# *Napier City Council*
# QUARTERLY REPORT

## Quarter 3

January 2017 to March 2017

NAPIER
CITY COUNCIL
*Te Kaunihera o Ahuriri*

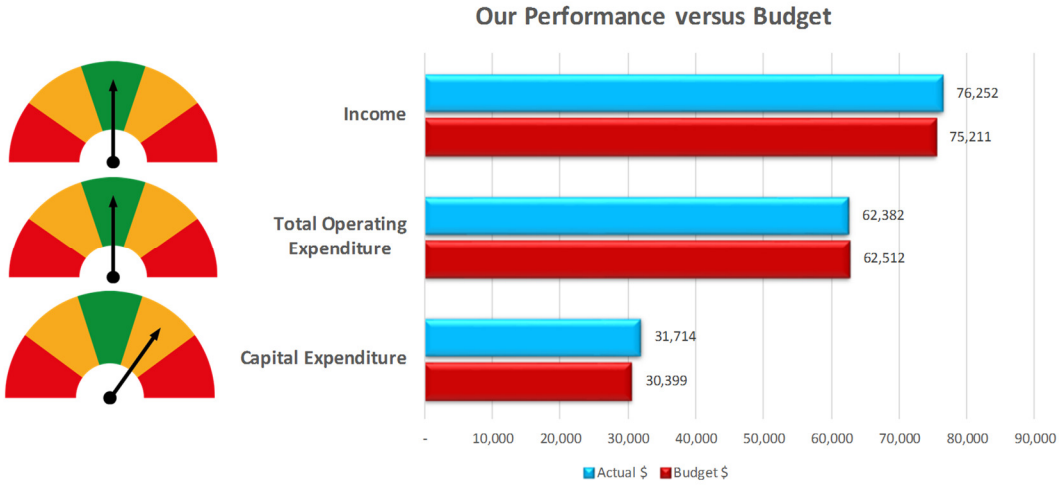
Image 'FINAL PIECE'
Artist: James Bullough
Photographer: Vincent Cornelli

# Quarterly Report

This report summarises the Council's progress in the third quarter of 2016/17 towards fulfilling the intentions outlined in the Annual Plan. Quarterly performance is assessed against Income, Total Operating Expenditure, and Capital Expenditure.

Areas where there is a risk to or significant variance from budgeted expectations are discussed in the performance summaries for each of the Council's activity areas.

## How are we performing?




## Financial snapshot

The Council's consolidated financial performance for nine months to 31 March 2017 is presented in this section.
The year to date net operating surplus of $13.9m is $1.2m higher than the budgeted surplus of $12.7m. This favourable variance is attributable to a combination of factors as outlined below.

**Income:**
Year to date total income is above budget by $1.0m:

1. Interest revenue is $1.3m higher than budget due to additional interest on treasury funds arising from deferred capital expenditure (non-rating).
2. Rates revenue is $0.3m higher than budget due to additional rates penalties and recovery of postponed rates.
3. This is offset by $0.9m lower than budgeted NZTA subsidies as a direct reflection of the timing of maintenance and capital projects which principally occur in the second half of the year.

**Expenditure:**
Year to date total expenditure is under budget by $0.1m.

| | 2016-17 | | | 2016-17 | | 2015-16 |
|---|---|---|---|---|---|---|
| | Actual YTD | Budget YTD | Variance | Budget Full Year | Forecast 2016-17 | Actual |
| | $000 | $000 | $000 | $000 | $000 | $000 |
| **Income** | | | | | | |
| Rates revenue | 50,927 | 50,641 | 286 | 50,641 | 50,857 | 49,391 |
| Finance income | 1,982 | 723 | 1,259 | 964 | 1,050 | 2,886 |
| Development and financial contributions | 90 | 86 | 4 | 2,764 | 2,481 | 2,778 |
| Subsidies and grants | 3,070 | 4,031 | (961) | 5,597 | 4,122 | 5,790 |
| Other revenue | 20,098 | 19,729 | 369 | 37,507 | 47,019 | 38,219 |
| Other gains/(losses) | 85 | - | 85 | 325 | 287 | (739) |
| **Total Income** | 76,252 | 75,211 | 1,041 | 97,798 | 105,816 | 98,325 |
| **Expenditure** | | | | | | |
| Employee benefit expenses | 23,251 | 23,400 | 149 | 30,513 | 30,255 | 29,110 |
| Depreciation and amortisation | 15,794 | 15,388 | (406) | 20,830 | 21,176 | 20,939 |
| Other expenses | 23,340 | 23,724 | 384 | 36,419 | 41,442 | 36,432 |
| Finance costs | - | - | - | - | - | - |
| **Total Expenditure** | 62,385 | 62,512 | 126 | 87,761 | 92,873 | 86,482 |
| **Net Operating surplus/(deficit) before tax** | **13,867** | **12,699** | **1,168** | **10,037** | **12,944** | **11,843** |

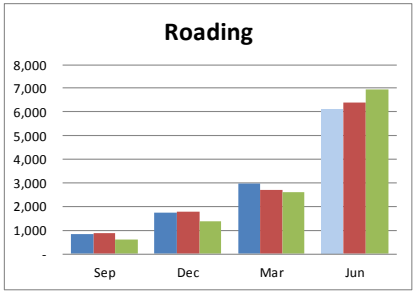
## Key Highlights

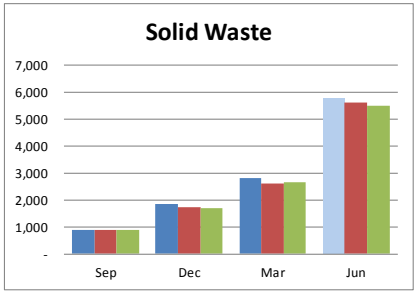
- Sea Walls: Artists for Oceans festival returned to Napier in March, culminating in 26 new murals across the city by artists from around the world;
- Napier Conference Centre officially reopened in March following its multi-million-dollar redevelopment. Our first Business Breakfast in the updated facility (with Annabel Langbein as speaker) attracted a record audience of over 300;
- Online building consents were implemented in January, with the benefits being: the ability to track an application through the building consent process, communicate directly with Council staff handling the application and submit all of the application details electronically for streamlined processing;
- Free wi-fi was installed along Hardinge Road, from the Port to Perfume Point, and along Marine Parade from the Aquarium, past BaySkate and i-Site, and through to Ocean Spa;
- Seismic strengthening of the Ivan Wilson pool complex at the Napier Aquatic Centre was completed.

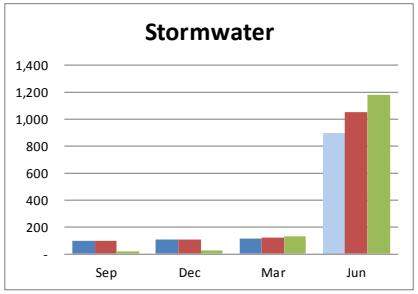
The budget figures include the original budget and agreed changes made during the year. As a result the budget figure isn't the same as the annual plan or long term plan.

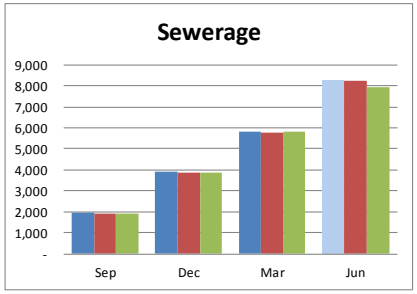
# Cumulative Quarterly Graphs

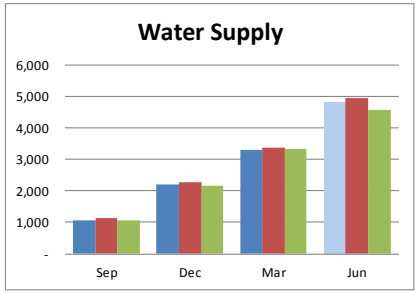
## Income (000's) – - Actual - Forecast - Budget - Prior Year

