DiverCity Event Outreach Service for Rough Sleepers</p> <p>Emergency readiness Shake Out* Community Resilience Planning Mobile Emergency Operations Centre Safe as Houses Safe as Houses (Villages)*</p> <p>Community pride Love Your Neighbourhood</p> <p>Healthy, accessible housing Ready to Rent</p>	<p>Alcohol related harm One for One Alcohol Free Events FASD Awareness Day Controlled Purchase Operations Alcohol Licence Assessment Process – Napier City Council Liquor Bans</p> <p>Gambling related harm Pause the Pokies Gambling Multi Venue Exclusion (MVE)</p> <p>Other drugs Synthetic Cannabis</p>

* See case study for more details

Goal One: People are injury free in Napier - How well are we doing?

Our target population: Napier community

Population Indicators (to which our work contributes):



New and accepted ACC entitlement claims (serious to moderate injuries) remain high, above the national rate. In 2018, there were 1,744 new entitlement claims for Napier residents. Public hospital injury discharge rates for Napier have slightly fluctuated and in 2017 there were 746 of these discharges with a principal diagnosis of injury caused by any intent (excludes readmission for the same incident, day patients and patients discharged as deceased.) This is a rate of 120 per 10,000 people compared to 116 nationally. Falls remain the main cause of these serious non-fatal injuries (334 serious injuries (37%) in 2017). Other causes include motor vehicle traffic crashes, intentional self-harm and assaults. Many occur in the home followed by places of sport and recreation. Older people and children have higher injury rates.

Focus areas for 2018/19 were safety in the home (including falls), family harm prevention, fire safety, suicide and self-harm prevention, and water safety.

Note: This information does not include injuries where people have not made an ACC claim. If the injured person lives in Napier the injury location is recorded as Napier regardless of where the injury occurred.

Injury prevention projects include:

What did you do?	How well did you do it?	Is anyone better off?
<p>Safe as Houses</p> <p>Door to door home safety assessments in targeted streets to raise awareness of safety issues and make physical changes to the home environment to prevent risks of falls, fire, crime and manage natural hazards.</p> <p>Partners: NCC, Police, Fire and Emergency NZ, HB CDEM, NNHS and HNZC.</p>	<p>Delivered in two target streets experiencing crime, Roberts Tce and Rutherford Rd. Home safety assessments were completed with 38 households and between 20-40 people attended each of the two street BBQs.</p> <p>All received key messages about falls prevention and other safety tips.</p>	<p>Over half of Safe as Houses participants in Roberts Tce and Rutherford Rd (23 households, 61%) have a safer environment after being part of this project. This includes working smoke alarms, non-slip bath mats, advice on trip hazards, referrals to Plunket's injury prevention and home safety programme, and referral to NCC about lighting and damaged footpaths that may be a trip hazard.</p>
<p>Safe as Houses (Villages)</p> <p>Safe as Houses project focused on older people and delivered in NCC Retirement Villages.</p> <p>Partners: NCC, Police, Fire and Emergency NZ, HB CDEM, NNHS and HNZC.</p> <p>See case study page 6</p>	<p>Delivered in six NCC Retirement Villages to 115 residents during 2018/19.</p> <p>Of surveyed residents, 100% were satisfied or very satisfied with Safe as Houses (Villages).</p>	<p>The evaluation showed an increased awareness of safety issues.</p> <p>Of the 96 residents surveyed for all NCC Retirement Villages:</p> <ul style="list-style-type: none"> • 35% (34 residents) have personally made additional safety changes • 52% (50 residents) feel safer after being part of this project • 51% (49 residents) feel they have met new people (increased their social network)

What did you do?	How well did you do it?	Is anyone better off?
<p>Community Strength and Balance</p> <p>Under the Live Stronger for Longer brand, this nationwide initiative encompasses exercise classes and in-home programmes designed to improve strength and balance, maintain a person's independence and reduce the risk and severity of falls.</p> <p>Classes are aimed at older adults (65+years or older) or adults with an increased risk of falling and who would benefit from improving their strength and balance.</p> <p>Partners: Enliven, ACC, HB DHB, community exercise providers, carers and health professionals</p>	<p>Thirteen approved exercise providers meet national evidence-based criteria developed by ACC and the Technical Advisory Group.</p> <p>Total attendances for Napier classes:</p> <ul style="list-style-type: none"> ● Enliven Day Programme - 3043 ● Kiwi Seniors - 1905 ● Sit and Be Fit - 330 ● Tai Chi - 405 ● Optimal Me – 1408 ● Age Concern Napier – 959 ● Pettigrew Green Arena – 2568 	<p>Exercise classes that are accredited under the Live Stronger for Longer Brand, focusing on strength and balance, can reduce the number of falls and injuries resulting from falls, by between 30 to 50 percent.</p> <p>The psychological benefits of participating in a class are well documented. Recent studies show social isolation and loneliness is as harmful as smoking 15 cigarettes a day and can result in early admission to residential care or premature death.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>White Ribbon Week 2018</p> <p>Suite of events held over White Ribbon week promoting the White Ribbon message of ending men’s violence towards women.</p> <ul style="list-style-type: none"> • Community Agency Networking and White Ribbon Hui • White Ribbon Display • White Ribbon Ride visits (HB DHB, Onekawa Primary School and Marewa Primary School) <p>Partners: HB DHB, NCC and White Ribbon</p>	<p>Hosted by HB DHB Violence Intervention Programme over ten local agencies, organisations and groups were part of the hui to showcase what support is available and reconnect or form new relationships with others working in this field.</p> <p>Over 50 ‘white ribbon’ posters completed by school children and the wider community were on display on the Hawke’s Bay Hospital footpath and road frontage. They had messages about good relationships and keeping each other safe.</p> <p>HB DHB staff, and 500 school/early childhood students were visited by the White Ribbon Riders.</p> <p>Media coverage included radio interview, newspaper advertising (See Something Say Something campaign) and articles, Facebook posts and internal staff e-mails.</p>	<p>This week builds on past and current family harm prevention initiatives, to raise awareness and promote behaviour changes.</p> <p>It continues to increase awareness that violence towards women and children is not OK and shares positive messages about raising boys.</p> <p>The hui provided opportunities for networking, collaboration and different ways of thinking and doing things.</p>