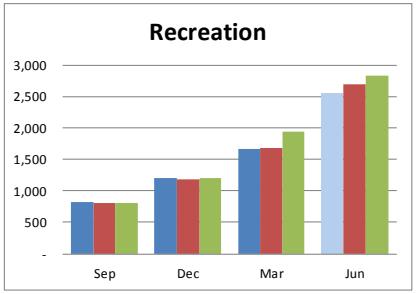


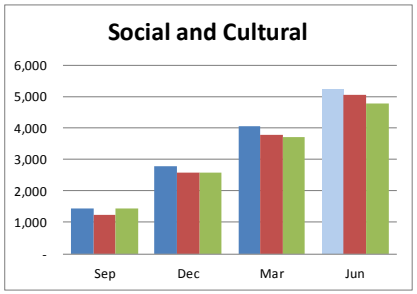



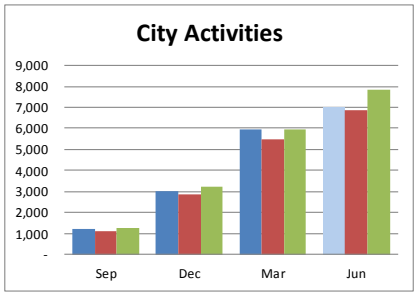



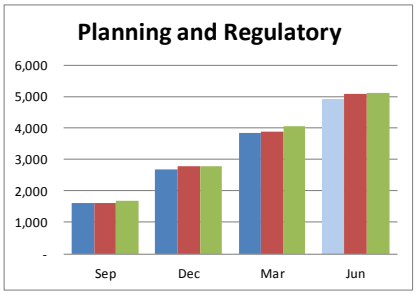



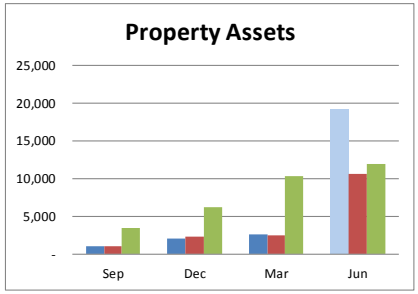



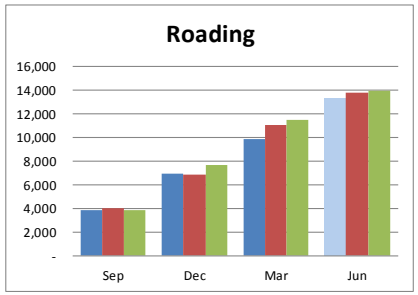



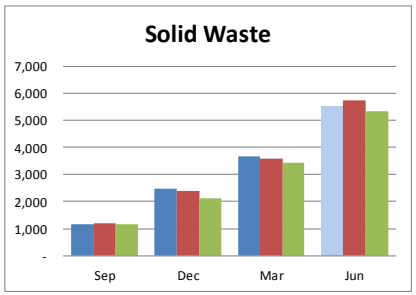



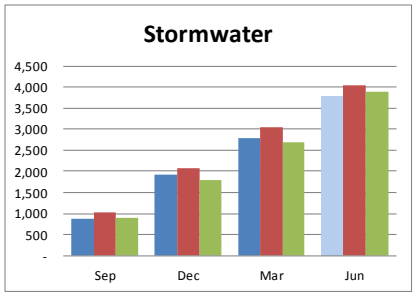



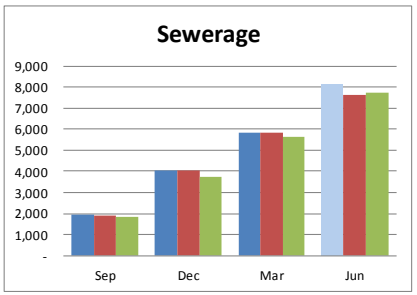



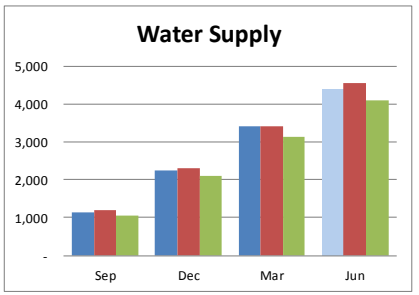

## Expenditure (000's) – - Actual - Forecast - Budget - Prior Year

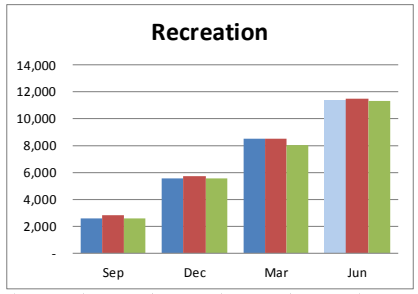


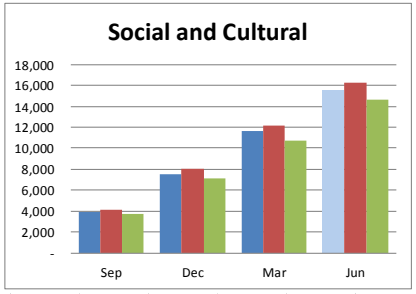



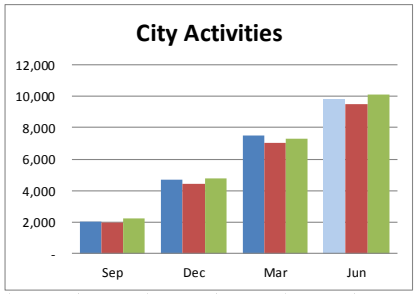



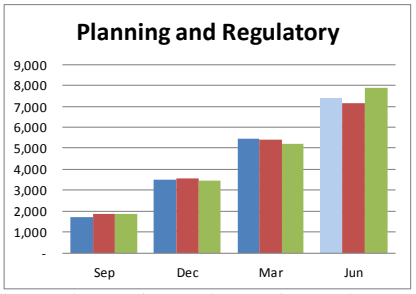



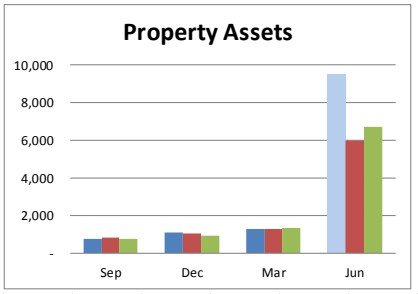



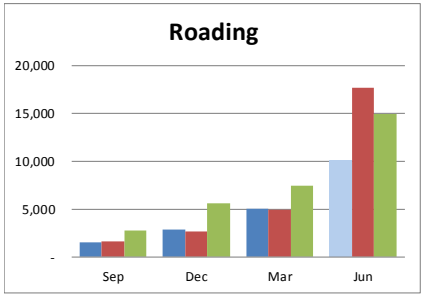



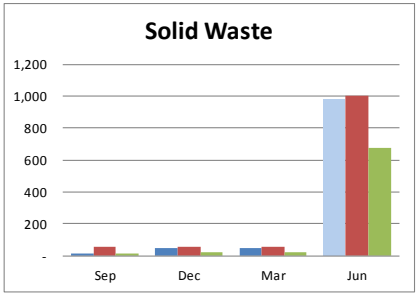



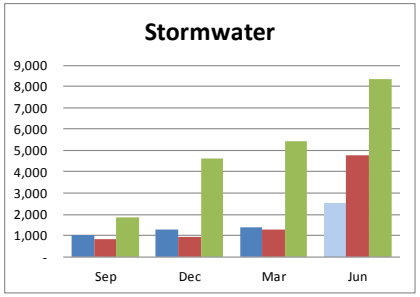



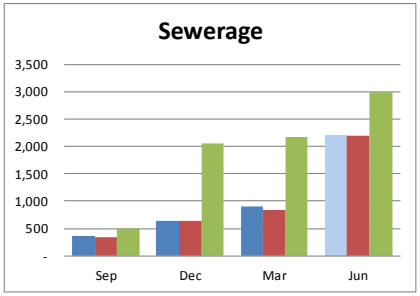



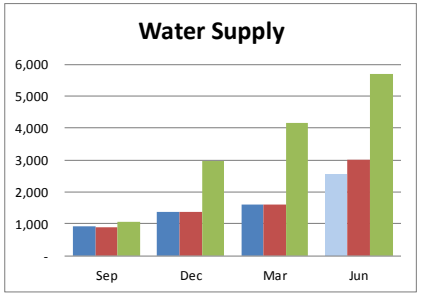
## Capital Expenditure (000's) – - Actual - Forecast - Budget - Prior Year

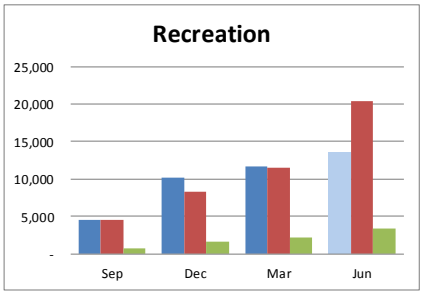


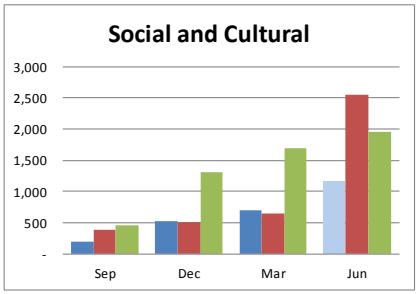



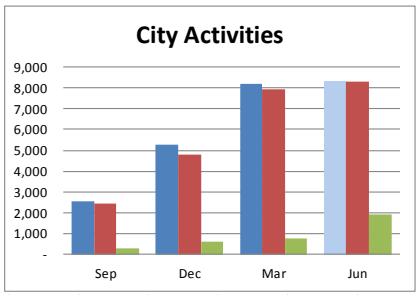



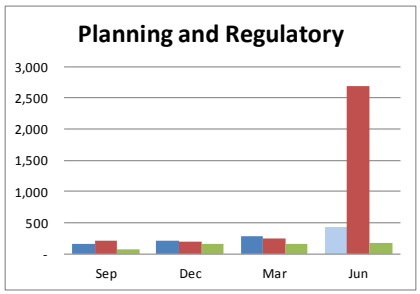



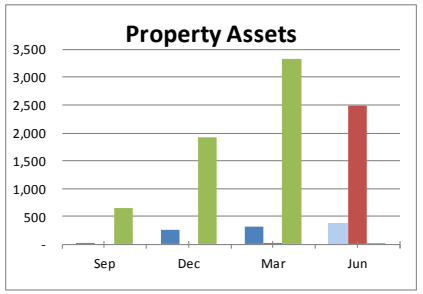



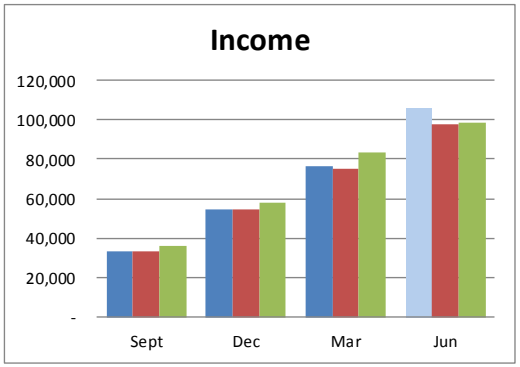



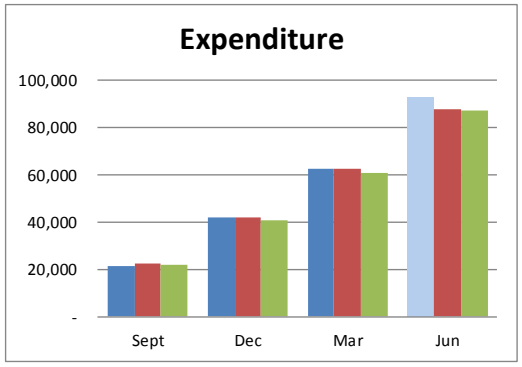



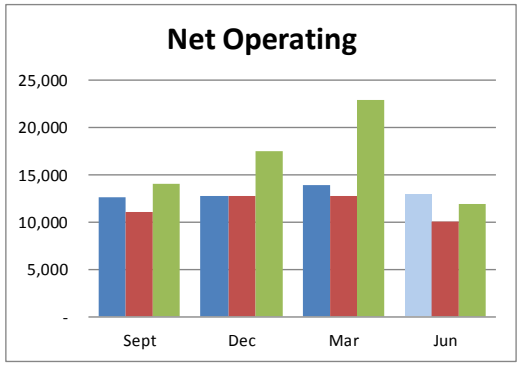



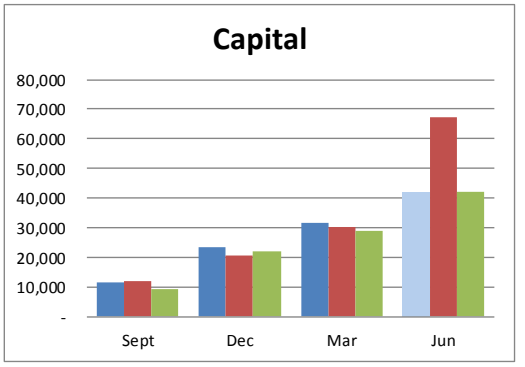




## Group Totals (000's) - - Actual - Forecast - Budget - Prior Year



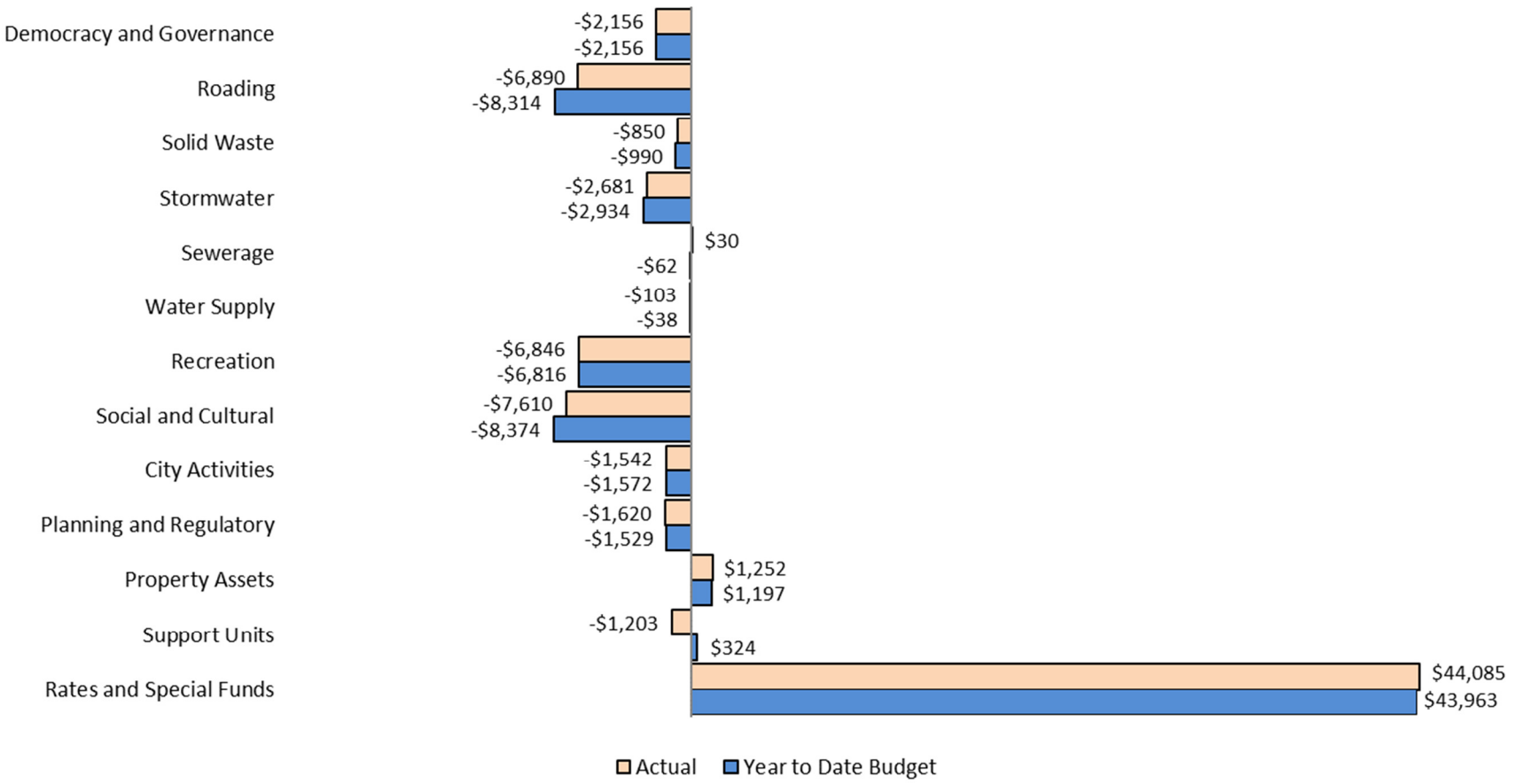
# Summary of Activity Groups

| Operating Income less Expenditure | Actual | Year to Date Budget | Variance | % Variance | Annual Budget | Forecast |
|---|---|---|---|---|---|---|
| Democracy and Governance | (2,155,867) | (2,155,869) | 2 | (0)% | (2,874,490) | (2,874,491) |
| Roading | (6,889,784) | (8,314,229) | 1,424,445 | (17)% | (7,349,553) | (7,128,230) |
| Solid Waste | (850,202) | (989,703) | 139,501 | (14)% | (94,575) | 219,841 |
| Stormwater | (2,681,053) | (2,933,743) | 252,690 | (9)% | (2,997,793) | (2,904,004) |
| Sewerage | 29,797 | (62,220) | 92,017 | <(100)% | 622,798 | 185,581 |
| Water Supply | (102,522) | (38,292) | (64,230) | >100% | 392,998 | 405,501 |
| Recreation | (6,845,859) | (6,815,903) | (29,956) | 0% | (8,764,771) | (8,769,980) |
| Social and Cultural | (7,610,263) | (8,374,009) | 763,746 | (9)% | (11,231,812) | (10,364,471) |
| City Activities | (1,541,917) | (1,571,684) | 29,767 | (2)% | (2,672,226) | (2,745,666) |
| Planning and Regulatory | (1,619,957) | (1,529,263) | (90,694) | 6% | (2,111,259) | (2,479,617) |
| Property Assets | 1,251,960 | 1,197,022 | 54,938 | 5% | 4,605,555 | 9,611,035 |
| Support Units | (1,202,716) | 324,216 | (1,526,932) | <(100)% | 380,460 | (2,477,778) |
| Rates and Special Funds | 44,085,220 | 43,962,679 | 122,541 | 0% | 42,131,329 | 42,265,951 |
| **Net Operating** | **13,866,836** | **12,699,002** | **1,167,834** | **9%** | **10,036,661** | **12,943,671** |

| Capital Expenditure | Actual | Year to Date Budget | Variance | % Variance | Annual Budget | Forecast |
|---|---|---|---|---|---|---|
| Roading | 5,065,841 | 4,895,426 | (170,415) | (3)% | 17,617,309 | 9,995,288 |
| Solid Waste | 50,119 | 58,749 | 8,630 | 15% | 1,004,000 | 984,119 |
| Stormwater | 1,363,114 | 1,290,001 | (73,113) | (6)% | 4,766,000 | 2,499,233 |
| Sewerage | 899,848 | 830,000 | (69,848) | (8)% | 2,187,000 | 2,199,249 |
| Water Supply | 1,598,872 | 1,594,001 | (4,871) | (0)% | 2,996,000 | 2,566,762 |
| Recreation | 11,663,900 | 11,432,358 | (231,542) | (2)% | 20,400,600 | 13,541,124 |
| Social and Cultural | 692,514 | 646,166 | (46,348) | (7)% | 2,543,002 | 1,145,578 |
| City Activities | 8,198,939 | 7,935,260 | (263,679) | (3)% | 8,282,801 | 8,324,975 |
| Planning and Regulatory | 286,303 | 251,153 | (35,150) | (14)% | 2,680,000 | 420,662 |
| Property Assets | 194,558 | 2,500 | (192,058) | <(100)% | 2,485,000 | 385,843 |
| Support Units | 1,571,020 | 1,463,113 | (107,907) | (7)% | 2,081,000 | 1,594,206 |
| | **31,585,028** | **30,398,727** | **(1,186,301)** | **(4)%** | **67,042,712** | **43,657,039** |