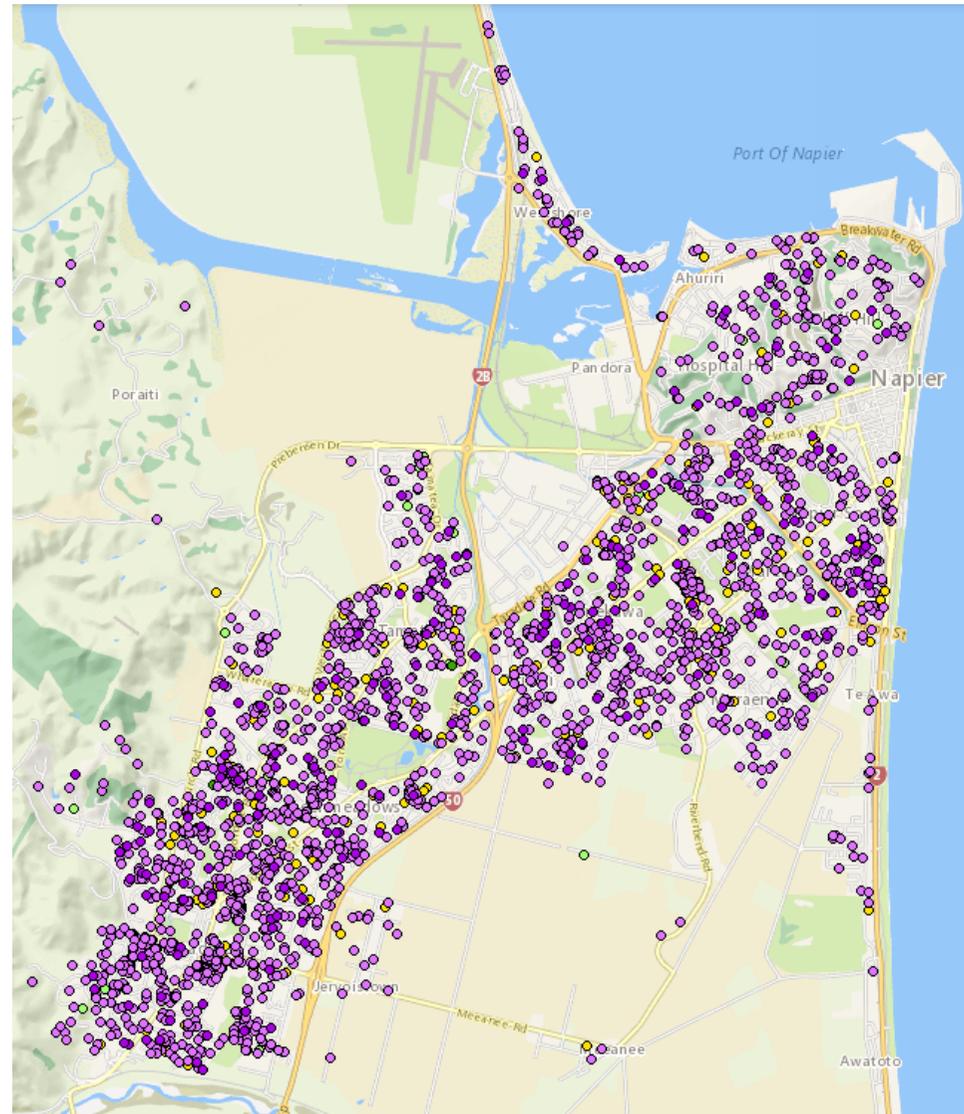
What did you do?	How well did you do it?	Is anyone better off?
<p>Family Violence Intervention in Primary Care</p> <p>Training provided to primary health care workers predominantly general practitioners (GPs) and nurses to identify the signs of abuse, confidently screen and refer to the appropriate Family Violence Intervention agency.</p> <p>Partners: HHB, General Practice, Women's Refuge, Police and HBDHB.</p>	<p>From July 2018 to June 2019, three training sessions were held with 24 people attending from Hawke's Bay general practices and health organisations.</p>	<p>Participants who attended the trainings reported an increase in knowledge on:</p> <ul style="list-style-type: none"> ● The role of family harm organisations ● Recognising the signs of abuse ● Confidence to screen patients for Family Violence and refer to the correct organisation for help.
<p>Loves Me Not</p> <p>A 'whole-school approach' to prevent abusive behaviour in relationships. It is based on a student inquiry learning process, where students take action (personal action, effective bystander action and community action) to prevent harm from relationship abuse.</p> <p>Partners: Police, Sophie Elliott Foundation and Napier secondary schools.</p>	<p>Programme was presented at:</p> <ul style="list-style-type: none"> ● William Colenso, 100 students ● Sacred Heart, 100 students ● Tamatea High, 50 students ● Napier Girls High, 175 students ● Taradale High, 160 students ● Napier Boys High, 200 students 	<p>This programme encourages and empowers young people to reject abuse in relationships. It helps young people know who they can go to in their community to seek advice and support if they need it as either victims or perpetrators.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Kia Piki Te Ora A health promotion and suicide awareness programme to improve, promote and protect the wellbeing and independence of whānau by supporting and enabling communities, whānau and individuals: “Start the conversation”.</p> <p>Partners: TKHA, HB DHB, HHB, NCC, HDC, Central Hawke’s Bay District Council, schools and training providers, Radio Kahungunu, He Ngakau Hou Community Newspaper, Enabled Wairoa, and Disability Reference Groups - Napier and Hastings</p>	<p>Various methods have been used including;</p> <ul style="list-style-type: none"> ● Programmes and workshops ● Health Promotions at events and via radio and newspaper ● Work alongside organisations providing support to those affected by suicide and suicidal ideation ● Collaboration with stakeholders to provide events for World Suicide Prevention Day and International Day of Persons with Disabilities ● Hui addressing methamphetamine and other addictions ● Collaboration with local agencies on strategies enabling the aged and those with disabilities to live a longer, more active life. 	<p>This programme promotes community action and coordination across all sectors in order to create a positive impact on health and wellbeing by raising the awareness of suicide prevention.</p> <p>Agencies and stakeholders have worked collaboratively promoting wellbeing and ensuring support is in place for vulnerable whānau and the wider community.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>World Suicide Prevention Day A physical challenge event, highlighting the journey that people in distress face, and the need for a team of helpers supporting them. Key message “Korero is Key”</p> <p>Partners: TKHA, NCC, Fire and Emergency NZ, CBD retailers, TRHOR, MSD, Staros, Family Works and Directions Youth Health</p>	<p>Held in Napier’s main street, people were available throughout the day to speak with anyone in town including those who took part in the treadmill and rowing challenge.</p> <p>The treadmill racked up 36km over six hours. Forty-four people took part in activities and 112 people engaged in conversation (aged 15-80).</p>	<p>Speaking with one young lady really stood out</p> <p><i>“I was giving her our kōrero is key message, that you should reach out to those you think aren’t coping or reach out if you’re not coping and she told me she wasn’t coping. She needed help now.”</i></p> <p>TKHA introduced her to a member of the Directions Youth Health and Family Team on the spot.</p>
<p>Beach Patrol To promote water and beach safety at popular surf beaches.</p> <p>Partners: Hawke’s Bay Surf Life Saving, Pacific Surf Lifesaving Club, Westshore Surf Lifesaving Club, NCC and HDC.</p>	<p>Lifeguard patrols operated at Westshore, Marine Parade and Waipatiki beaches over the summer period of December 2018 and January 2019.</p> <p>Training and support was given to volunteers and staff, raising overall rescue proficiency.</p>	<p>Lifeguard patrols were involved in 1,197 preventative actions (involving 5,686 people) to stop beach goers getting into dangerous situations and four rescues. There has been an increase in preventative actions and people involved this year due to an increase in beach goers and changes in recording.</p> <p>Shared messages on safe practices when at the beach helps prevent potentially fatal incidents.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Firewise A national programme to increase fire safety awareness in school children. Delivered to Year 1 and 2, and Year 7 and 8 students.</p> <p>Partners: Fire and Emergency NZ and Napier schools.</p>	<p>The programme is measured in a two year rolling period so all schools are approached and supported to run the programme within a two year period. In this reporting year all 19 schools were approached and agreed to deliver Firewise. 13 of the 19 schools completed the programme in the year.</p>	<p>The Get Firewise education programme and the Maui-Tinei-Ahi programme for Māori children in kura kaupapa continue to be effective at teaching children the correct action to take if there is a fire in their house and what to do to prevent fires from happening.</p>
<p>Fire Awareness Intervention Programme (FAIP) FAIP is a free, consequence based, education programme delivered by specially trained firefighters to help children overcome unhealthy fire lighting behaviour. Referrals for the programme come from Police, MoJ, families and schools.</p> <p>Partners: Fire and Emergency NZ and Police.</p>	<p>124 FAIP interventions were completed in the lower North Island region. There were approximately 25 FAIP interventions in the Hawke's Bay Area.</p>	<p>This programme continues to help prevent significant property loss and reduce the potential for related injury in the community.</p>
<p>Home Fire Safety Checks A volunteer driven group, The SAFE programme (SAFE – Smoke Alarms for Everyone), is delivering key fire-safety messages and Home Fire Safety Checks.</p> <p>Partners: Fire and Emergency NZ, Napier Community Patrol and NCC.</p>	<p>The SAFE Team in Taradale has visited 832 homes installing 1,319 new alarms across Napier.</p> <p>In February 2019, the SAFE Programme was Regional Winner in the Fire and Emergency Celebrating Success, Risk Category.</p>	<p>Home Fire Safety Checks increase awareness of fire safety and encourage people to make changes (e.g. working smoke alarms and escape plans). This is contributing to the reduction in injuries resulting from fires in Napier.</p>

Home Fire Safety Checks competed over the last four years, 2014-2018



Goal Two: Napier is free from crime – How well are we doing?

Our target population: Napier community

Population Indicators (to which our work contributes):



Most Napier residents surveyed for the NCC Social Monitor report continue to rate their feelings of safety for themselves and other family members as average or better (94%, 67% very safe or fairly safe, 25% average, 6% did not feel safe and 0.3% did not know). The main safety concerns were burglary (29%), going out at night (10%), attacks/abuse/violence (10%), strangers/thugs/prowlers (7%) and youth crime (7%). Victimisations for assault by family members remains above the national average and assaults in public places has increased over the past four years. For the year, July 2018 to June 2019 there was a total 4,790 victimisations, an increase of 67 to the previous year (police.govt.nz/crime-snapshot). The top three crime types were: Theft (2,629 victimisations, 55%), Burglary (1,569, 33%) and Assault (475, 10%). Family harm, alcohol, methamphetamine, synthetic cannabis, and gang activities are contributing factors for Napier's criminal victimisations.

Focus areas for 2018/19 were: strengthening neighbourhoods, burglary and theft (including shoplifting), family harm prevention (reported under injury prevention) and safety in public places.

Note: Victimisations are reported crime only. A victimisation counts a person once for each criminal incident for the most serious offence within an offence division. Assault victimisations in 'Public Place' are defined as those occurring in: Public Place, Open Space, Car Park or Street/Footpath. Police data is for the territorial authority, which is a larger catchment than past Safer Napier annual reporting.

Crime prevention projects include:

What did you do?	How well did you do it?	Is anyone better off?
<p>Neighbourhood Support Napier Neighbourhood Support promotes the safety and protection of people living in Napier. It increases awareness about crime and self resilience in a time of disaster. It facilitates the formation of new groups and helps maintain them.</p> <p>Partners: NNHS, Police and NCC.</p>	<p>As at February 2019, there were 900 Napier Neighbourhood Support Groups, 17,100 individual members within 10,500 households (42% of Napier households).</p>	<p>There is less crime reported in areas that have Neighbourhood Support groups.</p> <p>Neighbourhood Support groups tend to have a heightened awareness for crime prevention, have a direct relationship with Police and often do not hesitate in reporting unusual incidents.</p> <p>The high proportion of households involved and the established networks mean Napier NHS is a very effective way of disseminating information.</p>
<p>Coffee with a Cop Coffee with a Cop brings police officers and the community members they serve together, over coffee, to discuss issues and learn more about each other.</p> <p>Partners: Police, Napier City Business Inc, NCC and local cafes.</p>	<p>Held on International Coffee with a Cop Day, 2 October at four Napier locations:</p> <ul style="list-style-type: none"> • Napier Central Business District • Taradale • Marewa • Maraenui 	<p>This was an opportunity to increase the visibility and accessibility of Police, one of Safer Napier's actions for 2018/19.</p> <p>Police gain access to people in a setting that they would not normally be found. People who visited the Police in these cafes may not have done so if they had to go to the station.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Safe as Houses</p> <p>Door to door home safety assessments in a target street to raise awareness of safety issues and make physical changes to the home environment to prevent risks of falls, fire, crime and manage natural hazards.</p> <p>Partners: NCC, Police, Fire and Emergency NZ, HB CDEM, NNHS and HNZC.</p>	<p>Delivered in two target streets experiencing crime, Roberts Tce and Rutherford Rd. Home safety assessments were completed with 38 households and between 20 – 40 people attended each of the two street BBQs.</p> <p>All received key messages about crime prevention and other safety tips.</p>	<p>Over half of Safe as Houses participants in Roberts Tce and Rutherford Rd (23 households, 61%) have a safer environment after being part of this project.</p> <p>The BBQ was also used as an opportunity to get community input into the Roberts Tce Reserve renewal and revitalisation. Recommendations including better lighting and fencing the play area so children could not wander onto the road.</p>
<p>Safe as Houses (Villages)</p> <p>Safe as Houses project focused on older people and delivered in NCC Retirement Villages.</p> <p>Partners: NCC, Police, Fire and Emergency NZ, HB CDEM, NNHS and HNZC.</p> <p>See case study page 6</p>	<p>Delivered in six NCC Retirement Villages to 115 residents during 2018/19.</p> <p>Of surveyed residents, 100% were satisfied or very satisfied with Safe as Houses (Villages).</p>	<p>Of the 96 residents surveyed for all NCC Retirement Villages:</p> <ul style="list-style-type: none"> • 35% (34 residents) have personally made additional safety changes • 52% (50 residents) feel safer after being part of this project • 51% (49 residents) feel they have met new people (increased their social network)