# Summary Net Operating Expenditure of Activity Groups

Figures are shown in thousands ($000's)



# Forecast Year End Variances

| Capital Expenditure | Mar YTD Actual | Mar YTD Budget | Annual Budget | Year End Forecast | Comments |
|---|---|---|---|---|---|
| **Roading** | 5,065,841 | 4,895,426 | 17,617,309 | 9,995,288 | Embankment Road Bridge project starting later than expected, with $250k being moved to 17/18. $1.2m of the Roading Bulk Funded budget is being moved to 17/18 to cover the Watchman Road project. The 'Essential Services' review will be undertaken in the next financial year resulting in $2.3m of the Transportation Proposal budget moving to 17/18. |
| **Solid Waste** | 50,119 | 58,749 | 1,004,000 | 984,120 | |
| **Stormwater** | 1,363,113 | 1,290,001 | 4,766,001 | 2,499,233 | $1.5m relating to Stormwater capital projects has been moved to 17/18 due to a review of programme and evidence based needs. |
| **Sewerage** | 899,848 | 830,000 | 2,187,000 | 2,199,248 | |
| **Water Supply** | 1,598,871 | 1,594,001 | 2,996,000 | 2,566,762 | |
| **Recreation** | 11,664,061 | 11,432,358 | 20,400,600 | 13,541,123 | $1.8m of the Multi Use Sports Facility budget has been moved to 17/18 (subject to Council approval) and $380k of the Park Island expansion project budget has been moved to 17/18 due to timing changes. Destination Playground project now due to start in May/June and therefore project related costs of $1.2m and $970k for Anderson Park works have been moved to 17/18. Council have approved bringing forward $1.8m from the Ahuriri Water Sport Facility budget planned for 17/18 to 16/17 to fund the purchase of land at Humber Street. Council approved an increase in budget for the Skate Park project |
| **Social and Cultural** | 692,514 | 646,166 | 2,543,002 | 1,145,578 | $132k has been moved to 17/18 due to re-scheduling of the Western Hill extension to May 2017. Taradale community rooms refurbishment has been moved to 17/18 year. |
| **City Activities** | 8,198,938 | 7,935,260 | 8,282,801 | 8,324,975 | The planned upgrade of Par2 has been moved to 18/19, this will be consulted on during the LTP process. The Par2 courses and area will be tidied up during 17/18. Council has approved a budget variance for the Napier Conference Centre. Renewal expenditure for 16/17 is forecast to be favourable to budget for Kennedy Park. |
| **Planning and Regulatory** | 286,303 | 251,153 | 2,680,000 | 420,662 | Property file scanning project has been moved to 17/18. Additional parking project has been moved to 17/18 year. |
| **Property Assets** | 194,557 | 2,500 | 2,485,000 | 385,842 | Civic Building upgrade to be undertaken in 17/18 |
| **Support Units** | 1,571,020 | 1,463,114 | 2,081,002 | 1,594,205 | Planned spend on leases is below budget due to timing of technology projects, e.g. CAMMS, servers, computer purchases. |
| | | | | | |
| | 31,585,185 | 30,398,728 | 67,042,715 | 43,657,037 | |

Totals relate to major project items by activity group, and excludes smaller capital projects. The budget figures include the original budget and agreed changes made during the year. Projects unspent at year end are included in budgets in future years as part of the Annual Plan planning process

Full details available by activity from pages 11 – 49

# Key Programme

| KEY PROGRAMMES | Q1 (1 July - 30 Sept 2016) | Q2 (1 Oct - 31 Dec 2016) | Q3 (1 Jan - 31 Mar 2017) | Q4 (1 Apr - 30 Jun 2017) |
|---|---|---|---|---|
| **DEMOCRACY & GOVERNANCE**<br>To provide a democratic and consultative system for decision making | 5 Council meetings and 9 Committee meetings | | | |
| | | | | 2017/18 Annual Plan |
| **CITY ACTIVITIES**<br>City & Business Promotion, City Promotion grants, National Aquarium of NZ, Napier i-Site Visitor Centre, Par2 Mini Golf, Kennedy Park and the War Memorial Conference Centre | National Aquarium expansion review | | | |
| | Napier conference centre to be completed in February 2017 | | | Par2 MiniGolf redevelopment business case and concept plans complete |
| | Kennedy Park reception redevelopment | | | |
| | Aquarium cafe upgrade | | | |
| **RECREATION**<br>Reserves, Sportsgrounds, Napier Aquatic Centre, Marine Parade Pools, Inner Harbour & Marine Parade Skate Park | Pirimai Park Playground | Park Island Northern Sports Hub - plan presented to Council | | Centennial Gardens - develop technical spec for relining lower pond |
| | McLean Park drop in pitch | | | Botanical Gardens - develop technical spec for installing irrigation system |
| | Multi Use Sports Facility (MUSF) business case | | Multi Use Sports Facitlity business case decision of Council | |
| | Marine Parade - Skate Park | | Ahuriri water park - Rebuild Humber St Public toilets | Destination Playground - detailed business case |
| | Napier Aquatic Centre Expansion business case & masterplan | | Whakarire Ave groyne project | Soundshell - relay flooring after Art Deco |
| | Park Island Master Plan Review - present to Council | | | Prep for Aquatic Centre special consultation |
| **SOCIAL & CULTURAL**<br>Activities include Libraries, Napier Municipal Theatre, MTG Hawke's Bay, Community Planning, Halls, Retirement / Rental Housing, Cemeteries, Public Toilets | MTG - Convert old office space to gallery space (Heynes Gallery) | | Western Hills Cemetery Extension | |
| | Library roof garden construction | | | New Toilet - Westshore |
| | | | | |
| **PLANNING & REGULATORY**<br>Activities required by legislation are planning policy, regulatory consents, building consents, environmental health and animal control | City wide roll out of mobile parking payment app called Parking Mate | | | |
| | Edwardes St car park | | | |
| | Applications for LIM's online | | | |
| | City vision pop up space between Station and Dickens St's | | | |
| **ROADING**<br>Network provides accessibility to Napier's residents and visitors within a safe, clean and aesthetic environment | CBD upgrade Tennyson St to Browning Rd | Fryer Rd reconstruction | Austin St/Ford Rd roundabout | Watchman Rd intersection upgrade |
| | | | Maadi Rd/Wycliffe St intersection traffic signals | |
| | Extension of Cycleways | | | CBD Upgrade - Tennyson St to Shakespeare Rd |
| | | | Design of West Quay carpark | Marine Parade changes |
| **WATER SUPPLY**<br>Council provides a water supply system for the supply of potable water as well as for fire fighting purposes | CBD upgrade Tennyson St to Browning Rd | Review and implement SCADA control systems report | | |
| | Awatoto truck main - Stage 3 | Gloucester Street mains upgrade | | |
| | New reservoir Taradale completed | | | |
| **STORMWATER**<br>Council provides and maintains a stormwater disposal system aiming to minimise the effects of flooding | CBD Upgrade Tennyson St to Browning Rd | Tennyson St stormwater discharge and viewing platform | Te Awa stormwater detention dam - construction of associated reserve | |
| | Taipo steam upgrade | | Hardinge Rd erosion - remedial work | |
| | | | | CBD upgrade - Browning St to Shakespeare Rd |
| **SEWERAGE**<br>Council provides and maintains a safe domestic and industrial sewerage collection, screening and disposal system to maintain the community's health | CBD Upgrade Tennyson St to Browning Rd | | Sewer relining programme | |
| | | | Marine outfall diffuse refurbishment | |
| | | | | |
| **SOLID WASTE**<br>We provide residential and commercial domestic refuse collection service and a residential recycling service | Joint Waste Assessment with HDC | | | |

# Community Outcomes 2016/17

| Outcome | Outcome Definition | Council Activity | Details of service provided |
|---|---|---|---|
| To provide infrastructure and services to support good health and wellbeing | All people who live in Napier will have access to those services and facilities that support them in achieving and maintaining good health and a sense of wellbeing. | Solid Waste | Council provides a kerbside refuse collection service weekly and a kerbside recycling collection service fortnightly to city. In addition this activity provides a user pays refuse disposal facility at the Transfer Station. |
| | | Stormwater | Council provides this service which collects, transports and disposes of stormwater, with the least environmental impact to protect the health and provide safety from flooding of the city population. |
| | | Wastewater | Council provides this service which collects, transports and disposes of household waste water, with the least environmental impact to protect the health of the city population. |
| | | Water Supply | Council provides this service to transport clean water to protect the health of the city population. |
| | | Community Planning | Council offers financial support through grants and service contracts for community initiatives and services to support good health and wellbeing. |
| | | Public Toilets | Council provides adequate toilets that are accessible, available and appropriately located for use by the public through out the community. |
| | | Environmental Health | Council works to protect community health through the monitoring of compliance with legislation. |
| Transport infrastructure and services that are safe, efficient and integrated | Napier's transport system is accessible, safe and affordable and meets the needs of the citizens. | Roading | Council provides a transport system that is safe and efficient and enables users to move around effectively. |
| | | Parking | Council provides on and off street parking facilities to ease the safe movement of passenger vehicles within the transport network. |
| Safe and accessible recreational facilities | All people who live in Napier have access to services and facilities that support recreation opportunities in a safe environment and that encourages positive social interaction. | Sportsgrounds | Council provides a sufficient number and range of sports and recreation facilities to satisfy the needs of the community. |
| | | Napier Aquatic Centre | |
| | | Marine Parade Pools | |
| | | Reserves | |
| | | Inner Harbour | |
| | | Libraries | Council provides a sufficient number and range of cultural and social facilities to satisfy the needs of the community. |
| | | MTG Hawke's Bay | |
| | | Halls | |
| An environment that is appreciated, protected and sustained for future generations | The Napier community recognises and respects the importance of the natural environment and undertakes to enhance and care for it and ensure that its resources are sustained for the wellbeing of both the current and future generations. | Solid Waste | Council actively promotes waste minimisation activities and responsible solid waste management decisions to divert waste from the landfill. |
| | | Stormwater | Council provides this service which collects, transports and disposes of stormwater, with the least environmental impact to protect the health and provide safety from flooding of the city population. |
| | | Wastewater | Council provides this service which collects, transports and disposes of household waste water, with the least environmental impact to protect the health of the city population. |
| | | Water Supply | Council provides this service to transport clean water with the least environmental impact to protect the health of the city population. |
| | | Cemeteries | Council maintains a quiet, aesthetically pleasing environment for visitors to the cemeteries. |
| | | Reserves | Council sustainably manages the development and use of reserves as a natural resource for both locals and visitors. |
| | | Planning Policy | Council administers and monitors the District Plan through the resource consent process in an efficient and effective manner that is fair to all parties. |
| | | Regulatory Consents | |

| Outcome | Outcome Definition | Council Activity | Details of service provided |
|---|---|---|---|
| A strong prosperous and thriving economy | Support for Napier as a leading commercial and tourist centre with business and employment opportunities that encourage a robust and resilient economy. | Inner Harbour | Council provides 98 berths for commercial and recreational vessel owners. |
| | | Napier Skate Park | Council provides a range of facilities that offer a value-for-money visitor experience and enables events and services to be hosted that contribute to the economic wellbeing of the City. |
| | | MTG Hawke's Bay | Council provides a sustainable cultural destination in the City with MTG as the centre piece of the cultural precinct as a visitor attraction. |
| | | City and Business Promotion | Council has processes in place to encourage new business enterprises to establish in the City. Council provides a range of facilities that offer a value-for-money visitor experience and enables events and services to be hosted that contribute to the economic wellbeing of the City. |
| | | War Memorial Conference Centre | |
| | | National Aquarium of NZ | |
| | | Napier i-SITE Visitor Centre | |
| | | Par 2 MiniGolf | |
| | | Kennedy Park Resort | |
| | | Lagoon Farm | Council provides its property portfolio, land for residential development to meet public demand, and farming land at Lagoon Farm. |
| | | Parklands Residential Development | |
| | | Property Holdings | |
| Communities that value and promote their unique culture and heritage | The Napier community recognises and respects the importance of its diverse cultural values, customs and treasures, and preserves and promotes them as an expression of community identity and pride. | Libraries | Council maintains a good level of library stock which is kept up to date to meet the expectations of the public. |
| | | Napier Municipal Theatre | Council provides a high quality performing arts venue for local and visitor use. |
| | | MTG Hawke's Bay | Council provides a high quality museum and art gallery experience for locals and visitors to the City. |
| | | Planning Policy | All statutory requirements are complied with in preparing and maintaining the District Plan. |
| | | Regulatory Consents | Council administers and monitors the District Plan through the resource consent processing an efficient and effective manner that is fair to all parties. |
| Safe and secure communities | The people of Napier work together to build an environment where everyone can live confidently in the knowledge they are safe. | Community Planning | Council promotes community safety with an emphasis on implementing crime prevention measures. |
| | | Emergency Management | Council puts processes in place to ensure the Napier community is prepared and knows how to survive during and recover after an emergency. |
| | | Retirement and Rental Housing | Providing a safe environment for tenants in council housing. Council staff are available to support /assist tenants when required. |
| | | Planning Policy | Council monitors and enforces compliance with legislation intended to protect its citizens from threats to their health (food handling, water quality), safety (building changes, animal nuisance) and wellbeing (noise and environmental effects). |
| | | Building Consents | |
| | | Regulatory Consents | |
| | | Environmental Health | |
| | | Animal Control | |
| Strong leadership that is connected to its community | The Napier community is guided by strong leadership focused on achieving and maintaining economic, environmental, cultural and social wellbeing for its citizens. All people have the opportunity to participate in a democratic environment and achieve a sense of belonging. | Democracy and Governance | Democratic principles are the key structure of New Zealand society. These are effected through representatives community knowledge and the application of this knowledge in decision making processes. This is reflective of strong leadership. |
| | | Community Planning | Council regularly liaises with community groups, social services and key community organisations and agencies to share community information and advice. |

# Democracy and Governance

Through Democracy and Governance, Council provides a democratic and consultative system for decision making.

**What we do**

The Democracy and Governance Group comprises:

- Mayor and six Councillor's elected by the City as a whole
- Ahuriri Ward – 1 Councillor
- Onekawa-Tamatea Ward – 1 Councillor
- Nelson Park Ward – 2 Councillors
- Taradale Ward – 2 Councillors

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Annual Reports and Long Term Plans receive 'unmodified' audit opinion | 100% | 100% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 2. Percentage of Council meetings for which meeting agenda is made publicly available two working days before the meeting date | 100% | 100% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 3. Percentage of residents satisfied with the Sufficiency of Public Information in the NRB Public Opinion Survey. | 70% | 80% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |

## Democracy and Governance - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Democracy and Governance | 2,155,867 | 2,155,869 | 2 | 0% | 2,874,490 | | |
| | 2,155,867 | 2,155,869 | 2 | 0% | 2,874,490 | | |
| **Net Operating** | **2,155,867** | **2,155,869** | **2** | **0%** | **2,874,490** | | |

# Roading

Network provides accessibility to Napier's residents and visitors within a safe, clean and aesthetic environment

**What we do**

- 363km of roads (100% sealed)
    - 306km Urban Standard Roads
    - 57km Rural Roads
- 46 km State Highway
- 5,441 sumps and manholes to be cleaned
- 480km of kerb and channel to be swept

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of residents satisfied with Roads in the NRB Public Opinion Survey. | 91% | 90% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 2. Percentage of residents satisfied with Footpaths in the NRB Public Opinion Survey. | 84% | 85% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |

| Mandatory Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Measure Comments |
|---|---|---|---|---|---|---|---|
| 1. The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network, expressed as a number | Zero | -1 | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 2. The average quality of ride on the sealed road network, as measured by the Smooth Travel Exposure Index | 90% | 81% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 3. The % of footpaths within a Territorial Authority District that fall within the level of service or service standard for the condition of footpaths that is set out in the territorial authorities relevant document (such as its annual plan, activity management plan, asset management plan, annual works program or long term plan) | 63 | 80 justifiable footpath complaints | 19 | 30 | 30 | | |
| 4. The % of customer service requests relating to roads and footpaths to which the territorial authority responds within the time frame specified in the long term plan. | 86% | 90% responded to within 5 working days | 70% | 86% | 86% | | Training staff on data capture continues. However, most requests are being responded to within the target time frames. Significant improvements have been seen. |
| 5. The % of sealed local road network that is resurfaced | 4.40% | 7.10% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |

## Roading - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Roading | 9,855,397 | 10,996,148 | 1,140,751 | 10% | 13,775,253 | [1] | Expenditure is down as a result of focusing on NZTA subsided work programme which has meant a timing variance in the non-subsidised work being completed |
| | 9,855,397 | 10,996,148 | 1,140,751 | 10% | 13,775,253 | | |
| **Revenue** | | | | | | | |
| Roading | (2,965,613) | (2,681,919) | 283,694 | 11% | (6,425,700) | [2] | NZTA revenue is up due to the timing of the resealing work that has been undertaken to date |
| | (2,965,613) | (2,681,919) | 283,694 | 11% | (6,425,700) | | |
| **Net Operating** | **6,889,784** | **8,314,229** | **1,424,445** | 17% | **7,349,553** | | |
| **Capital Expenditure** | | | | | | | |
| **Roading** | | | | | | | |
| Roading Property Reserve A/c | 37,020 | - | (37,020) | n/a | - | | |
| I.A.R. | 2,349,968 | 2,345,260 | (4,708) | (0)% | 4,251,000 | | |
| Embankment Road Bridge | 4,382 | - | (4,382) | n/a | 450,000 | | |
| Gifted/Vested Assets | - | - | - | n/a | 1,175,000 | | |
| Taradale Shops Upgrade | 9,059 | - | (9,059) | n/a | - | | |
| Bulk Funded Non-Subsidised | 1,437,132 | 1,520,498 | 83,366 | 5% | 3,860,309 | | |
| West Quay Carpark | - | - | - | n/a | 100,000 | | |
| Cycle Strategy | 328,320 | 316,000 | (12,320) | (4)% | 1,500,000 | | |
| CBD Development | 268,092 | 265,668 | (2,424) | (1)% | 833,000 | | |
| Subs Taradale Traffic Projects | 115,185 | 115,000 | (185) | (0)% | 115,000 | | |
| Subs Cycleway Project | 8,715 | 8,000 | (715) | (9)% | 8,000 | | |
| Non Subsidised Cycleway Project | 54,290 | - | (54,290) | n/a | - | | |
| Te Awa Structure Plan | - | - | - | n/a | 319,000 | | |
| Gloucester St Widning | 11,554 | - | (11,554) | n/a | - | | |
| Dickens St Service Lane | 32,406 | - | (32,406) | n/a | - | | |
| Transportation Proposals | 78,061 | 80,000 | 1,939 | 2% | 3,257,000 | | |
| Transport Study Projects | 39,541 | - | (39,541) | n/a | - | | |
| Maadi Wycliffe Traffic Signals | 28,637 | - | (28,637) | n/a | - | | |
| Prebensen Drive 4-Laning | 261,920 | 245,000 | (16,920) | (7)% | 1,749,000 | | |
| Jervois Road Footpath | 1,556 | - | (1,556) | n/a | - | | |
| | **5,065,841** | **4,895,426** | **(170,415)** | **(3)%** | **17,617,309** | | |

# Solid Waste

Council provides a domestic refuse collection service for both residential and commercial properties

**What we do**

- Solid Waste Group comprises
  - Domestic refuse collection
  - Kerbside recycling
  - Litter control
  - Redclyffe Transfer Station
  - Omarunui Landfill Joint Venture
- Domestic refuse collections for both residential and commercial properties
  - Residential Properties
  - Commercial (Suburban shops)
  - Commercial (Central Business District)

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Weekly household kerbside waste collection | 100% | 100% | 100% | 100% | 100% | | |
| 2. Transfer Station open for 362 days per year | 100% | 100% | 100% | 100% | 100% | | |
| 3. Waste to Landfill per capita. | 266.15 kg per capita | Decreasing Trend | 66.1kg/per capita/quarter | 72.1 kg/capita/quarter | 72.2 kg/capita/quarter | | |
| 4. Compliance with resource consent parameters. | 100% | 100% | 100% | 100% | 100% | | |
| 5. Education and waste reduction promotion programmes in place. | 1963 students | 750 students per annum | down season nil | 567 | Nil | | Nil for quarter 3 but busy in quarter 4 to come (already ordered 9 buses for trips) |
| 6. Percentage of residents satisfied with Refuse Collection in the NRB Public Opinion Survey. | 94% | 92% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 7. Percentage of residents satisfied with Control of Litter, Graffiti, and Vandalism in the NRB Public Opinion Survey. | 91% | 92% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Solid Waste - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Solid Waste | 3,651,731 | 3,601,746 | (49,985) | (1)% | 5,715,205 | | |
| | 3,651,731 | 3,601,746 | (49,985) | (1)% | 5,715,205 | | |
| **Revenue** | | | | | | | |
| Solid Waste | (2,801,529) | (2,612,043) | 189,486 | 7% | (5,620,630) | | |
| | (2,801,529) | (2,612,043) | 189,486 | 7% | (5,620,630) | | |
| **Net Operating** | **850,202** | **989,703** | **139,501** | **14%** | **94,575** | | |
| **Capital Expenditure** | | | | | | | |
| **Solid Waste** | | | | | | | |
| Omarunui Development Valley D | - | - | - | n/a | 617,000 | | |
| Omarunui Development Plant | - | - | - | n/a | 46,000 | | |
| Omarunui Development Valleys B&C | - | - | - | n/a | 106,000 | | |
| Solid Waste Renewals | 50,119 | 58,749 | 8,630 | 15% | 235,000 | | |
| | **50,119** | **58,749** | **8,630** | **15%** | **1,004,000** | | |

# Stormwater

Council provides and maintains a stormwater disposal system aiming to minimise the effects of flooding

**What we do**

- Stormwater Group comprises
  - 226km stormwater mains
  - 58km open drains
  - 13 pump stations

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of residents satisfied with Stormwater in the NRB Public Opinion Survey. | 88% | 92% | End of Year measure | End of Year measure | End of Year measure | n/a | |

| Mandatory Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Measure Comments |
|---|---|---|---|---|---|---|---|
| 1. a) The number of flooding events that occur in a territorial authority district | None | ≤1 | None | None | None | ◆ | |
| b) For each flooding event, the number of habitable floors affected. (Expressed per 1000 properties connected to the territorial authority's stormwater system) | None | ≤1 | None | None | None | ◆ | |
| 2. Compliance with the territorial authority's resource consents for discharge from its stormwater system, measured by the number of, | | | | | | | |
| a) abatement notices | Nil | Nil | Nil | Nil | Nil | ◆ | |
| b) infringement notices | Nil | Nil | Nil | Nil | Nil | ◆ | |
| c) enforcement orders; and | Nil | Nil | Nil | Nil | Nil | ◆ | |
| d) convictions received by the territorial authority in relation to those resource consents. | Nil | Nil | Nil | Nil | Nil | ◆ | |
| 3. Number of complaints received by a territorial authority about the performance of its stormwater system, expressed per 1000 properties connected to the territorial authority's stormwater system. | 3.4 | ≤5 | 0.83 | 2.5 | 0.75 | ◆ | |
| 4. The median response time to attend a flooding event, measured from the time that the territorial authority receives notification to the time that service personnel reach the site | no event | ≤2 hours (from notification to personnel being on site) | no event | no event | no event | ◆ | |

# Stormwater - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Stormwater | 2,797,077 | 3,053,787 | 256,710 | 8% | 4,043,293 | | |
| | 2,797,077 | 3,053,787 | 256,710 | 8% | 4,043,293 | | |
| **Revenue** | | | | | | | |
| Stormwater | (116,024) | (120,044) | (4,020) | (3)% | (1,045,500) | | |
| | (116,024) | (120,044) | (4,020) | (3)% | (1,045,500) | | |
| **Net Operating** | **2,681,053** | **2,933,743** | **252,690** | **9%** | **2,997,793** | | |
| **Capital Expenditure** | | | | | | | |
| **Stormwater** | | | | | | | |
| Upgrading Stormwater Catchments I.A.R. | 28,682 | 22,500 | (6,182) | (27)% | 617,000 | | |
| Gifted Vested Assets | – | – | – | n/a | 448,000 | | |
| Stormwater I.A.R. | 16,541 | 26,250 | 9,709 | 37% | 315,000 | | |
| Overland Drain | 9,136 | – | (9,136) | n/a | 82,000 | | |
| Extend Outfalls Marine Parade | 31,611 | – | (31,611) | n/a | – | | |
| Mobile Pump Solutions | – | – | – | n/a | 261,000 | | |
| Upgrade Taipo Stream | 1,374 | 4,000 | 2,627 | 66% | 84,000 | | |
| Bay View – Upgrade Stormwater | – | – | – | n/a | 21,000 | | |
| Dalton St Pump Replacement | – | – | – | n/a | 241,000 | | |
| Drain Improvements | – | – | – | n/a | 343,000 | | |
| CBD Stormwater upgrade | 478,000 | 458,000 | (20,000) | (4)% | 839,000 | | |
| Taradale Stormwater Upgrade | 557,344 | 550,000 | (7,344) | (1)% | 550,000 | | |
| Te Awa Drainage Reserve Land | 240,425 | 229,251 | (11,174) | (5)% | 965,000 | | |
| | **1,363,114** | **1,290,001** | **(73,113)** | **(6)%** | **4,766,000** | | |

# Sewerage

Council provides and maintains a safe domestic and industrial sewerage collection, screening and disposal system to maintain the community's health

**What we do**

- Wastewater
  - 44 pump stations
  - 384km wastewater mains
  - Milliscreen Plant
  - 1,500m marine outfall