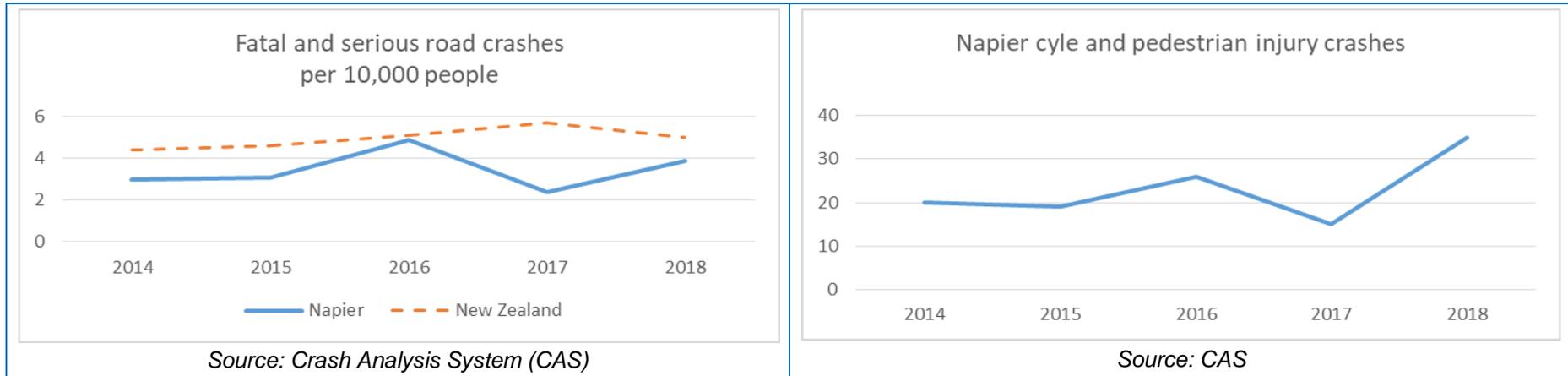
What did you do?	How well did you do it?	Is anyone better off?
<p>Napier Community Patrol A volunteer organisation providing both highly visible and in some cases covert community patrols in areas identified by Police and / or NCC in an effort to prevent crime. Specific patrols have taken place around events such as Be Safe Be Seen campaign, Art Deco Vintage Car Parade, New Year’s Eve and sports events.</p> <p>Partners: Napier Community Patrol, NCC, Police and Napier Safety Trust.</p>	<p>There are six patrol cars and approximately 220 volunteers, one of the largest and most successful in New Zealand.</p> <p>Volunteers receive regular training and Police comment on the high standard of service and reporting.</p>	<p>The Community Patrol provides an extra presence, eyes and ears out on the street. They highlight key safety issues and hotspots to NCC, Police and other key stakeholders.</p> <p>Over the last year volunteers reported 480 incidents or suspicious situations to Police.</p>
<p>Shoplifting Workshop Focused on “the basics” of how to prevent shoplifting.</p> <p>Partners: Napier City Business Inc., Police and Retail NZ.</p>	<p>10 Napier retailers attended.</p>	<p>Participants received best practice CPTED advice and other loss prevention strategies.</p>
<p>Loss Prevention Meetings Fortnightly invite only meetings delivered by NZ Police focused on retailers and loss prevention.</p> <p>Partners: Napier City Business Inc., Police and local retailers.</p>	<p>10 invited retailers attend fortnightly meeting to discuss shoplifting activity in Napier (and wider area).</p>	<p>Meetings include the sharing of information and photos. Retailers are able to support others within their area through identifying potential / known shoplifters. Retailers attend from stores that are regularly frequented by shoplifters.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Closed Circuit Television (CCTV) CCTV cameras are located in public places for the deterrence or immediate detection of criminal offences.</p> <p>Partners: Napier Safety Trust, Police, Napier Community Patrol, NCC and Airnet / NOW.</p>	<p>As at June 2019, 18 cameras were operating 24/7 in Napier with real time volunteer monitoring occurring at the peak hours of 1900 – 0300 Thursday to Sunday, and Police personnel at other times.</p> <p>All people involved with monitoring and operating the cameras receive on-going training.</p>	<p>For the year July 2018 to June 2019, 37 arrests were made that were directly attributable to the cameras (compared to 30 in 2017/18). A further 43 incidents were resolved through Police attendance and 156 incidents recorded.</p>
<p>‘Pop-up’ Youth Centres Adapting to the ever changing nature of young people, ‘pop-up’ holiday hangs are held where young people are in targeted Napier suburbs. They are facilitated by young people and include skate / scooter comps, 3 on 3 basketball comps and Hip-Hop dance lessons.</p> <p>Partners: Zeal HB, Napier Youth Council and NCC.</p>	<p>Sixteen holiday hangs were held at Marine Parade, Anderson Park, Bay Skate and Maraenui. They were held in Jul, Oct, and Dec 2018 and January 2019. There were 698 visits by young people. On average 26 young people attended each pop-up holiday hang with Māori being the largest demographic.</p>	<p>The Pop-up holiday hangs provide activities and opportunities for young people who may otherwise get involved in antisocial behaviour.</p> <p>They are also an opportunity to foster positive youth development.</p>
<p>CACTUS Combined Adolescent Challenge Training Unit Support is based on an Armed Forces programme and is an eight week programme designed to extend a young person’s mind and physical capability.</p> <p>Project partners: Police, William Colenso College, TKHA and RoadSafe HB</p>	<p>One intake of CACTUS was implemented at William Colenso College with approximately 30 students completing the programme.</p> <p>Training sessions were held three times a week and the programme was concluded with the ‘longest day’, which included a 36 kilometre run carrying different army equipment.</p>	<p>CACTUS has provided a positive early intervention in a vulnerable community.</p> <p>Outcomes include development of leadership skills, increased school attendance and development of a good relationship with Police.</p>

Goal Three: Napier roads are safe for all – How well are we doing?

Our target population: road and path users in Napier

Population Indicators (to which our work contributes):



Fatal and serious road crashes have fluctuated slightly but remain below the national rate. In 2018, there were 508 reported road crashes on all Napier roads (three fatal, 22 serious, 118 minor and 365 non-injury). Top crash factors (multiple factors can occur in one crash) were poor observation (43%), incorrect lanes or position (21%), failed to give way/stop (21%), and alcohol (16%). The 20-24 year old group continues to have the highest number of injury crashes (20 crashes) where the driver was at fault or part fault. Between 01 Jan 2010 and 30 Jun 2018 of the 166 fatal or serious crashes in Napier (180 casualties) contributing factors included speed (22%), alcohol (19%) and fatigue (4%). In 2018, there were 35 reported crashes where injury occurred involving cyclists or pedestrians (one fatal, 9 serious, 25 minor) and 12 non-injury reported crashes.

Focus areas for 2018/19 were: alcohol and drug impaired drivers, intersections, safe speeds, driver distractions, restraint use, and safe roads and roadsides.

Note: CAS data relates to crashes reported to Police. It is believed non-fatal crashes are under-reported, with the level of under-reporting decreasing with the severity of the crash. CAS reports the number of crashes (recorded as the most serious injury category) not the number of people injured. It is a dynamic operational database with a delay from the time of a crash to full and correct crash records. Data as at 24/09/2019. Pedestrian includes people on foot, skateboarders and wheeled pedestrians.

Road safety projects include:

What did you do?	How well did you do it?	Is anyone better off?
<p>Hawke's Bay Youth Alcohol Expo This is a week long event for Year 11 students from the Hawkes Bay and has been running for nine years. The focus is on road safety and the responsibility to keep all road users safe. The event focuses on: fatigue, speed, distraction, impaired driving, and unrestrained vehicle occupants.</p> <p>Partners: RoadSafe HB, Police, Fire and Emergency NZ, HHB, HB DHB, SOBA.D, St John, Directions, Dunstalls Funeral Directors and Higgins Roothing Contractors.</p>	<p>Approximately 1,300 Napier students were amongst the 2,500 HB wide students that attended the Expo. These individuals are likely to be progressing towards their driver's licences in the near future.</p> <p>The event has evolved over time and is featuring other topics, including: Graduated Driver Licence, Higgin's Roothing Contractors and the 2020 Expo will include: ANCAP Rating, VTNZ-Warrants and Registration, and Tyres Roadworthy standard.</p>	<p>Pre and post surveys identified an improved understanding of the potential risks and consequences when driving impaired (or travelling in a vehicle with an impaired driver), as well as other high-risk road safety issues.</p> <p>By raising the awareness of high-risk road safety issues, it is anticipated a change in behaviour and attitudes will reduce the number of crashes resulting in injury.</p>
<p>Department of Corrections Joint Project A target to risk programme that focusses on raising awareness of the risks of unsafe vehicle use: impaired drivers, dangerous driving, speed (and other high risk road safety issues) and the risks these pose to all road users.</p> <p>Partners: RoadSafe HB, Police and Department of Corrections.</p>	<p>The programme has been running approximately six years and runs monthly. This programme is part of a comprehensive individual rehabilitation plan designed to reduce re-offending. Each participant as part of his or her prosecution is required to attend the road safety education day.</p>	<p>The program focusses on changing behaviours, increasing knowledge around risk and consequence and how this impacts on other road users. The programme also looks at 'leadership' and how we can influence others to drive safely.</p>

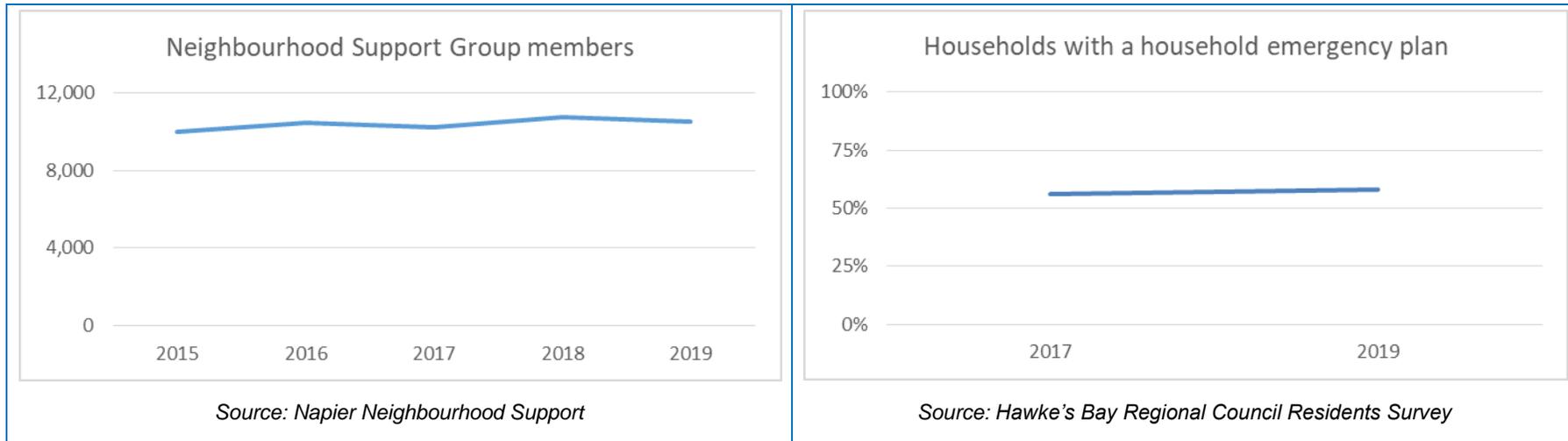
What did you do?	How well did you do it?	Is anyone better off?
<p>School Zones</p> <p>The installation of high profile signage and road markings to indicate a school zone and highlight the need for drivers to take care.</p> <p>Partners: NCC and local schools.</p>	<p>Flashing school zone signs operate near 16 Napier Schools: Taradale Primary and Intermediate, Eskdale, Tamatea Primary, Intermediate and High, Sacred Heart College, St Patrick's, Bledisloe, Greenmeadows, Onekawa, Maraenui Bilingual, Arthur Miller, Reignier, Puketapu and Marewa.</p>	<p>The signs remind drivers to be extra vigilant that children could be crossing the road. Busy roads that run past schools are considered dangerous for children who are easily distracted. The flashing signs have contributed to a reduction in speed, making the roads safer for all users.</p>
<p>Traffic calming</p> <p>Working with local residents in residential areas where traffic speed is causing safety concerns for both vehicles and pedestrians.</p> <p>Partners: Local residents, NCC and Police.</p>	<p>A series of traffic calming and pedestrian crossing improvements have been implemented in Maraenui, Tamatea, Jervoistown and around Napier Boys High School. A number of intersections have also been treated to reduce speeds and provide safer pedestrian facilities.</p> <p>A review of NCC Speed Limits Bylaw has been conducted and recommends reduced speed limits in key locations.</p>	<p>The local community is part of making changes to the physical environment to reduce speed. Positive feedback has been received from the community about the traffic calming changes. Monitoring has confirmed reduced speeds in all treated areas, particularly a reduction in higher/extreme speed levels.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Henry Hill School Travel Plan</p> <p>Student led travel plan to reduce car congestion around the school gates to make them safer and calmer. The project also increases students' everyday activity and educates them as to why it is important, it provides scooter safety and cycle skills lessons, and made traffic or footpath changes around the school.</p> <p>Partners: Henry Hill School, NCC and Sport HB.</p>	<p>Awarded the National Golden Foot Walking Award.</p> <p>Building on from the development of the iWay pathway He Rerenga Inanga (waterway of the whitebait) in 2017. The Travel Plan includes traffic calming zones and 'Move It' (iWay project rewarding students for walking, scootering or cycling to school).</p>	<p>There has been a dramatic change after just a few months – rather than 55 to 60 cars trying to get in and out of Dick Place, it is now two to three. It also had the effect of increasing the networking between staff and parents.</p> <p><i>“Parents are now walking down the street with their kids. We’re seeing parents, we’re having conversations and creating really good relationships across our community”</i></p> <p>- Jason Williams, Henry Hill School Principal.</p>

Goal Four: People in Napier keep themselves safe – How well are we doing?

Our target population: Napier community

Population Indicators (to which our work contributes):



Neighbourhood Support is a good way to promote community connections and share information as well as preventing crime. In February 2019 there were 10,500 households belonging to a Neighbourhood Support Group in Napier, two in every five households (42%). Emergency preparedness levels were similar in 2019 and 2017. Of surveyed households in Napier over half (58%) had a household emergency plan in 2019. Residents felt they had enough food (85%) and water (61%) stored for three days. Almost three quarters (69%) had a plan to get away in case of a long or strong earthquake, natural tsunami warning. Younger residents aged 39 and under were the least prepared for an emergency.

Focus areas in 2018/19 were: strengthening community connections, emergency readiness, community education and awareness, community pride and healthy, accessible housing.

Note: HBRC Residents Survey results give a general trend but not absolute figures for all Napier households. Responses were statistically weighted to reflect the gender and age group proportions as determined by the Statistics New Zealand 2013 Census.

Community resilience projects include:

What did you do?	How well did you do it?	Is anyone better off?
<p>IronMāori kaumātua event</p> <p>IronMāori is a hauora Māori kaupapa. The kaumātua event is open to 55 year olds and over. Events range from a Triathlon (500m swim, 7km cycle and 1.5km walk run) through to the Magic Moment (walk whatever distance). Safer Napier had a presence on the day providing advice and information about injury prevention and community safety.</p> <p>Partners: TPK, TKHA, Te Timatanga Ararau Trust, HB CDEM, HB DHB, NCC, Fire and Emergency NZ, ACC and HHB.</p> <p>See case study page 12</p>	<p>Over 100 kaumātua participated on the day supported by their whānau. All received key messages about falls prevention, fire safety and Civil Defence emergency preparedness.</p>	<p>The project team gave advice and information about preventing falls, fire and crime plus natural hazards and health initiatives.</p> <p>Twenty kaumātua who wanted more information about community strength and balance programmes and / or a fire safety home check were contacted after the event.</p>
<p>Look Out For Your Neighbour</p> <p>Promotion featuring local Napier people to raise awareness and provide encouragement and information on looking out for vulnerable neighbours, especially the elderly.</p> <p>Partners: NCC, Police, Napier Age Concern and the Positive Ageing Strategy network of seniors.</p> <p>See case study page 9</p>	<p>Promoted through different media channels. Hawke’s Bay Today newspaper, HB App and other online news sites picked up the media release.</p> <p>The Jan 2019 Facebook post received 46 likes/loves and was shared to 18 other Facebook pages including Eastern District Police and TRHOR.</p>	<p>The campaign has increased community knowledge about the importance of getting to know your elderly neighbours and provides helpful tips and things to look out for, for example whether their lights come on at night, if the curtains get drawn, the garden tended, or if the mail is building up in their letterbox.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>OPERAT</p> <p>Assessing Age Friendly Environments in Napier Using OPERAT (Older Peoples External Residential Tool). OPERAT collects information about the suitability of residential areas for the varying physical, cognitive and visual needs of older people. It helps with the planning of built environments to ensure they are friendly for all ages.</p> <p>Partners: NCC, Senior volunteers and Massey University.</p>	<p>Three training sessions were held with 29 volunteers and 72 assessments were completed. All assessments were entered and mapped online www.operat.co.nz</p> <ul style="list-style-type: none"> 81% of meshblocks assessed rated 'green' on OPERAT scale (age friendly) 19% rated 'amber', 0% rated 'red' (action required) 	<p>Findings provide an indication of areas where either further assessments and/or investigation into potential remedial works are required.</p> <p>The project provides tangible 'age-friendly' environmental assessments for several parts of Napier. This is the first step towards looking at becoming an age-friendly city in the future. Age-friendly cities benefit all ages by being barrier-free, inclusive and designed for diversity.</p>
<p>DiverCity Event</p> <p>Celebrating cultural diversity, a free community event was organised in May 2019. The event showcases Napier's diverse cultures through food, performances, community information stalls and family friendly activities.</p> <p>Partners: HB Settlement Forum, NCC, Multicultural Association, CAB and EIT.</p>	<p>Around 1,000 people attended.</p> <p>The event included;</p> <ul style="list-style-type: none"> Information stalls (x16) - including, Napier Baha'i community, Neighbourhood Support, HB Interfaith group, NCC Libraries, MSD, Citizens Advice Bureau and Electoral Commission Food, arts and crafts stalls (x11) representing China, Czech Republic, Indonesia, Africa and Thailand Performances (x18) – from Philippines, India, Russia, Cuba, Scotland and others. 	<p>Around 15% of Napier citizens are born overseas. This event celebrates and showcases the different cultures in Hawkes Bay, and recognises the contributions migrant communities make to our society. It is also an opportunity for internationals to engage with the wider Hawke's Bay community. The event raises awareness about support services and networks available that can help newcomers and internationals settle in NZ.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Outreach Service for Homeless/Rough Sleepers Working alongside people who are ‘rough sleepers’, providing support around housing and other social issues.</p> <p>Partners: Whatever it Takes Trust (WITT), NCC, Cross Sector Group – Homelessness.</p>	<p>There were 81 new registrations to the service from July 2018 to June 2019. All clients were registered with MSD for housing, and 56 have been placed into housing.</p> <p>Breakfast is available Monday, Wednesday and Friday at the Outreach centre, and community volunteers provide lunch on Monday and Friday.</p>	<p>Once registered, case workers make the appropriate referrals for GP assessments, life skills training, support with accessing social services and job placements. This service provides a much needed connection to other services for this group of vulnerable people. It also assists clients to become drug and alcohol free.</p>
<p>Shake Out NCC and HBRC staff located in the inner city of Napier took part in an earthquake and tsunami evacuation drill.</p> <p>Partners: NCC, HBRC, HB CDEM and SNSG</p> <p>See case study page 14</p>	<p>Over 200 Council staff participated in the drill.</p> <p>Key messaging was shared in advance by the CEO’s. This included reminders of what to do in an earthquake, three possible tsunami evacuation routes and a request to refresh grab bags. Instructions were also available for people with disabilities or special requirements.</p>	<p>Council staff have an increased knowledge of natural warning signs of a tsunami (a long or strong earthquake) and tsunami evacuation routes in the CBD.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Community Resilience Planning</p> <p>A community led process that identifies natural hazards and risks, available resources and what is important to the community in recovery from an emergency event. The Plan is a strategy to increase the community's resilience.</p> <p>Partners: HB CDEM and the local community.</p>	<p>Tangitū Community (Bay View, Whirinaki, Tangoio, Eskdale area) and Marewa / Napier South have current Community Resilience Plans. Development is underway on an Ahuriri Community Resilience Plan.</p> <p>Participation in the Massey University, Views from the Frontline project. This project aims to strengthen the inclusion and collaboration between at-risk people, civil society and governments in the design and implementation of policies and practices to reduce risks and strengthen resilience. This is an international initiative coordinated by the Global Network of Civil Society Organisations for Disaster Reduction (GNDR).</p>	<p>Residents in these at risk areas are better prepared to manage local hazards and in an emergency take independent action in order to look after themselves. Community Resilience Plans help to coordinate and speed up this process.</p> <p>Contributing to reducing disaster risks locally and to the collective efforts to achieve disaster risk reduction at the national and international levels.</p>
<p>Mobile Emergency Operations Centre</p> <p>A self-contained, satellite communications trailer which can be deployed and activated in an emergency, providing Internet connectivity to the Ministry of Civil Defence even in the event of internet and power failure.</p> <p>Partners: HB CDEM</p>	<p>One trailer including tent, power generator and permanent off-shore contact</p>	<p>Civil defence volunteers are trained to respond and establish the connections on activation. The trailer is a regional asset and is available through HB CDEM group if needed.</p>