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Number of reticulated properties that are unable to dispose of wastewater, due to stormwater infiltration, for longer than 6 hours. | Zero | Zero | Zero | Zero | Zero | ◆ | |
| 2. Blockage resulting in overflow | 1 | Zero | Zero | Zero | Zero | ◆ | |
| 3. Percentage of residents satisfied with Wastewater in the NRB Public Opinion Survey. | 89% | 92% | End of Year measure | End of Year measure | End of Year measure | n/a | |

| Mandatory Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Measure Comments |
|---|---|---|---|---|---|---|---|
| 1. Compliance with the territorial authority's resource consents for discharge from its sewerage system, measured by the number of, | | | | | | | |
| a) abatement notices | Zero | Zero | Zero | Zero | Zero | | |
| b) infringement notices | Zero | Zero | Zero | Zero | Zero | | |
| c) enforcement orders; and | Zero | Zero | Zero | Zero | Zero | | |
| d) convictions received by the territorial authority in relation to those resource consents | Zero | Zero | Zero | Zero | Zero | | |
| 2. The total number of complaints received by the territorial authority about any of the following ; | | | | | | | |
| a) sewerage odour | 1.23 | ≤5 | 0.08 | 0.16 | 0.04 | | |
| b) sewerage system faults | 0.88 | ≤20 | 0.08 | 0.28 | 0.08 | | |
| c) sewerage system blockages; and | 8.06 | ≤10 | 2.67 | 1.84 | 1.48 | | |
| d) the territorial authority's response to issues with its sewerage system, | 0 | ≤1 | 0 | 0 | 0 | | |
| expressed per 1000 connections to the territorial authorities sewerage system. (25,052 connections) | 10.17 | ≤36 | 2.83 | 2.28 | 1.63 | | |
| 3. Dry weather overflows (per 1,000 connections, based on 25,052 wastewater connections) | 0.04 | ≤0.1 | 0.08 | 0 | 0 | | |
| 4. Median response times: | | | | | | | |
| a) attendance time from notification to staff on site | 1.68 hours | ≤2 hours | 57 minutes | 41 minutes | 25 minutes | | |
| b) resolution time from receipt of notification to resolution | 2.25 hours | ≤8 hours | 2.05 hours | 2.15 hours | 1.54 hours | | |

## Sewerage - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Sewerage | 5,811,456 | 5,838,549 | 27,093 | 0% | 7,634,773 | | |
| | 5,811,456 | 5,838,549 | 27,093 | 0% | 7,634,773 | | |
| **Revenue** | | | | | | | |
| Sewerage | (5,841,253) | (5,776,329) | 64,924 | 1% | (8,257,571) | | |
| | (5,841,253) | (5,776,329) | 64,924 | 1% | (8,257,571) | | |
| **Net Operating** | **(29,797)** | **62,220** | **92,017** | **>100%** | **(622,798)** | | |
| **Capital Expenditure** | | | | | | | |
| **Sewerage** | | | | | | | |
| Sewer Pipe Renewal | 505,234 | 505,000 | (234) | (0)% | 869,000 | | |
| Milliscreen Renewal | 275,107 | 230,000 | (45,107) | (20)% | 260,000 | [1] | $45k YTD is a result of actual spend resulting from extra work being undertaken |
| Sewer Pump Station Renewal | 87,203 | 95,000 | 7,797 | 8% | 557,000 | | |
| Wastewater Outfall IAR | - | - | - | n/a | 100,000 | | |
| Gifted/Vested Assets | - | - | - | n/a | 401,000 | | |
| Advanced Sewerage Treatment | 23,770 | - | (23,770) | n/a | - | | |
| Taradale Rd Pumpstation & Maintenance | 4,922 | - | (4,922) | n/a | - | | |
| Minor Capital | 3,612 | - | (3,612) | n/a | - | | |
| | **899,848** | **830,000** | **(69,848)** | **(8)%** | **2,187,000** | | |

# Water Supply

Council provides a water supply system for the supply of potable water as well as for firefighting purposes

**What we do**

- 9.8 million m3 water consumed annually
- 10 wells
- 10 ground water and 8 booster pump stations
- 8 reservoir sites
- 30 million litres storage facilities
- 474km mains

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of residents satisfied with Water Supply in the NRB Public Opinion Survey. | 92% | 90% | End of Year measure | End of Year measure | End of Year measure | n/a | |

| Mandatory Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Measure Comments |
|---|---|---|---|---|---|---|---|
| 1. The extent to which the local authority's drinking water supply complies with; | | | | | | | |
| a) part 4 of the drinking water standards (bacteria compliance criteria), and | Achieved | Achieved | Achieved | Achieved | Achieved | ◆ | |
| b) part 5 of the drinking water standards (protozoal compliance criteria) | Achieved | Achieved | Achieved | Achieved | Achieved | ◆ | |
| 2. The % of real water losses from Council's networked reticulation system as determined through an annual water balance | 18.30% | ≤22% | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 3. The number of complaints per 1,000 connections relating to: | | | | | | | |
| a) drinking water clarity | 4.2 | ≤2 | 0.79 | 0.83 | 2.25 | ◆ | Enfield, Taradale and Halliwell Water Quality Incidents generating a high volume of calls and enquires. Our ability to respond to all enquiries was challenged during these periods. Response was prioritised |
| b) drinking water taste | 0.1 | ≤2 | 0.04 | 0.04 | 0.23 | ◆ | |
| c) drinking water odour | 0.4 | ≤2 | 0.28 | 0.20 | 0.11 | ◆ | |
| d) drinking water pressure or flow | 0.9 | ≤2 | 0.36 | 0.16 | 0.31 | ◆ | |
| e) continuity of supply; and | 0.6 | ≤2 | 0.12 | 0.16 | 0.07 | ◆ | |
| f) Council's response to any of these issues per 1000 connections | 0.2 | ≤2 | 1.59 | 1.38 | 2.97 | ◆ | Enfield, Taradale and Halliwell Water Quality Incidents generating a high volume of calls and enquires. Our ability to respond to all enquiries was challenged during these periods. Response was prioritised |
| 4. The average annual consumption of drinking water per day per resident | 503L per day | ≤430L | End of Year Measure | End of Year Measure | End of Year Measure | n/a | |
| 5. Where the local authority attends a call out in response to a fault or unplanned interruption to its networked reticulation system, the following median response times measured; | | | | | | | |
| a) attendance for urgent call outs; from the time that the local authority receives notification to the time that service personnel reach the site; and | 40 minutes | ≤90 minutes | 30 minutes | 54 minutes | 50 minutes | ◆ | |
| b) resolution of urgent call outs; from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption. | 12.9 hours | ≤6 hours | 1.20 hours | 1.53 hours | 1.05 hours | ◆ | |
| c) attendance for non urgent call outs; from the time that the local authority receives notification to the time that service personnel reach the site; and | 19.13 hours | ≤8 hours | 4 hours | 2.29 hours | 3.19 hours | ◆ | |
| d) resolution of non urgent call outs; from the time that the local authority receives notification to the time that service personnel confirm resolution of the fault or interruption. | 23.57 hours | ≤72 hours | 19 hours | 5.02 hours | 6.44 hours | ◆ | |

## Water Supply - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Water Supply | 3,399,229 | 3,419,385 | 20,156 | 1% | 4,534,823 | | |
| | 3,399,229 | 3,419,385 | 20,156 | 1% | 4,534,823 | | |
| **Revenue** | | | | | | | |
| Water Supply | (3,296,707) | (3,381,093) | (84,386) | (2)% | (4,927,821) | | |
| | (3,296,707) | (3,381,093) | (84,386) | (2)% | (4,927,821) | | |
| **Net Operating** | **102,522** | **38,292** | **(64,230)** | **<(100)%** | **(392,998)** | | |
| **Capital Expenditure** | | | | | | | |
| **Water Supply** | | | | | | | |
| IAR Pipes | 740,239 | 729,000 | (11,239) | (2)% | 795,000 | | |
| IAR Pump Stations | - | - | - | n/a | 120,000 | | |
| Gifted/Vested Assets | - | - | - | n/a | 221,000 | | |
| IAR Water Meters | 11,287 | 12,501 | 1,214 | 10% | 50,000 | | |
| Capital Upgrade Associated | 7,864 | 5,000 | (2,864) | (57)% | 339,000 | | |
| New Well - Awatoto | 326,710 | 331,500 | 4,790 | 1% | 382,000 | | |
| Upgrade Water Supply Control System | 8,125 | 13,000 | 4,875 | 37% | 195,000 | | |
| New Reservoir Taradale | 473,005 | 471,000 | (2,005) | (0)% | 751,000 | | |
| Awatoto Trunk Main | 31,642 | 32,000 | 358 | 1% | 143,000 | | |
| | **1,598,872** | **1,594,001** | **(4,871)** | **(0)%** | **2,996,000** | | |

# Recreation

Recreation activities includes Sportsgrounds, Napier Aquatic Centre, Marine Parade Pools, Reserves and the Inner Harbour

**What we do**

- Sportsgrounds
    - 15 sports parks
    - Major facilities
        - McLean Park complex
        - Park Island
        - Nelson Park
        - Tareha Park
- Napier Aquatic Centre
    - Indoor facilities
- Marine Parade Pools
    - 4 Heated outdoor pools
    - 5 Spa pools
- Reserves
    - 36 Neighborhood parks
    - 46 Greenbelt reserves
    - 9 Foreshore reserves
    - 9 Public gardens
- Inner Harbour
    - 95 Berths
- Bay Skate

## Sportsgrounds

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of residents satisfied with Sportsfields in the NRB Public Opinion Survey. | 89% | 88% | End of year measure | End of Year measure | End of Year measure | n/a | |

## Napier Aquatic Centre

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Napier Aquatic Centre accredited as meeting Poolsafe standards. | 100% | Achieved | 100% | 100% | 100% | ◆ | Pool safe accreditation only just completed. |
| 2. Water quality adherence rate to NZ Water Treatment Standards 5826:2000. | 93% | 100% | 96% | 89% | 98% | ◆ | New testing standards within the Water Treatment standards mean that the Aquatic Centre is not quite achieving the required measure. To combat this we are emptying the Spa Pools and replacing the Learners pool with fresh water |
| 3. Percentage of customers(pool users and programme participants) satisfied with Napier Aquatic Centre | 50% | 90% | End of Year measure | End of Year measure | End of Year measure | n/a | |

❖ *Marine Parade Pools are operated by an external contractor, therefore no non-financial performance measures*

## Reserves

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Number of city-wide Playground equipment safety audits undertaken annually | 10 | 24 | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 2. Percentage of residents satisfied with Public Gardens, Street Beds and Trees in the NRB Opinion Survey | 96% | 95% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Inner Harbour

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. The depth of the navigational channels are maintained to a minimum depth of 2.4m at the lowest tide (source: depth sound checks) | Achieved | Achieved | Achieved | Achieved | Achieved | ◆ | |

## Recreation - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Sportsgrounds | 3,066,637 | 3,177,360 | 110,723 | 3% | 4,212,029 | | |
| Napier Aquatic Centre | 1,968,720 | 1,885,639 | (83,081) | (4)% | 2,510,844 | | |
| Marine Parade Pools | 220,093 | 193,347 | (26,746) | (14)% | 246,700 | [1] | Retiling (16.6k) and maintenance (20.7k) of 25m pool required during year |
| Reserves | 2,638,673 | 2,729,908 | 91,235 | 3% | 3,776,248 | | |
| Inner Harbour | 472,807 | 416,322 | (56,485) | (14)% | 555,121 | [2] | West Quay ladder replacements required which was not budgeted for |
| Bay Skate | 137,914 | 95,935 | (41,979) | (44)% | 150,779 | [3] | Original budget developed under different operating assumptions. As NCC is operating the park we have a higher expenditure on staff |
| | 8,504,844 | 8,498,511 | (6,333) | (0)% | 11,451,721 | | |
| **Revenue** | | | | | | | |
| Sportsgrounds | (564,219) | (557,289) | 6,930 | 1% | (1,072,900) | | |
| Napier Aquatic Centre | (513,564) | (604,735) | (91,171) | (15)% | (804,050) | [4] | Revenue impacted by 4 month closure due to seismic strengthening of Ivan Wilson pool |
| Marine Parade Pools | (80,685) | (80,000) | 685 | 1% | (50,000) | | |
| Reserves | (133,312) | (100,753) | 32,559 | 32% | (358,500) | [5] | Licence to occupy revenue is higher than budget |
| Inner Harbour | (320,019) | (295,458) | 24,561 | 8% | (304,000) | [4] | Commercial Berthgage revenue higher than originally budgeted |
| Bay Skate | (47,186) | (44,373) | 2,813 | 6% | (97,500) | | |
| | (1,658,985) | (1,682,608) | (23,623) | (1)% | (2,686,950) | | |
| **Net Operating** | **6,845,859** | **6,815,903** | **(29,956)** | **(0)%** | **8,764,771** | | |

## Recreation - Financial Performance to 31 March 2017 – Continued

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Capital Expenditure** | | | | | | | |
| **Sportsgrounds** | | | | | | | |
| McLean Park Stand Renewal | 599 | – | (599) | n/a | – | | |
| Sportsgrounds IAR | 97,363 | 101,665 | 4,302 | 4% | 268,000 | | |
| Whitmore Park Changing Facilities | – | – | – | n/a | 60,000 | | |
| Park Island Expansion | 395,379 | 393,748 | (1,631) | (0)% | 575,000 | | |
| Park Island – Bond Field Exten | 47,197 | – | (47,197) | n/a | – | | |
| Multi Use Sports Facility | 52,331 | 50,000 | (2,331) | (5)% | 1,884,000 | | |
| S/G Development | 641,802 | 645,497 | 3,695 | 1% | 791,000 | | |
| **Napier Aquatic Centre** | | | | | | | |
| Aquatic Centre I.A.R | 76,255 | 75,500 | (755) | (1)% | 120,000 | | |
| Aquatic Centre Enclosure Bldg. | 233,717 | 233,717 | 0 | 0% | 500,000 | | |
| **Marine Parade Pools** | | | | | | | |
| Ocean Spa Minor Capital | 2,600 | – | (2,600) | n/a | – | | |
| **Reserves** | | | | | | | |
| I.A.R | 183,886 | 173,000 | (10,886) | (6)% | 655,000 | | |
| Resurface Sound Shell | 13,731 | – | (13,731) | n/a | 677,000 | | |
| Reserves Vested Assets | – | – | – | n/a | 102,000 | | |
| Passive Recreation Reserves | – | – | – | n/a | – | | |
| Replace Playground Equipment | 11,200 | 10,000 | (1,200) | (12)% | 100,000 | | |
| Minor Capital | – | – | – | n/a | 45,000 | | |
| Destination Playground | 176,373 | 184,000 | 7,627 | 4% | 2,448,000 | | |
| Hardinge Road Erosion | 114,949 | 122,000 | 7,052 | 6% | 212,000 | | |
| Tree Planting Programme | 62,031 | 60,300 | (1,731) | (3)% | 80,000 | | |
| Whakarire Ave Groyne | 15,656 | – | (15,656) | n/a | 309,000 | | |
| Planting and Landscaping | (1,819) | – | 1,819 | n/a | – | | |
| Clive Square Lighting Project | – | – | – | n/a | 67,000 | | |
| Freedom Camping Carpark | 32,200 | – | (32,200) | n/a | – | | |
| Pirimai Park – Installation | 262,995 | 265,000 | 2,005 | 1% | 265,000 | | |
| Ahuriri Estuary Master Plan | 2,027,162 | 2,110,000 | 82,838 | 4% | 2,110,000 | | |
| Tamatea Park Development | 16,685 | 16,000 | (685) | (4)% | 16,000 | | |
| Anderson Park Upgrade | 26,662 | 28,000 | 1,338 | 5% | 1,000,000 | | |
| **Inner Harbour** | | | | | | | |
| Inner Harbour Facilities Renewals | 27,974 | 11,250 | (16,724) | <(100)% | 15,000 | [7] | Urgent Rock Armouring Work required at Channel entrance |
| Boat Ramp | 1,439 | – | (1,439) | n/a | – | | |
| **Bay Skate** | | | | | | | |
| Napier Skate Park Development | 7,140,244 | 6,952,681 | (187,563) | (3)% | 8,101,600 | | |
| Bay Skate Renewals | 2,938 | – | (2,938) | n/a | – | | |
| | **11,663,900** | **11,432,358** | **(231,542)** | **(2)%** | **20,400,600** | | |

# Social and Cultural

Social and Cultural activities include libraries, Napier Municipal Theatre, MTG Hawke's Bay, Community advice, Safer community, Halls, Retirement and Rental Housing, Cemeteries, Public toilets and Emergency Management

**What we do**

- Libraries
  - 2 Libraries
  - 37,000 members
- Napier Municipal Theatre
- MTG Hawke's Bay (Museum Theatre Gallery Hawke's Bay)
- Community Planning
- Halls
- Retirements and Rental flats
- Cemeteries
- Public Toilets
- Emergency Management

## Libraries

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of library members who are active borrowers (in 24 month period - card use only) | 33.27% | 39% | End of year measure | End of year measure | End of year measure | n/a | |
| 2. Number of programme sessions delivered for all ages per year | 632 | 330 | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 3. Percentage of residents satisfied with the Library Service in the NRB Public Opinion Survey (excluding don't knows) | 81% | 85% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Napier Municipal Theatre

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Qualmark 4.5 star rating maintained | Achieved | Achieved | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 2. Percentage of customers satisfied with the Municipal Theatre experience (source: Ticketek Survey) | 100% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## MTG Hawke's Bay (Museum Theatre Gallery Hawke's Bay)

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Visitor numbers per year for all users (source: door counter) | 116,837 | 120,000 | 32,032 YTD | 63,862 YTD | 103,329 YTD | | |
| 2. Minimum number of new exhibitions per annum | 10 | 5 | 4 YTD | 5 YTD | 7 YTD | | |
| 3. Percentage of teachers satisfied with school experience | 100% | 80% | 100% | 100% | 92% | | |
| 4. Number of students participating in a learning experience outside the classroom (LEOTC) programme at MTG | 5,847 | 6,000 | 1,137 YTD | 2,442 YTD | 3,838 YTD | | |
| 5. Percentage of residents satisfied with Hawkes Bay Museum and Art Gallery (including Century Theatre) in the NRB Public Opinion Survey | 50% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Community Planning

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Number of local community events coordinated per year | 52 | 50 | 9 | 19 | 10 | | YTD 38 |
| 2. Number of community training and network meeting facilitated per year | 26 | 20 | 4 | 8 | 6 | | YTD 18 |
| 3. Percentage of attendees satisfied with community training and networking meetings | 98% | 96% | 100% | 96% | 100% | | |
| 4. Satisfaction score for coalition partners on council's coordination role for Safer Napier (source: annual coalition survey report) | 4.3 | >4 | Annual measure | 4.5 | Annual measure | n/a | |
| 5. Percentage of residents who perceive they are safe or very safe in Napier at all times (source: biannual social monitor survey) | Biannual measure due next year | 95% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Halls

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage community hireage for halls directly managed by Council | 97% | 85% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 2. Percentage of customers satisfied with hireage of halls directly managed by Council (source: postal survey of post use) | 96% | 95% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Retirement and Rental Housing

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Village Coordinators available during normal working hours and on call for emergencies after hours | 100% | 100% | 100% | 100% | 100% | ◆ | |
| 2. Inspections per unit per year<br>· Retirement Flats – fortnightly [welfare]<br>· Rental Flats – annually [maintenance]<br>· Retirement – annually [maintenance] | <br>100%<br>100%<br>100% | <br>100%<br>100%<br>100% | <br>100%<br>n/a<br>n/a | <br>100%<br>n/a<br>n/a | <br>100%<br>98%<br>98% | ◆ | |
| 3. Occupancy rate of Retirement and Rental Housing. | 99.3% retirement flats, 99.5% rental flats | 97% retirement flats<br>98% rental flats | Year to date Occupancy rates:<br>Retirement = 97%<br>Rental = 100% | Year to date Occupancy rates:<br>Retirement = 99%<br>Rental = 100% | Year to date Occupancy rates:<br>Retirement = 99.1%<br>Rental = 100% | ◆ | |

## Cemeteries

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of time that the online cemetery records system is operational throughout the year | 100% | 90% | 100% | 100% | 100% | ◆ | |
| 2. Interment and Burial spaces are available on request | 100% | 100% | 100% | 100% | 100% | ◆ | |
| 3. Percentage of residents satisfied with Cemeteries in the NRB Public Opinion Survey. | 73% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

***Interments for period – Burials 30, Ash 43***

## Public Toilets

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Public toilets cleaned at least daily. | 100% | 100% | 100% | 100% | 100% | ◆ | |
| 2. Percentage of residents satisfied with Public Toilets in the NRB Public Opinion Survey. | 74% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Emergency Management

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Public warning sirens tested a minimum of twice per year | full functioning test completed April 2016 - one siren not activated due to damage to power cable by road construction in Taradale | Achieved | **Full NPAS** test **25 September 2016**<br>Red Cross App - fully functional<br>Twitter text alert - Spark only<br>Radio messages - Played at appropriate time<br>All websites (Facebook) - changed and functioning<br>16 of the 17 Sirens activated - this was investigated and remedial action has occurred<br>17 now functional | Flick Test conducted and two sirens non-functioning. Remedial action taken | | n/a | Now managed by the Hawkes Bay Civil Defence Emergency Management Group (HBCDEM) |
| 2. Percentage of households with emergency food and water to be self-sufficient for three days | 50% Emergency Kit<br>56% Emergency Water | 88% | Figures from the Napier Public Alerting System (NPAS) test in September indicate<br>**50%** have minimum **water**<br>**45%** have an **emergency kit**<br><br>A change in preparedness messaging may have had an effect on these figures. | Not investigated during this quarter | | n/a | Now managed by the Hawkes Bay Civil Defence Emergency Management Group (HBCDEM) |
| 3. Number of new community resilience plans developed in high risk areas within Napier per year | Bay view pilot continuing | 2 | Pilot continues in Bayview/Eskdale/Whirinaki/Tangoio.<br>On completion of pilot other communities are planned for the remainder of the year | Pilot continues in Bayview/Eskdale/Whirinaki/Tangoio.<br>On completion of pilot other communities are planned for the remainder of the year | | n/a | Now managed by the Hawkes Bay Civil Defence Emergency Management Group (HBCDEM) |
| 4. Number of trained Emergency Management volunteers ready to respond to an event | 53 - recruiting drive started in June 2016 and Napier has had two enquiries in that month.<br>In the new year, post approval of the NZRT (Light Rescue) recruiting will continue and be increased | 70 | 57 current welfare and communications volunteers are registered.<br><br>Light Rescue is now with HBCDEM Group and will no longer feature in NCC states. | 58 current welfare and communications volunteers are registered<br><br>Light Rescue formation is underway and some of the 58 above may migrate to the Light rescue so a reduction in the target will be required as this falls to HBCDEM Group Office | | n/a | Now managed by the Hawkes Bay Civil Defence Emergency Management Group (HBCDEM) |
| 5. Percentage of community groups satisfied with public education presentations/events | 100% | 90% | 100% | 100% | | n/a | Now managed by the Hawkes Bay Civil Defence Emergency Management Group (HBCDEM) |
| 6. Percentage of residents satisfied with Civil Defence Organisation in the NRB Opinion Survey (excluding "don't know") | 70%<br>94% excluding don't know | 90% | End of Year measure | End of Year measure | End of Year measure | n/a | Now managed by the Hawkes Bay Civil Defence Emergency Management Group (HBCDEM) |

## Social and Cultural - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Libraries | 2,555,611 | 2,621,125 | 65,514 | 2% | 3,478,739 | | |
| Municipal Theatre | 799,956 | 871,153 | 71,197 | 8% | 1,180,970 | | |
| MTG Museum Theatre | 3,122,349 | 3,268,780 | 146,431 | 4% | 4,318,178 | | |
| Community Planning | 2,027,546 | 1,872,053 | (155,493) | (8)% | 2,472,973 | | |
| Halls | 193,263 | 198,713 | 5,450 | 3% | 424,582 | | |
| Retirement and Rental Housing | 1,458,947 | 1,709,016 | 250,069 | 15% | 2,275,097 | [1] | Some discretionary building & grounds maintenance on properties which has been included in budgets is still to be incurred |
| Cemeteries | 562,011 | 564,426 | 2,415 | 0% | 752,572 | | |
| Public Toilets | 644,369 | 704,115 | 59,746 | 8% | 938,804 | | |
| Emergency Management | 304,756 | 328,961 | 24,205 | 7% | 436,446 | | |
| | 11,668,807 | 12,138,342 | 469,535 | 4% | 16,278,361 | | |
| **Revenue** | | | | | | | |
| Libraries | (123,002) | (134,392) | (11,390) | 8% | (235,900) | | |
| Municipal Theatre | (456,611) | (392,545) | 64,066 | (16)% | (522,850) | [2] | Higher than estimated activity levels |
| MTG Museum Theatre | (1,039,148) | (1,100,228) | (61,080) | 6% | (1,468,899) | | |
| Community Planning | (310,528) | (223,228) | 87,300 | (39)% | (267,000) | [3] | Unanticipated project revenue received for intesectoral group projects. Xmas Cheer donations exceeded estimate |
| Halls | (24,576) | (30,078) | (5,502) | 18% | (40,100) | | |
| Retirement and Rental Housing | (1,883,969) | (1,659,906) | 224,063 | (13)% | (2,213,200) | [4] | Higher level of occupancy close to a 100% |
| Cemeteries | (207,022) | (214,209) | (7,187) | 3% | (285,600) | | |
| Public Toilets | (11,537) | (9,747) | 1,790 | (18)% | (13,000) | | |
| Emergency Management | (2,152) | - | 2,152 | n/a | - | | |
| | (4,058,544) | (3,764,333) | 294,211 | 8% | (5,046,549) | | |
| **Net Operating** | **7,610,263** | **8,374,009** | **763,746** | **(9)%** | **11,231,812** | | |

## Social and Cultural - Financial Performance to 31 March 2017 – Continued

| $ | Year To Date | | | | Annual | |
|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Comment |
| **Capital Expenditure** | | | | | | |
| **Libraries** | | | | | | |
| Library Renewals | 20,100 | 20,000 | (100) | (1)% | 22,000 | |
| Library Stock | 304,458 | 299,166 | (5,292) | (2)% | 510,000 | |
| Robson Collection Expenditure | 248 | 747 | 499 | 67% | 1,000 | |
| Napier Library Revelopment | 42,018 | 36,000 | (6,018) | (17)% | 36,000 | |
| Library Minor Capital | - | - | - | n/a | - | |
| **Municipal Theatre** | | | | | | |
| NMT Renewals | - | - | - | n/a | 130,000 | |
| Minor Capital Items | - | - | - | n/a | 76,000 | |
| **MTG** | | | | | | |
| Building Redevelopment | 151,223 | 150,000 | (1,223) | (1)% | 609,000 | |
| Century Theatre Upgrade | 51,846 | 42,000 | (9,846) | (23)% | 83,000 | |
| Minor Capital | 46,642 | 37,503 | (9,139) | (24)% | 50,000 | |
| **Halls** | | | | | | |
| Taradale Community Rooms - Refurbishment | 3,918 | - | (3,918) | n/a | 279,000 | |
| Greenmeadows East Hills - New Flooring | - | 6,750 | 6,750 | 100% | 27,000 | |
| **Retirement and Rental Housing** | | | | | | |
| Retirement Minor Capital Projects | 17,570 | 15,000 | (2,570) | (17)% | 295,002 | |
| Rental Minor Capital Projects | - | - | - | n/a | 42,000 | |
| **Cemeteries** | | | | | | |
| Infrastructure Asset Renewal | 7,027 | 500 | (6,527) | <(100)% | 30,000 | |
| Western Hills Extension | 9,707 | - | (9,707) | n/a | 154,000 | |
| **Public Toilets** | | | | | | |
| Infrastructure Asset Renewal | 13,639 | 15,000 | 1,361 | 9% | 160,000 | |
| New Toilet Programme | 24,119 | 23,500 | (619) | (3)% | 39,000 | |
| | **692,514** | **646,166** | **(46,348)** | **(7)%** | **2,543,002** | |

# City Activities

Activities include City and Business Promotion, City Promotion Grants, Aquarium of NZ, Napier i-Site Visitor Centre, Par2 Minigolf and Kennedy Park