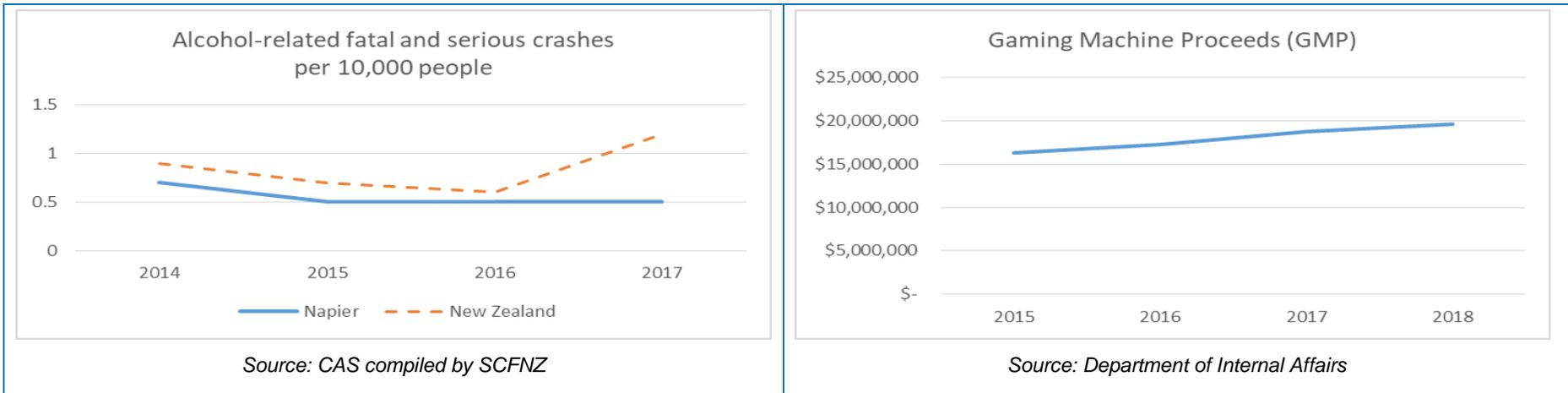
What did you do?	How well did you do it?	Is anyone better off?
<p>Safe as Houses</p> <p>Door to door home safety assessments in a target street to raise awareness of safety issues and make physical changes to the home environment to prevent risks of falls, fire, crime and manage natural hazards.</p> <p>Partners: NCC, Police, Fire and Emergency NZ, HB CDEM, NNHS and HNZC.</p>	<p>Delivered in two target streets experiencing crime, Roberts Tce and Rutherford Rd. Home safety assessments were completed with 38 households and between 20 – 40 people attended each of the two street BBQs.</p> <p>All received key messages about preparing for an emergency and other safety tips.</p>	<p>Households have an increased knowledge of what to do in an emergency and many now have a Get Ready Kit and household plan.</p> <p>Neighbourhood Support Groups have been established in these target areas.</p>
<p>Safe as Houses (Villages)</p> <p>Safe as Houses project focused on older people and delivered in NCC Retirement Villages.</p> <p>Partners: NCC, Police, Fire and Emergency NZ, HB CDEM, NNHS and HNZC.</p> <p>See case study page 6</p>	<p>Delivered in six NCC Retirement Villages to 115 residents during 2018/19.</p> <p>Of surveyed residents, 100% were satisfied or very satisfied with Safe as Houses (Villages).</p>	<p>Following on from this project, NCC is undertaking further resilience planning for the NCC Retirement Villages. This includes communal BBQ's and water storage that can be used during an emergency.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Love Your Neighbourhood</p> <p>The 'Love Your Neighbourhood' Competition, is an opportunity for formal and informal neighbourhood groups and clubs to celebrate their unique identity, encourage new connections, enhance their neighbourhood's environment or respond to a particular need.</p> <p>Partners: NCC, NCBI, Greenmeadows community, Maraenui Donations, Montessori 3-6, Napier Youth Council and The Breeze Hawkes Bay 97.5FM.</p>	<p>\$8,000 in funding was awarded to three projects in 2018</p> <ul style="list-style-type: none"> • Community fruit forest, Greenmeadows • Additional storage for the Koha Shed, ('free in, free out' goods including food, clothing and sometimes appliances to those in need), Maraenui • Two little libraries stocked with favourite donated children's books, Maraenui and Marewa. 	<p>Community connections have been fostered to strengthen a sense of belonging to various neighbourhoods and the wider community.</p> <p>Two new neighbourhood projects have been launched with an expansion to an existing successful community led project.</p>
<p>Ready to Rent</p> <p>Two-day workshop to prepare whānau especially those currently living in overcrowded or emergency housing with the skills to secure their own rental and upskill in knowledge of how to maintain a warm healthy home.</p> <p>Partners: HB DHB, MSD, Budget First, Salvation Army, Hawke's Bay Property Investor's Association, TTOH and others.</p>	<p>Five programmes have been held in Napier and five in Hastings. The number of participants at each course has increased over the year and ranged from 18 to 32.</p> <p>Participants learn more about:</p> <ul style="list-style-type: none"> • Tenant's rights and responsibilities • Managing money and debts • Maintaining a warm, dry and healthy home • Housing products through WINZ • Landlord and tenant interviews and presentation. 	<p>On the successful completion of the course, participants receive a Certificate of Completion they can use when applying for tenancies in the future. They also receive a mould kit.</p> <p>The New Zealand Property Investors' Federation (NZPIF) has praised the initiative, saying that combined with compulsory insulation, the Ready to Rent program was a cost-effective solution that would see the living standards of renters improve considerably.</p>

Goal Five: Napier is free from addiction related harm - How well are we doing?

Our target population: Napier community

Population Indicators (to which our work contributes):



Hawke’s Bay rates of hazardous drinking are 38% higher than New Zealand as a whole*. In Hawke’s Bay, one-in-four (29.1%) people are harming themselves or others as a result of their drinking. Harm to others can be direct (such as assaults, crime, healthcare costs, child neglect) or indirect (such as the normalisation and acceptance of hazardous drinking and the inheritance of hazardous drinking patterns)**. Alcohol was a factor in 16% of all Napier road crashes in 2018 including three fatal or serious crashes. A total of \$19,561,328 was lost on Napier electronic gaming machines (EGMs) / pokie machines in 2018. From March 2015 to June 2019 GMP for Napier City increased by 36.7% compared to 21.2% nationally even though venues and EGMs numbers have not increased***. Other addictions such as illicit drug use are also known to have negative outcomes to both the individual and wider community. Results from the first six months of the National Wastewater Testing Programme show methamphetamine use is most prevalent per capita in the Northland Police District, followed by Eastern District (Hawke’s Bay)****.

Focus areas in 2018/19 were: Alcohol, other drugs and gambling.

Note: * New Zealand Health survey, 2016/17 **Manhire-Heath R, 2018. Alcohol and Schools Don’t Mix. HBDHB. ****<https://www.police.govt.nz/about-us/publications-statistics> ***[https://www.dia.govt.nz/diawebsite.nsf/wpg_URL/Resource-material-Information-We-Provide-Gaming-Machine-Proceeds-\(GMP\)-Data](https://www.dia.govt.nz/diawebsite.nsf/wpg_URL/Resource-material-Information-We-Provide-Gaming-Machine-Proceeds-(GMP)-Data)

Addiction-related harm projects include:

What did you do?	How well did you do it?	Is anyone better off?
<p>One for One A Hawke's Bay campaign that supports people to engage in responsible drinking behaviours by consuming water.</p> <p>Partners: HB Joint Alcohol Strategy Reference Group: NCC, HDC, Police, ACC, HBDHB, HHB, TKHA, Directions Youth Health Service, Ngāti Kahungunu Iwi Incorporated, Te Taiwhenua o Heretaunga, and CAYAD.</p>	<p>Promoted by the HB Joint Alcohol Strategy Reference Group at the Cricket One Day International, 23 January 2019. All 1,000 branded bottles of water were distributed along with a Drink Check quiz and a selection of spot prizes (Not Beersies and Say Yeah Nah – t-shirts, stickers, coasters, refillable One for One water bottles).</p> <p>Event Managers directly promoted One for One using the free resources at the following events: Mission Concert, Fat Boy Slim (Church Road Winery), Art Deco Festival and The Big Easy.</p>	<p>Raising awareness and encouraging responsible drinking behaviour.</p> <p>Behaviour changes in event goers included observations of people drinking water, using water stations to refill bottles, and reports from Police of reduced disorder compared to past events.</p>
<p>Alcohol Free Events Promotion and provision of alcohol-free events in Hawke's Bay.</p> <p>Partners: HB Joint Alcohol Strategy Reference Group, NCC, HDC, HB DHB, Napier Youth Council, Health Promotion Agency (HPA) and various partners depending on events.</p>	<p>Alcohol free events or alcohol free zones at events were run throughout the year. This includes Napier Night Fiesta, DiverCity, Botanic Beats, Colour Run (Napier Youth Council) and the Smokefree New Year's Eve concert.</p> <p>A local 'alcohol free' brand has been developed that includes a digital toolkit for online promotions and associated collateral (e.g. beanbags, sun umbrellas, t-shirts and various giveaways). This was successfully pre tested at the Napier Night Fiesta.</p>	<p>Provision of alcohol free events or alcohol free zones allows people especially youth to engage in a fun atmosphere without the presence of alcohol. It builds social permission for people to drink at low-risk levels or not drink.</p> <p>The alcohol free brand toolkit provides guidance on the use of the brand and ideas for how to develop an appealing and fun alcohol free space. The toolkit is shared with event managers applying for a special licence.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Foetal Alcohol Spectrum Disorder (FASD) – Awareness Day</p> <p>A family friendly event held at the Napier Soundshell. International FASD Awareness Day is observed every year on 9 September at 9:09am in recognition of the importance of being alcohol free for the nine months of a pregnancy.</p> <p>Partners: HB DHB, Beacon Aotearoa – FASD support provider, Dogs on Bikes, Alcohol Action HB, NCC and HDC.</p>	<p>Sixteen stalls on the day including community groups and organisations who provide ‘well child’ services, provided information focusing on a ‘healthy start to life’. Stalls also included fun activities for the children (face painting, bouncy castle, giant bubbles).</p>	<p>People who attended have an increased awareness of FASD and not drinking during pregnancy (using the “049” message – zero alcohol for 9 months).</p> <p>Stallholders were able to connect with potential clients to promote their services and referral pathways.</p>
<p>Alcohol Controlled Purchase Operations (CPO)</p> <p>Planned operations to monitor the sale and supply of liquor to minors using supervised volunteers aged between 15 and 17 years attempting to buy alcohol from off-licensed, on-licensed and special license premises.</p> <p>Partners: HB DHB, NCC, Police and ACC.</p>	<p>Two Alcohol CPOs</p> <ul style="list-style-type: none"> • International cricket match at McLean Park. All bars visited and no sales made. • Napier and Hastings CPO, nine visits to licensed premises with no sales made in Napier. <p>One Food Availability CPO was conducted (to ensure that substantial food options are available from on-licensed premises at all times, as required by the Sale and Supply of Alcohol Act 2012).</p> <ul style="list-style-type: none"> • 16 premises visited, two could not provide three or more substantial food options when asked. They were followed up accordingly by the NCC Liquor Licensing Inspector. 	<p>Monitoring the sale of alcohol to minors and prosecuting those that do, helps limit the ability of underage drinkers to buy alcohol.</p> <p>The availability of food helps minimise the potential alcohol relate harm that may result from excessive or inappropriate consumption.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Alcohol Licence Assessment Process – Napier City Council</p> <p>An assessment process that ensures events led or supported by Napier City Council that may involve an alcohol licence, reflect the aims of the Napier and Hastings Joint Alcohol Strategy.</p> <p>Partners: HB Joint Alcohol Strategy Reference Group: NCC, HDC, Police, ACC, HBDHB, HHB, TKHA, Directions Youth Health Service, Ngāti Kahungunu Iwi Incorporated, Te Taiwhenua o Heretaunga, and CAYAD.</p>	<p>Events are assessed by an internal Council project team against the criteria of: target audience, venue, event type, activities at event, time of day, funding and sponsorship arrangements. The assessment aims to ensure alignment with the Strategy and consistency within Council.</p> <p>Advice and recommendations are provided to event organisers to consider making parts or all of their event alcohol free. A permission letter is sent to the Council Licensing Inspector to attach to the licence application.</p> <p>Six events were assessed in 2019/2020, including a Fiesta involving six separate occasions over summer.</p>	<p>As a result of the assessments:</p> <ul style="list-style-type: none"> • The Fiesta included a new alcohol-free zone (previously the entire area was licensed) • One event aimed at children at a local skate park (involving three movie nights) was completely alcohol free • A central city night market changed their approach so that the majority of the space was alcohol-free and only a small part was licensed to sell alcohol (instead of the opposite case in the initial proposal).
<p>Liquor ban</p> <p>NCC Liquor Control Bylaw prohibits the consumption of alcohol in identified areas 24 hours a day with the exception of Westshore where the ban runs between 8pm and 6am every day.</p> <p>Partners: NCC and Police.</p>	<p>Napier has six liquor ban areas: Napier CBD, Ahuriri, Marewa, Maraenui, Taradale and Westshore.</p> <p>NCC Parks and Reserves Bylaw also prohibits the sale and consumption of alcohol in all NCC parks and reserves without a licence or permission from an Authorised Officer.</p>	<p>Liquor bans enable police to enforce the law and prosecute problem drinkers in identified problem areas.</p>

What did you do?	How well did you do it?	Is anyone better off?
<p>Pause the Pokies</p> <p>Awareness raising campaign held during Gambling Harm Awareness week (3-9 September 2019). Venues across New Zealand turned off their pokie machines for one hour to recognise gambling related harm in Aotearoa.</p> <p>Partners: TRHOR, Problem Gambling Foundation of New Zealand and various gaming venues.</p>	<p>Twelves venues across Hawke’s Bay, including Napier venues Westshore Beach Inn and the Union Hotel.</p> <p>TRHOR hosted a BBQ during the hour at Westshore Inn.</p>	<p>Pause the Pokies provides an excellent opportunity to build relationships with venue owners, managers and cooperate societies, and to engage with patrons in the venues during the hour the machines were turned off.</p> <p>Conversations were had with the venue managers about their roles in being responsible hosts and with people who might be directly affected by gambling harm.</p>
<p>Gambling Multi Venue Exclusion (MVE)</p> <p>Under New Zealand law you can ban yourself from most gambling venues, which can be a useful way of breaking gambling habits.</p> <p>Partners: TRHOR</p>	<p>During 1 July 2018 to 30 June 2019, 83 MVE’s were put in place in Napier.</p>	<p>Feedback received from people:</p> <ul style="list-style-type: none"> • <i>“Positive outlook now I feel I have a future”</i> • <i>“I feel better about myself. Have paid off our back rent, great relief”</i> • <i>“Starting to take control of other parts of my life”</i>
<p>Synthetic cannabis</p> <p>Partnership between Police and HN¹⁴ to address synthetic cannabis issues in a particular location in Napier.</p> <p>Partners: Police and HN¹⁴.</p>	<p>Joint Police and HN¹⁴ interventions including the relocation of some problematic tenancies.</p>	<p>There have been positive changes made to the activity in this complex of flats. There has been a reduction in anti-social behaviour and the flats are now a safer environment to live in.</p>

¹⁴ On 1 October 2019, Housing New Zealand joined HLC and KiwiBuild to form Kāinga Ora – Homes and Communities.

Abbreviations

Accident Compensation Corporation.....	ACC
Alcohol Action Hawke's Bay	Alcohol Action HB
Central Business District	CBD
Citizens Advice Bureau	CAB
Controlled Purchase Operation	CPO
Crash Analysis System	CAS
Eastern Institute of Technology	EIT
Electronic gaming machine	EGM
Fire and Emergency New Zealand.....	Fire and Emergency NZ
Gambling Multi Venue Exclusion	GME
Gaming Machine Proceeds	GMP
Hastings District Council	HDC
Hawke's Bay Civil Defence Emergency Management Group.....	HB CDEM
Hawke's Bay District Health Board	HB DHB
Hawke's Bay Regional Council	HBRC
Health Hawke's Bay – Te Oranga Hawke's Bay.....	HHB
Housing New Zealand Corporation	HNZC
Injury Prevention Research Unit, University of Otago	IPRU
Ministry of Social Development	MSD
Napier City Council	NCC
Napier Neighbourhood Support.....	NNHS
Napier Youth Council – Te Kaunihera Rangatahi o Ahuriri	Napier Youth Council
New Zealand Police	Police
Older Peoples External Residential Tool	OPERAT
Results Based Accountability	RBA
RoadSafe Hawke's Bay	RoadSafe HB
Sport Hawke's Bay.....	Sport HB
Te Kupenga Hauora - Ahuriri	TKHA
Te Puni Kōkiri	TPK
Te Rangihaeata Oranga Trust – Gambling Recovery Service	TRHOR
Whatever It Takes Trust	WITT

Appendix A:

Safe Communities Foundation of New Zealand Annual Reporting July 2018 to June 2019

6 September 2019

Michele Grigg
Chair, Safer Napier
Napier Safe Community
micheleg@napier.govt.nz

cc: Liz Lambert
lizbell3@hotmail.com



Dear Michele

Annual Report 2018/19

Thank you for Safer Napier's online annual report and 4 excellent case studies.

Safer Napier Strategic Group continues to have a broad base that is further strengthened with the addition of Te Rangihāeta Oranga Trust. It is also positive to see solid representation from the Health sector. These positive outcomes are reflected in your Governance Survey results. You have one of the most extensive lists of networks in the country spanning a wide range of issues and services, and an impressive list of new programmes and new participants in your Annual Planning Workshop. Safer Napier is not standing still!

Your plans and strategies are all current or under revision (communications) and it is noted that you utilise a variety of media including social media to share your activities. In addition, information and data are drawn from a wide range of sources and regional best practice, and this information is used to assess and respond accordingly. All of this is to be commended. This is best illustrated with the *Look Out for Your Neighbour* campaign that was initiated in response to six tragic deaths amongst your elderly population. While it is still early days, this is a commendable project that has potential to grow nationally.

Your case studies were well written and illustrate your focus on the vulnerable populations and environments you have identified. Your approach to *Iron Maori Kaumatua* is well-researched, and sensitively developed and implemented. And this is enhanced by the inclusion of Safer Hastings as a programme partner. *Shake Out 2018* is a simple but brilliant idea that could so easily be overlooked: train your own and Regional Council staff in emergency preparedness!

You must feel like a broken record when you state that funding for programmes and activities is a challenge, and while you have a measure of financial security for coordination, this comes at the cost of projects. Nevertheless, you achieve exceptional results with what you have. Amongst the 'Opportunities' you note the addition of a new agency to the SNSG, and the opportunity for Natasha Mackie to join the team of assessors in the accreditation/reaccreditation processes. This is a valuable support to SCFNZ and a critical contribution to the growth and sustainability of the network.

The "unlocking the potential" plan sets out a number of goals, and while these are commendable, it does not come with the promise of change in the funding regimes of our central government partners. What we can achieve in the way of collaboration at a community level is still not replicated

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Support and Accrediting Centre of the Pan Pacific Safe Community Network
Safe Communities is a World Health Organization recommended approach

at a national inter-agency level. So, it may be clearer in where we want to go, but we are no nearer getting the resources we need to get there.

The data from Safe Community annual reports will be aggregated into a national report that will not identify individual community information. This summary report, which includes collated case studies, will be a valuable source of information, and is attached with this letter.