**What we do**
City Promotions and business support

## City and Business Promotion

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Economic impact of events funded under the Council's event's policy | NRL Storm vs Dragons game and Art Deco local economic impact was $13.9m | Increasing trend | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 2. City GDP per capita relative to NZ average | $36,899 | Increasing trend | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Napier Conference Centre

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Maintain Qualmark Venue 4.5 star rating. | Achieved | Achieved | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 2. Number of national and international hires | 173 | 128 (open 5 months Feb-June 2017) | 0 | 0 | 6 | | Late opening of venue |
| 3. Percentage of customers satisfied with Napier Conference Centre experience | 99% | 90% | 0% | 0% | 100% | | |

## National Aquarium of NZ

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Number of visitors | 140,181 | 115,000 | 27,689 YTD | 61,213 YTD | 110,233 YTD | | |
| 2. Qualmark venue rating maintained (60% rating required) | Achieved | Achieved | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 3. Percentage of customers satisfied with Aquarium experience (source: customer survey) | 94% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Napier i-SITE Visitor Centre

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Visitor numbers per annum | 249,920 | 260,000 | 27,366 YTD | 91,196 YTD | 204,631 YTD | ◆ | |
| 2. Qualmark venue rating/ i-SITE membership maintained | Maintained | Qualmark Enviro Silver | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 3. Percentage of customers satisfied with i-SITE Visitor Centre experience | 97% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Par2 MiniGolf

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Visitor Admissions per annum | 45,099 | 43,000 | 8,936 YTD | 21,470 YTD | 36,265 YTD | ◆ | |
| 2. Qualmark membership maintained | Maintained | Qualmark Enviro Silver | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 3. Percentage of customers satisfied with Par 2 MiniGolf experience | 95% | 90% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 4. Return on Assets | 29% | 16% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Kennedy Park

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Overall number room nights booked | 25,575 | 24,000 | 4,545 YTD | 11,698 YTD | 23,666 YTD | ◆ | |
| 2. Qualmark ratings maintained | Rating maintained | Achieve Holiday Park 5 Star, Motel 4+ Star | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 3. Percentage of customers satisfied with Kennedy Park experience | 86% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 4. Return on Assets | 7% | 6% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## City Activities - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| City and Business Promotion | 1,473,249 | 1,319,246 | (154,003) | (12)% | 1,782,545 | [1] | Increase in expenditure for event promotion will be offset by year end |
| Napier Conference Centre | 712,723 | 596,407 | (116,316) | (20)% | 791,941 | [2] | Initial budget for closure allowed for staff to transferred to Napier Municipal Theatre but based on extra work flow after the closure this failed to occur resulting in higher than budget labour costs |
| National Aquarium of NZ | 2,202,307 | 2,203,646 | 1,339 | 0% | 2,986,854 | | |
| Napier i-SITE Visitor Centre | 760,093 | 809,937 | 49,844 | 6% | 1,067,324 | | |
| Par 2 MiniGolf | 178,937 | 182,783 | 3,846 | 2% | 287,078 | | |
| Kennedy Park | 2,147,620 | 1,941,137 | (206,483) | (11)% | 2,612,583 | [3] | Increase in agent fees being incurred offsetting as a result of in increased revenue |
| | 7,474,928 | 7,053,156 | (421,772) | (6)% | 9,528,325 | | |
| **Revenue** | | | | | | | |
| City and Business Promotion | (342,298) | (224,325) | 117,973 | 53% | (272,100) | [4] | Unbudgeted revenue from the Elite Cycle event and extra revenue received for |
| Napier Conference Centre | (110,412) | (127,190) | (16,778) | (13)% | (283,999) | [5] | Late opening of the facility |
| National Aquarium of NZ | (1,653,809) | (1,597,009) | 56,800 | 4% | (2,002,250) | | |
| Napier i-SITE Visitor Centre | (554,716) | (610,876) | (56,160) | (9)% | (691,499) | | |
| Par 2 MiniGolf | (285,778) | (253,825) | 31,953 | 13% | (319,887) | [6] | Higher than expected activity level |
| Kennedy Park | (2,985,998) | (2,668,247) | 317,751 | 12% | (3,286,364) | [7] | Higher than expected activity level |
| | (5,933,011) | (5,481,472) | 451,539 | 8% | (6,856,099) | | |
| **Net Operating** | **1,541,917** | **1,571,684** | **29,767** | **2%** | **2,672,226** | | |

## City Activities - Financial Performance to 31 March 2017 – Continued

| $ | Year To Date | | | | Annual | |
|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Comment |
| **Capital Expenditure** | | | | | | |
| **Napier Conference Centre** | | | | | | |
| WMCC Upgrade | 6,754,909 | 6,661,801 | (93,108) | (1)% | 6,661,801 | |
| Minor Capital Items | 118,139 | - | (118,139) | n/a | - | |
| **National Aquarium of NZ** | | | | | | |
| Aquarium Renewals | - | - | - | n/a | - | |
| Aquarium Laboratory Build | 33,337 | 34,000 | 663 | 2% | 50,000 | |
| East Coast LAB Build | 49,904 | 45,000 | (4,904) | (11)% | 45,000 | |
| Reception/Ticketing Upgrade | 371,875 | 366,000 | (5,875) | (2)% | 366,000 | |
| Minor Capital Items | 27,903 | 30,000 | 2,097 | 7% | 31,000 | |
| **Par2** | | | | | | |
| Upgrade 2 courses | 1,000 | 1,000 | - | 0% | 196,000 | |
| Minor Capital Items | - | - | - | n/a | 14,000 | |
| **Napier i-SITE Visitor Centre** | | | | | | |
| Minor Capital Items | 7,439 | 5,000 | (2,439) | (49)% | 30,000 | |
| **Kennedy Park** | | | | | | |
| Kennedy Park Renewals | 32,104 | 32,459 | 355 | 1% | 70,000 | |
| Reception Upgrade | 708,867 | 699,000 | (9,867) | (1)% | 699,000 | |
| Minor Capital Items | 61,018 | 61,000 | (18) | (0)% | 120,000 | |
| Furniture & Fittings | (0) | - | 0 | n/a | - | |
| Plant & Equipment | - | - | - | n/a | - | |
| | **8,198,939** | **7,935,260** | **(263,679)** | **(3)%** | **8,282,801** | |

# Planning and Regulatory

Activities required by legislation are Planning Policy, Regulatory Consents, Building Consents, Environmental Health and Animal Control

**What we do**

- Planning Policy
- Regulatory Consents
- Building Consents
- Environmental Health
- Animal Control
- Parking Services

## Planning and Regulatory

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. District Plan changes comply with legal requirements | Achieved | Achieved | End of Year Measure | Year End Measure | Year End Measure | n/a | |

## Regulatory Consents

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Land Information Memorandums to be processed within the statutory time frame of 10 working days. | 100% (95) processed within 10-days at an average of 7-days | 100% | 100% ( 56) of LIM's processed within 10-working days at an average of 6-working days | 100% ( 73) of LIM's processed within 10-working days at an average of 5-working days | 100% (101) of LIM's processed within 10-working days at an average of 8-working days | | |
| 2. Percentage of complaints investigated within 3 days. | 100% of complaints investigated within 3-days (3 out of 3) | 100% | 100% of complaints responded to within 3-working days (2 out of 2) | 100% of complaints responded to within 3-working days (3 out of 3) | 100% of complaints (4) responded to within 3-days (4 out of 4) | | |
| 3. Percentage of resource consents processed within statutory timeframes and discount regulations | Non-notified Resource Consents-46 out of 49 (94%) processed within 20-working days with an average of 13-days. One notified application was processed within statutory time frame | 100% | 100% ( 44) of non-notified Resource Consents (land use and subdivision) processed to approval within 20-working days at an average of 11 working days | 95.77% ( 70) of non-notified Resource Consents (land use and subdivision) processed to approval within 20-working days at an average of 12 working days. One notified application processed within statutory timeframes | 95% (41 out of 43) of non-notified Resource Consents (land use and subdivision) processed within 20 = working days. No notified applications processed to a decision within this quarter 3rd quarter | | |

## Building Consents

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Audit 20% of all buildings (100% over 5 years) requiring building warrants of fitness registered from owners of buildings subject to a compliance schedule. | 6.46% | 20% | 1% | 1% | 4% | | Working towards achieving target by year end |
| 2. Maintain Building Consent Authority (BCA) accreditations. | Accreditation Maintained | Achieved | Accreditation maintained | Accreditation maintained | Accreditation maintained | | |
| 3. Process building consents within 20 working days. | 100% processed within 20 working days (1,298 out of 1,298) | 100% | 100% processed within 20 working days (322 out of 322) | 100% processed within 20 working days (218 out of 218) | 100% processed within 20 working days (221 out of 221) | | |
| 4. Process code of compliance certificates within 20 working days. | 100% processed within 20 working days (1,277 out of 1,277) | 100% | 100% processed within 20 working days (356 out of 356) | 100% processed within 20 working days (195 out of 195) | 100% processed within 20 working days (189 out of 189) | | |

## Environmental Health

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of food premises inspected twice per year (including re-checking) and non-food premises inspected once per year. | 100% | 100% | 100% | 100% | 100% | | |
| 2. Percentage of residents satisfied with Noise Control in the NRB Public Opinion Survey. | 81% | 80% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Animal Control

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Percentage of complaints responded to within target timeframe (urgent: 2 days, other: 5 days) | 100.0% | 100% | 100% | 100% | 83% | | The 83% is based on average number of complaints completed within this period |
| 2. Percentage of residents satisfied with Animal Control in the NRB Public Opinion Survey. | 76% | 75% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Parking

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. CBD parking occupancy rate (off street and on street). | 64% | Range 50 - 85% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 2. Taradale parking occupancy rate (off street and on street). | 49% | Range 50 - 85% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 3. Percentage of residents satisfied with Parking in the Inner City in the NRB Public Opinion Survey. | 67% | 60% | End of Year measure | End of Year measure | End of Year measure | n/a | |
| 4. Percentage of residents satisfied with Parking in the Suburbs in the NRB Public Opinion Survey. | 65% | 60% | End of Year measure | End of Year measure | End of Year measure | n/a | |

## Planning and Regulatory - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Planning Policy | 740,363 | 718,634 | (21,729) | (3)% | 928,309 | | |
| Regulatory Consents | 778,589 | 885,912 | 107,323 | 12% | 1,198,280 | [1] | Variance due to vacant Resource Consent Planner postions |
| Building Consents | 1,571,072 | 1,258,531 | (312,541) | (25)% | 1,656,009 | [2] | Primarily unbudgeted legal costs |
| Environmental Health | 453,428 | 530,664 | 77,236 | 15% | 728,631 | [3] | Budgeted vacant postion resulting in reduced expenses |
| Animal Control | 630,210 | 683,163 | 52,953 | 8% | 901,693 | | |
| Parking | 1,301,024 | 1,330,825 | 29,801 | 2% | 1,764,087 | | |
| | 5,474,686 | 5,407,729 | (66,957) | (1)% | 7,177,009 | | |
| **Revenue** | | | | | | | |
| Planning Policy | (13,043) | (747) | 12,296 | <(100)% | (1,000) | [4] | Private plan change request processed |
| Regulatory Consents | (243,818) | (217,800) | 26,018 | 12% | (317,200) | [5] | Higher than anticpated activity in Resource Consents area |
| Building Consents | (1,023,836) | (1,035,974) | (12,138) | (1)% | (1,417,300) | | |
| Environmental Health | (271,952) | (256,826) | 15,126 | 6% | (326,000) | | |
| Animal Control | (574,770) | (600,982) | (26,212) | (4)% | (649,500) | | |
| Parking | (1,727,310) | (1,766,137) | (38,827) | (2)% | (2,354,750) | | |
| | (3,854,730) | (3,878,466) | (23,736) | (1)% | (5,065,750) | | |
| **Net Operating** | **1,619,957** | **1,529,263** | **(90,694)** | **(6)%** | **2,111,259** | | |

## Planning and Regulatory - Financial Performance to 31 March 2017 - continued

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Capital Expenditure** | | | | | | | |
| **Building Consents** | | | | | | | |
| Property Information | 8,138 | 8,000 | (138) | (2)% | 414,000 | | |
| Electronic Document Management | | | | | | | |
| E-Commerce for Applications | 20,000 | - | (20,000) | n/a | 25,000 | | |
| **Animal Control** | - | | | | | | |
| Complex Shelter & Office | 37,987 | 37,000 | (987) | (3)% | 60,000 | | |
| Stock Control Equipment | - | 3,753 | 3,753 | 100% | 5,000 | | |
| Animal Control Minor Capital Items | (133) | - | 133 | n/a | 30,000 | | |
| **Parking** | - | | | | | | |
| Alternative Transport Parking Provision | 7,751 | 400 | (7,351) | <(100)% | 101,000 | | |
| Parking Security Upgrade | - | - | - | n/a | 35,000 | | |
| Edwardes St Carpark | 160,456 | 150,000 | (10,456) | (7)% | 150,000 | | |
| Minor Capital Items | - | - | - | n/a | 20,000 | | |
| Parking Equipment Replacement | - | - | - | n/a | 30,000 | | |
| Additional CBD Parking | 52,105 | 52,000 | (105) | (0)% | 1,810,000 | | |
| | **286,303** | **251,153** | **(35,150)** | **(14)%** | **2,680,000** | | |

# Property Assets

Council's property assets include the Lagoon Farm, Parklands Residential Development and Property Holdings

**What we do**

- Lagoon Farm
- Parklands Residential
- Property Holdings

## Parklands Residential Development

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Number of sections sold and developed | 28 lots created, 51 lots sold | 40 | 0 | 54 sold;<br>54 constructed but not yet certified. | 0 sections sold, 18 lots created | ◆ | |