SCFNZ looks forward to continuing to work with Safer Napier moving forward.

Kind regards



Tania Peters
Director
Safe Communities Foundation New Zealand

Safe Communities Foundation New Zealand (SCFNZ)

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Support and Accrediting Centre of the Pan Pacific Safe Community Network
Safe Communities is a World Health Organization recommended approach

Safe Community Reporting: July 2018 to June 2019

Governance Questions

1. Details

Safe Community	Safer Napier
Name of Person completing report	Liz Lambert
Position of Person completing report	Safer Napier Coordinator
Email Address	lizbell3@hotmail.com
Name of Safe Community Chair	Michele Grigg
Email address	micheleg@napier.govt.nz

2. Safe Community Membership.

Please tick all organisations that are members of your Safe Community Governance Group.

For communities with a two-tier governance structure tick all members.

<input checked="" type="checkbox"/>	ACC
<input checked="" type="checkbox"/>	Business
<input type="checkbox"/>	Church/Religious group
<input checked="" type="checkbox"/>	Civil Defence
<input checked="" type="checkbox"/>	DHB
<input type="checkbox"/>	Education sector
<input checked="" type="checkbox"/>	Fire Service
<input type="checkbox"/>	Local Government -elected level
<input checked="" type="checkbox"/>	Local Government- staff/officer level
<input checked="" type="checkbox"/>	Local Trust
<input checked="" type="checkbox"/>	Mayor (<i>Ambassador</i>)
<input checked="" type="checkbox"/>	MSD (all related divisions)
<input checked="" type="checkbox"/>	NGO Sector (<i>Roopu A Iwi Trust and NZ Red Cross</i>)
<input checked="" type="checkbox"/>	Police
<input type="checkbox"/>	REAP
<input type="checkbox"/>	Regional Public Health
<input checked="" type="checkbox"/>	Road Safety Sector (<i>RoadSafe HB and AA</i>)
<input type="checkbox"/>	Sports Trust
<input checked="" type="checkbox"/>	TPK, Iwi/Māori (including dedicated Māori Health Providers) (<i>Te Kupenga Hauora – Ahuriri</i>)
<input type="checkbox"/>	Worksafe
<input checked="" type="checkbox"/>	Other (please specify) Housing NZ Corporation Health Hawkes' Bay (Primary Health Organisation)

3. Have you added any new organisations to your Safe Community Governance group in the past 12 months?

<input checked="" type="checkbox"/>	Yes
<input type="checkbox"/>	No

Please specify

- Te Rangihaeata Oranga Trust - Hawke's Bay Gambling Recovery Service

4. Have any members withdrawn/disengaged from your Safe Community Governance group in the past 12 months?

<input type="checkbox"/>	Yes
<input checked="" type="checkbox"/>	No

5. How many members (total people) are there in your Safe Community Governance group?

<input type="checkbox"/>	Less than 4
<input type="checkbox"/>	Between 5-8
<input type="checkbox"/>	Between 9-12
<input checked="" type="checkbox"/>	Over 12

Any comments?

6. How often has your Safe Community Governance group met during the past 12 months?

<input type="checkbox"/>	Monthly
<input type="checkbox"/>	6 weekly
<input checked="" type="checkbox"/>	Bi-monthly
<input type="checkbox"/>	Quarterly
<input type="checkbox"/>	Other (please specify)

Coordinator Questions

7. How many hours is your Safe Community coordinator employed for each week?

The Safe Community coordinator position may be an externally contracted or a dedicated coordinating function that is part of an existing job description.

	Fulltime
	Part-time over 25+ hours per week
✓	Part-time 15-24 hours per week
	Part-time less than 14 hours per week
	Don't have one
	Other (please specify)

8. Within in the last 12 months where did your funding for your Safe Community coordination role come from? (select all that apply).

Do not specify \$ amounts.

	ACC
	Business
	Community Organisation Grants Scheme (COGS)
	DHB
	DIA - Department Internal Affairs
	Fire Service
	Iwi
	Local Government Grants
✓	Council Long Term Plan
	Local/Philanthropic Trust
	MSD
	Police
	Regional Public Health
	Youth Development
	Other (please specify)

Strategies, Plans and Data

9. Please select all current strategies/plans your Safe Community has (select all that apply)

	Current	Under revision	Under development	Don't have / use one
Action/operational	✓			
Communication		✓		
Evaluation	✓			
RBA population framework	✓			
Specific project	✓			
Strategic	✓			
Other (please specify)				

10. Is Safe Communities in your council Long Term Plan?

✓	Yes
	No

11. Does your Safe Communities refer to the Sustainable Development Goals?

	Planning documents
	Presentations
	Funding applications

12. Please outline all data sources and information your Safe Community has used in the past 12 months to inform planning, priorities or practice (*select all that apply)

✓	ACC
✓	Coroner Statistics
✓	Fire Service
✓	Local Surveys
✓	NZ Health Data (from DHB or IPRU)
✓	NZTA
✓	Police
	Water Safety NZ
✓	Research
✓	Serious unanticipated events: natural disasters, tragic individual events <i>HB CDEM</i>
✓	Consultation with stakeholders/partners (please specify)

	<i>Annual Safer Napier Workshop (March 2019, 77 people participated from over 40 agencies, organisations and groups)</i> <i>Safer Napier Strategic Group planning session (May 2019)</i>
✓	Community-led and /or place-based responsiveness
✓	Availability of resources
✓	Media
✓	Political direction <i>Street Management Programme</i>
	Personal Preferences
	Sustainable Development Goals

Other (please specify)

- Best practice from other Safe Communities especially those in the Hawke's Bay Regional Safe Communities Working Group
- Pan Pacific Safe Communities Network Webinars
- SCFNZ National Forum presentations.

13. Given the range and scope of activities within your whole Safe Community. How do you know you are making a difference?

Please select all current evaluation tools / mechanisms your Safe Community partners has utilised

✓	Reductions/changes in the incidence/frequency/rate of injury/crime events
	Independent/external evaluation
✓	Surveys
✓	Reporting against funding or other agreed outcomes
	Pre/Post questionnaires
	Focus Group
✓	Telephone Interview <i>E.g. Safe as Houses</i>
✓	Face to Face Interviews <i>E.g. Alcohol Free Events brand development</i>
✓	Document review
✓	Observations
✓	Case studies
✓	RBA performance measures
✓	RBA population outcomes
✓	Reach of initiative (volume measures- how many, how often etc.)

Other (please specify)

Priorities Areas, Programme Delivery

14. Has your Safe Community increased overall reach in the past 12 months, through introducing a new: (select all that apply).

	Priority Area (population groups, injury/safety issues and settings)
✓	Programme/initiative
✓	Partner
	Nil

Please explain

New programmes or initiative started or implemented in this time – ‘Look Out For Your Neighbour’, ShakeOut earthquake and tsunami drill, Ahuriri Resilience Plan and Coffee with a Cop.

Partners - Kings House, Maori Women’s Welfare League, Nga Pakeke O Maraenui and Te Taiwhenua O Heretaunga all participated in the Safer Napier Annual Workshop for the first time this year.

15. Does your community have programmes operating at a population level covering community safety that utilize the following types of interventions? (select all that apply).

	Raise Awareness	Change in Knowledge / skills	Changing behaviour	Changing Environments	Policy Change	Intersect-oral Collaboration	n/a
Children <i>E.g. School Zone, Family Start</i>	✓	✓	✓	✓		✓	
Youth <i>E.g. Pop up activities, Colour Run</i>	✓	✓	✓				
Working Age Population <i>E.g. Safe as Houses (SAH)</i>	✓	✓	✓	✓		✓	
Older Adults <i>E.g. SAH (Villages), Positive Ageing and Disability Strategies, OPERAT</i>	✓	✓	✓	✓	✓	✓	
Older Adult Falls Prevention <i>E.g. IronMāori, Strengthen and Balance, SAH</i>	✓	✓	✓	✓		✓	
Injuries in the Home <i>E.g. SAH</i>	✓	✓	✓	✓		✓	
Fire Safety <i>E.g. SAH, Firewise, IronMāori</i>	✓	✓	✓	✓		✓	
Drowning Prevention <i>E.g. Signage, beach patrols</i>	✓	✓	✓	✓		✓	
Rural <i>E.g. Community Patrol and Neighbourhood Support</i>	✓	✓	✓			✓	
Mental Health Promotion /Suicide Prevention <i>E.g. Kia Piki Te Ora, Suicide Awareness event</i>	✓	✓	✓	✓		✓	
Sports/Recreation <i>E.g. Sport HB programmes, NCC swimming pools</i>	✓	✓	✓				
Other Injury Prevention							✓

	Raise Awareness	Change in Knowledge / skills	Changing behaviour	Changing Environments	Policy Change	Intersect-oral Collaboration	n/a
Public Place Violence Prevention <i>E.g. CCTV, CPTED Anderson Park</i>			✓	✓		✓	
Family Violence <i>E.g. FV Intervention in Primary Care, White Ribbon Ride</i>	✓	✓	✓	✓		✓	
Youth Offending Crime Prevention <i>E.g. Rock On</i>	✓	✓	✓			✓	
CBD Crime Prevention <i>E.g. CPTED, CCTV, Community Patrols, CBD Patrols and Outreach Programme</i>	✓	✓	✓	✓		✓	
Other Crime Prevention <i>E.g. Community Patrols, SAH</i>	✓	✓	✓	✓		✓	
Road Safety <i>E.g. Road Safety Action Plan, Speed Limit Review</i>	✓	✓	✓	✓	✓	✓	
Pedestrian/Vulnerable Road Users Safety <i>E.g. iWay tracks, traffic calming</i>	✓	✓	✓	✓		✓	
Reducing Alcohol- related Harm <i>E.g. One for One</i>	✓	✓	✓	✓	✓	✓	
Community Resilience/Connectedness <i>E.g. Community Resilience Planning, Neighbourhood Support, OPERAT</i>	✓	✓	✓	✓		✓	
Civil Defence Emergency Management <i>E.g. SAH, Shake Out</i>	✓	✓	✓	✓		✓	

Other (please specify) - Drug and gambling related harm

16. List up to five high risk/vulnerable groups that your community identified?

Vulnerable Group:	Working age people and their families
Sub-set:	Residents in streets that experience high crime
Issue(s):	Burglary and theft, injuries from falls and fire, community resilience and community connections
Vulnerable Group:	Older people
Sub-set:	Older people living alone
Issue(s):	Strengthening community connections
Vulnerable Group:	Māori
Sub-set:	Kaumātua
Issue(s):	Injury prevention, fire safety and emergency readiness
Vulnerable Group:	Napier CBD workers
Sub-set:	Napier City Council and Hawke's Bay Regional Council staff
Issue(s):	Earthquake and tsunami preparedness

17. List up to five high risk/vulnerable environments that your community identified?

High risk environment:	Home
Sub-set:	Streets that experience high crime
Issue(s):	Injuries from falls and fire, burglary and theft, community resilience and community connections
High risk environment:	Tsunami evacuation zones
Sub-set:	Napier CBD offices
Issue(s):	Earthquake and tsunami preparedness
High risk environment:	Large public events
Sub-set:	Events with historical problem drinking behaviours
Issue(s):	Hazardous drinking, disorder and injuries
High risk environment:	Road
Sub-set:	Pedestrians and cyclists
Issue(s):	Road traffic injuries of pedestrians and cyclists

18. In one consolidated document provide between 4-6 case studies from the identified high risk groups/environments in the previous questions.

See pages 6 to 15 of Safer Napier Annual Report 2018/19

Networks and Communication

19. Does your Safe Community use any of the following media platforms (answer yes or no and provide link to social media and website)

	Banners
✓	Community events
✓	e-updates
✓	Facebook <i>Via NCC and other partner Facebook pages</i>
	Instagram
	LinkedIn
	Neighbourly
	Newsletter
✓	News Article
	Radio Ads
	Television
	Twitter
✓	Website
✓	Written resources
	You tube
	Did not use any

Please list relevant links to online media

Website:

www.napier.govt.nz/napier/community-development/community-safety/safer-napier/

Facebook post example:

Look out for your Neighbour

www.facebook.com/NapierCityCouncil/photos/a.610988705630292/2174684162594064/?type=3&theater



Photos from Napier City Council's post

Napier City Council
Page Liked · 29 January · 🌐

There's a great deal of care and aroha within the Napier community. We look out for each other - but we also have busy lives and can miss things. So along with Safer Napier, we're asking people to look out for their more vulnerable neighbours.

Older folk on their own can slip under the radar at this time of year. If you have an older neighbour you don't know well, introduce yourself, swap numb... See more

46 1 comment 18 shares

Like Comment Share

Most relevant ▾

Alie Summer What a fabulous reminder 🙌

Write a comment...

White Ribbon Ride

www.facebook.com/NapierCityCouncil/photos/a.610988705630292/2074801742582307/?type=3&theater



Napier City Council
Page Liked · 22 November 2018 · Edited · 🌐

Mayor Bill signs the pledge.

Like Comment Share

Write a comment...

Safe as Houses

www.facebook.com/hbemergency/posts/2447310918628697

 **HB Civil Defence Emergency Management Group** 13 November 2018 · 🌐

We have spent time this year engaging in a Safer Napier project. Finally got to close it off with good people and great korero at Taradale Volunteer Fire Brigade. #safercommunities #family



IronMāori

www.facebook.com/hbemergency/photos/a.952197608140043/2435690883124034/?type=3&theater

Photos from HB Civil Defence Emergency Management Group's post



 **HB Civil Defence Emergency Management Group** Page Liked · 2 November 2018 · 🌐

Safer community wāhine helping at the Iron Māori Kaumatua in Ahuriri this morning. Ka mau te wehi to the koro and kuia out there walking, running, swimming and biking!

👍❤️ 18 2 comments 6 shares

👍 Like 💬 Comment ➦ Share

Most relevant ▾

 **Michele G Ncc** Awesome work team 😊
Like · Reply · 36w 3

 **Suzanne Simone** Where are you Missy?
Like · Reply · 36w

 Write a comment... 🗨️ 📎

Other

www.greatthingsgrowhere.co.nz/community-engagement/another-award-for-safer-napier/

20. List all local and regional networks that your Safe Community participates in (e.g. regional road safety, family violence network, alcohol and other drug network)?

- Napier City Council, Community Services Committee
- Alcohol Reference Group: Joint Alcohol Strategy (NCC, HDC, Police, ACC, HBDHB, Health HB, Directions Youth Health, Te Taiwhenua o Heretaunga, Te Kupenga Hauora – Ahuriri, Ngati Kahungunu Iwi Incorporated)
- Hawke’s Bay Road Safety Action Plan (RoadSafe HB, NZTA, Police, ACC, HBDHB, AA, NCC, Hastings District Council, Central Hawke’s Bay District Council, and Wairoa District Council)
- Safe Communities Regional Working Group (Safer CHB, Safer Hastings, Te Wairoa He Hapori Haumaruru, Safer Napier, ACC and HBDHB)
- Police Youth Engagement Team
- Family Violence Inter-Agency Response Team
- Napier Disability Advisory Group and Napier Ability Plus (reference group)
- Napier Positive Ageing Strategy Steering Group and Positive Ageing Strategy reference group
- HB Child Interagency Network Group
- Cross-sector group – Homelessness
- Hawke’s Bay Settlement Forum
- Hawke’s Bay Housing Coalition
- Napier Youth Council

21. Has your Safe Community made a submission?

✓	Yes
	No

If you answered ‘yes’, please specify what you submitted on

- Napier City Council Speed Limits Bylaw Review

Challenges and Opportunities

22. Thinking about the last 12 months - what have been some of the biggest challenges for your Safe Community and what steps have you taken to address these?

The lack of funding for the Coordinator position after five years of accreditation remains a key challenge. Napier City Council (NCC) has allocated funding but this has impacted on the funding previously allocated to safe community projects. External funding now needs to be sought for projects. This is time consuming and funding can be difficult to source so this continues to mean a reduction in the implementation of some projects and decreased resourcing of existing projects (e.g. Safe as Houses).

23. Thinking about the last 12 months - what have been some of the biggest opportunities for your Safe Community and what steps have you taken to address these?

The addition of Te Rangihaeata Oranga Trust - Hawke's Bay Gambling Recovery Service to the SNSG has increased the knowledge and expertise of the group around addiction related harm. The development of the new Pan Pacific Safe Community logo is also another positive opportunity. We are using this to refresh and increase our Safer Napier community profile.

The diverse, passionate and talented people who are part of Safer Napier is another strength providing many opportunities for our Safe Community. One of our members, Natasha Mackie, received the SCFNZ Safe Community Award this year. It was noted during the presentation of the award that Natasha's support and effort went "above and beyond" and she had been instrumental in leading the team to make community safety "business as usual" within Napier City Council. Natasha was also part of the re-accreditation assessment team for Palmerston North Safe Community. This has led to an increase in knowledge about the new re-accreditation process plus given ideas and inspiration for future Safer Napier projects and community planning.



Members of the SNSG, Liz Lambert, Lisa Pohatu and Monique Heke were part of the Hawke's Bay Fire and Emergency Local Advisory Committee (LAC) Trial in 2018. This was an opportunity to support a key partner in a national trial and share knowledge. Fire and Emergency is committed to maintaining a strong local community presence throughout the country, and the LACs are key to this. They will help Fire and Emergency to better connect with communities, understand local risks and needs, and plan how they will meet these risks and needs. There are many benefits to our communities from the initiative such as:

- Emergency services being locally focussed to meet community needs
- Improved delivery in risk reduction and readiness
- Increased collaboration across partner agencies sharing similar risk groups.

Final Comments

24. How can SCFNZ further support your Safe Community efforts?

SCFNZ can support Safer Napier by continuing the national forum, webinars, resources, professional development for coordinators, and distribution of information and links with international safe community networks. We look forward to seeing the outcomes from the 'Unlocking the Potential of Safe Communities' project.

SCFNZ can further support Safer Napier by continuing to increase the national profile of Safe Communities. Advocating for on-going local funding is critical to the sustainability of the programme.

25. Is there anything else you would like to add in relation to your Safe Community?

Each year the Safer Napier Strategic Group (SNSG) completes the Governance Self-Assessment Survey as part of our commitment to continual improvement. We have noted increased collaboration occurring in SNSG project teams that now lead and implement projects and events (e.g. Safer Napier Annual Workshop, IronMāori and Celebrate Safer Napier).

Appendix B:

Safer Napier Annual Report 2017/18 one page summary



Napier is very proud to be an accredited International Safe Community. We thank everyone, including over 40 groups, organisations and agencies who work together in Napier for a safe community. A full copy of the Safer Napier Annual Report 2017/2018, which outlines 40 of our projects and activities, is online at www.napier.govt.nz keyword #safernapier.

Highlights

Advances have been made in:

- Injury Prevention
- Crime Prevention
- Road Safety
- Community Resilience
- Alcohol Related Harm

Did you know?

-  10,725 Napier households are members of a Neighbourhood Support Group.
-  120 road crashes resulting in injury were reported on Napier roads.
-  41% of households in the Safe As Houses project had at least 10 litres of water stored, per person.
-  25 licensed premises were visited to monitor if alcohol was being sold to underage people in Napier.
-  Over 700 older adults attended Sport Hawke's Bay classes to improve their balance and prevent falls.

Some joint projects last year

Safe As Houses

We hold home safety assessments and street BBQs to raise safety awareness, and make physical changes to the home to reduce risk of falls, fires, crime and natural hazards. An important action you can take to make your place safer is to get to know your neighbours.

Tools for the Teenage Years

This is a resource for whānau, parents and caregivers of teens providing information, ideas and inspiration, including helpful websites and services.

Go to www.napier.govt.nz keyword #teenageyearsbooklet. Talk to your teen - ask them what they think, how they feel and what they need.

Joint Alcohol Strategy

Multiple agencies in Hawke's Bay work together to address alcohol related harm in our region. Actions include "Creating Safer Drinking Environments" seminars, alcohol free events, and promotion of the One for One message - drink a glass of water between each alcoholic beverage.

We're Water Safe

A free family day at Perfume Point hosted by Safer Napier focused on water safety. Lifejackets are essential for all recreational activities on the water. Never swim or surf alone.

School Zones

Flashing school zone signs operate near 16 Napier schools, reminding drivers to be extra vigilant that children, who can be easily distracted, could be crossing the road. Remember to slow down around schools.

Safety is everyone's business

Supported by