## Property Holdings

| Performance Measures | Actual 2016 | 2016/17 Targets | First Quarter | Second Quarter | Third Quarter | Performance Indicator | Performance Measure Comment |
|---|---|---|---|---|---|---|---|
| 1. Independent review of Council's investment portfolio completed regularly (every 3-5 years) including consideration of average rate of return | In progress | N/A | In progress | In progress | In Progress with consultation as part of 2018/19 Long Term Plan | ◆ | |
| 2. Buildings comply with Building Act and Health & Safety Act and hold current warrant of fitness certificates | 100% | 100% | 100% | 100% | 100% | ◆ | |

# Property Assets - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Lagoon Farm | 418,975 | 513,108 | 94,133 | 18% | 684,155 | [1] | Livestock purchases so far for the year to date are $83k lower than budget |
| Parklands Residential Dev. | 64,139 | 64,918 | 779 | 1% | 4,516,100 | | |
| Property Holdings | 795,595 | 702,623 | (92,972) | (13)% | 773,690 | [2] | Additonal work undertaken on the aluminum joinery and roof repairs at the Library Building and carpark crossing at the Civic Building |
| | 1,278,709 | 1,280,649 | 1,940 | 0% | 5,973,945 | | |
| **Revenue** | | | | | | | |
| Lagoon Farm | (387,987) | (462,375) | (74,388) | (16)% | (616,500) | [3] | Livestock still to be adjusted for livestock on hand |
| Parklands Residential Dev. | (4,942) | (3,407) | 1,535 | 45% | (6,827,900) | | |
| Property Holdings | (2,137,740) | (2,011,889) | 125,851 | 6% | (3,135,100) | | |
| | (2,530,668) | (2,477,671) | 52,997 | 2% | (10,579,500) | | |
| **Net Operating** | **(1,251,960)** | **(1,197,022)** | **54,938** | **5%** | **(4,605,555)** | | |
| **Capital Expenditure** | | | | | | | |
| **Property Holdings** | | | | | | | |
| Air Conditioning Unallocated | - | - | - | n/a | 594,000 | | |
| Seismic Stregthening Council Buildings | 1,444 | 2,500 | 1,056 | 42% | 300,000 | | |
| Property Purchase | - | - | - | n/a | 500,000 | | |
| Council Chambers Ventilation | - | - | - | n/a | 34,000 | | |
| Council Chambers Demolition | - | - | - | n/a | 517,000 | | |
| Civic Building Upgrade | 712 | - | (712) | n/a | 540,000 | | |
| Refurish Third Floor - Library Building | 103,379 | - | (103,379) | n/a | - | | |
| Minor Captial Items - Property Holdings | 89,023 | - | (89,023) | n/a | - | | |
| Minor Captial Items - Civic Building | - | - | - | n/a | - | | |
| | **194,558** | **2,500** | **(192,058)** | **<(100)%** | **2,485,000** | | |

# Support Units

**What we do**

Council has a number of Cost Centres of a corporate or support nature. These Cost Centres provide the technical and support services necessary for the function of Council's activities.

## Support Units - Financial Performance to 31 March 2017

| $ | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Net Operating Expenditure** | | | | | | | |
| Asset Administration | 151,531 | 18,650 | (132,881) | <(100)% | 3 | [1] | With the movement of staff as part of the realignment this has increased costs within this cost centre which is being offset against other cost centre that have had a reduction in labour |
| Asset I.T. | 146,121 | 145,813 | (308) | (0)% | 25,705 | | |
| Building Maintenance | (31,063) | 5,481 | 36,544 | >100% | 1 | [2] | Net income is $38k lower than budget. Labour cost (after recoveries) is $73k lower than budget. This results in an overall result that is better than budget |
| Cafeteria | 60,542 | 54,149 | (6,393) | >100% | 54,152 | | |
| Chief Executive | (603,420) | (640,270) | (36,850) | 6% | 2,051 | | |
| Cleaning Services | (48,685) | (27) | 48,658 | >100% | - | [3] | Staff have moved cost centres as a result of the realignment which in turn has resulted in a drop in expediture |
| Community Development Admin | 178,664 | 100,568 | (78,096) | (78)% | 32,238 | [4] | Staff have moved based on the realignment which has resulted in an increase in expenditure |
| Corporate I.T. | 262,239 | 103,900 | (158,339) | <(100)% | 10,905 | [5] | Mobile Devices - $30k renew EFTPOS devices project not yet completed - to be transferred to Leases once completed. Network Security - $50k - 3yr Firewall maintenance to be spread over 3 years as prepayment. Document Management - $20k - Annual license renewal not split across other buusiness units as in previous years. ERP Software - $30k - Additional Magiq Modules added to suite. Application Support - $20k - external support higher than budgeted due to new projects (eg CAMMS). |
| Corporate Services Management | 45,125 | 2,078 | (43,047) | <(100)% | - | [6] | Staff have moved based on the realignment which has resulted in an increase in expenditure |
| Corporate Support | 28,245 | 173,046 | 144,801 | 84% | 161,348 | [7] | Staff have moved cost centres as a result of the realignment which in turn has resulted in a drop in expediture |
| Council | 130,080 | (13,645) | (143,725) | >100% | (10,900) | [8] | Election Expenses over budget (+$145k) |
| Design Services | 72,430 | 88,359 | 15,929 | 18% | - | [9] | Overrun is due to higher than achievable labour recovery forecast in the original budget. Consideration for admin time in general appears not to have been allowed for. |

## Support Units - Financial Performance to 31 March 2017 – Continued

| | | | | | | | |
|---|---|---|---|---|---|---|---|
| Finance | 317,871 | (185,406) | (503,277) | <(100)% | (298,661) | [10] | Employee costs over budget by $295k due to new structure in place. Labour recoveries shortfall of $67k will be reduced as further work on CAMMs and LTP module. A reduction of leases being undertaken has resulted in lower income. |
| Human Resources | 108,637 | (165,741) | (274,378) | <(100)% | 19,028 | [11] | Recruitment costs from realignment |
| Mechanical Services | (3,937) | 6 | 3,943 | >100% | - | | |
| Parks Operations | 206,962 | (3) | (206,965) | <(100)% | - | [12] | Gross margin on jobs for year to date is $367k below budget. There is a reduction in net labour cost of $142k which offsets this lower margin, however the net result is the net deficit of $207k. |
| Planning Support Services | (134,908) | (46,531) | 88,377 | (9)% | 27,530 | | |
| Plant and Vehicles | (469,448) | (76,303) | 393,145 | <(100)% | (287,100) | [13] | Plant and vehicle charges are well above budget. Also depreciation of $43k has been recovered on plant and vehicles sold. |
| Property Support | 57,853 | 84,787 | 26,934 | 32% | (130,000) | [14] | Underspend in Risk Management Budget |
| Services Administration | 306,162 | 22,377 | (283,785) | <(100)% | 13,172 | [15] | Work in progress is yet to be added to income and this could be over $175k. Some expenses for year to date are over budget including building maintenance $35k over, communication costs $18k over,power and redundancy. |
| Stores | (37,453) | 1,302 | 38,755 | >100% | - | [16] | Year to date surplus of $37k is a result of Higher gross margin achieved for year to date compared with budget. |
| Tourism Corporate Office | (16,600) | (5,584) | 11,016 | <(100)% | - | [17] | Staff have moved cost centres as a result of the realignment which in turn has resulted in a drop in expediture |
| Utilities Operations | 142,443 | 6 | (142,437) | <(100)% | - | [18] | Year to date , net sales are below budgeted net sales by $130k |
| Communications & Marketing | 98,946 | 8,751 | (90,195) | <(100)% | - | [19] | Staff have moved based on the realignment which has resulted in an increase in expenditure |
| Business Excellence and Transformation | 234,379 | 21 | (234,358) | <(100)% | 32 | [20] | Cost centre was created as part of the realignment, and as such costs will be reallocated |
| **Net Operating** | **1,202,716** | **(324,216)** | **(1,526,932)** | **>100%** | **(380,528)** | | |

## Support Units - Financial Performance to 31 March 2017 – Continued

| $ | Year To Date | | | | Annual | |
|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Comment |
| **Capital Expenditure** | | | | | | |
| **Chief Executive** | | | | | | |
| Minor Capital Items | 390 | - | (390) | n/a | 61,300 | |
| **Corporate I.T.** | | | | | | |
| Software Replacement & Upgrade | 59,417 | 52,500 | (6,917) | (13)% | 71,000 | |
| Replace Terminals, PC's and Printers | 66,097 | 57,330 | (8,767) | (15)% | 71,000 | |
| Corporate IT Network | 26,822 | 21,498 | (5,324) | (25)% | 43,000 | |
| Electronic Document management | - | - | - | n/a | 60,000 | |
| Napier Wi-Fi | 25,015 | 20,332 | (4,683) | (23)% | 61,000 | |
| **Corporate Services** | | | | | | |
| Minor Capital Items | 2,059 | 2,100 | 41 | 2% | 2,100 | |
| **Council** | | | | | | |
| Minor Capital Items | 5,678 | 6,600 | 922 | 14% | 6,600 | |
| | - | - | | | - | |
| **Finance** | | | | | | |
| Finance Lease Minor Capital Items | 305,635 | 299,000 | (6,635) | (2)% | 670,000 | |
| | - | - | | | - | |
| **Plant and Vehicles** | | | | | | |
| P & V Renewal Purchases | 1,079,907 | 1,000,000 | (79,907) | (8)% | 1,000,000 | |
| **Services Administration** | - | - | | | - | |
| | - | - | | | - | |
| Asset Register Items | - | 3,753 | 3,753 | 100% | 5,000 | |
| **Design** | | | | | | |
| Minor Capital Items | - | - | - | n/a | 30,000 | |
| | **1,571,020** | **1,463,113** | **(107,907)** | **(7)%** | **2,081,000** | |

# Rates and Special Funds

## Rates and Special Funds - Financial Performance to 31 March 2017

$

| | Year To Date | | | | Annual | | |
|---|---|---|---|---|---|---|---|
| | Actual | Budget | Variance | % | Budget | Notes | Comment |
| **Operating Expenditure** | | | | | | | |
| Rates | 234,731 | 212,475 | (22,256) | (10)% | 219,000 | [1] | Additional penalty remissions, these are off set by additional rates penalties under revenue |
| Special Funds | (84,000) | (83,997) | 3 | (0)% | (2,008,633) | | |
| Loans | (1,448,825) | (1,444,572) | 4,253 | (0)% | – | | |
| | (1,298,094) | (1,316,094) | (18,000) | 1% | (1,789,633) | | |
| **Revenue** | | | | | | | |
| Rates | (40,800,163) | (40,626,832) | 173,331 | 0% | (37,288,896) | | |
| Special Funds | (1,986,963) | (2,019,753) | (32,790) | (2)% | (3,052,800) | | |
| | (42,787,126) | (42,646,585) | 140,541 | 0% | (40,341,696) | | |
| **Net Operating** | **(44,085,220)** | **(43,962,679)** | **122,541** | **0%** | **(42,131,329)** | | |

# Treasury Report 1 January 2017 to 31 March 2017

## INVESTMENTS REPORT

| Investment Types Held at Quarter-End: | | | | Amount |
|---|---|---|---|---|
| Call Deposits | | | | 50,000 |
| Term Deposits | S&P Credit | Average 12-Month | | |
| Bank | Rating | Int Rate | | |
| Westpac | AA– | 3.26% | 7,000,000 | |
| ANZ | AA– | 3.28% | 9,000,000 | |
| ASB | AA– | 3.60% | 15,500,000 | |
| BNZ | AA– | 3.58% | 14,000,000 | |
| Kiwibank | A | 3.49% | 8,000,000 | |
| | | | | 53,500,000 |
| **Total Investments as at 31 March 2017** | | | | $53,550,000 |

**Note:** Resulting from the patial sale of Kiwibank and the removal of the NZ Post guarantee, Standard & Poors have downgraded Kiwibank's credit rating from A+ to A. Under Napier City Council's Treasury Management Policy the minimum allowable credit rating for investments is A+. Term deposits currently held with Kiwibank will be progressively wound down upon maturity until all are matured by 18 August 2017.
The Treasury Management Policy will be reviewed during 2017 as part of the LTP process.

**Range of Interest Rates Negotiated During the Quarter:**

| | Rate | Date |
|---|---|---|
| Call Deposits (lowest) * | 0.10% | All |
| Call Deposits (highest) * | 0.10% | All |
| Term Deposits (lowest) | 2.71% | 21/02/2017 |
| Term Deposits (highest) | 3.75% | 24/02/2017 |

* Current interest rate offered by Council's host bank's '**On-Line Business Banking**' facility

**Weighted Average Interest Rate for All Currently Held Investments:**

| | Amount | Average Rate |
|---|---|---|
| Call Deposits | 50,000 | 0.10% |
| Term Deposits | 53,500,000 | 3.49% |
| | $53,550,000 | |
| Weighted Average Interest Rate as at 31 March 2017 | | 3.49% |
| Benchmark Average Interest Rate as at 31 March 2017 | | 2.12% |

(Benchmark = average 6-month BKBM rate of today & 6 months ago)

**Maturity Profile of Investments**

| Term | %'age | Lower Limit | Upper Limit | Within Limits | |
|---|---|---|---|---|---|
| 0 - 6 months | 76.7% | 30% | 80% | Yes | ◆ |
| 6 - 12 months | 23.3% | 20% | 70% | Yes | ◆ |
| 1 - 3 years | 0.0% | 0% | 50% | Yes | ◆ |
| 3 - 5 years | 0.0% | 0% | 20% | Yes | ◆ |

## EXTERNAL LOANS REPORT

| | Amount | Interest Rate |
|---|---|---|
| **Loans Raised During Quarter** | | |
| Local Authority Stock - Floating | Nil | N/a |
| Local Authority Stock - Fixed | Nil | N/a |
| | $0 | |
| | $0 | N/a |

**Average interest rate of loans raised year-to-date** N/a

**Total external loans raised year-to-date** Nil

**Balance of external loans likely to be raised in the current year** Nil