Review Framework

**Population Measure**

<table>
<thead>
<tr>
<th>Napier’s older people engage in their community</th>
</tr>
</thead>
<tbody>
<tr>
<td>% of people undertaking regular volunteer work (over 65 28.2% / whole pop 25.3%)</td>
</tr>
<tr>
<td>% of people using social service group (over 65 14.3% / whole pop 16.6%)</td>
</tr>
<tr>
<td>% of people reporting an improved quality of life (over 65 32.4% / whole pop 50%)</td>
</tr>
</tbody>
</table>

Napier Connects increases the community infrastructure to provide a range of opportunities for older people to be better connected

**Performance Measures**

1. Interagency steering group
2. Projects facilitated
3. Flow on projects
4. Communication strategy

**How well?**

- Participation levels (survey / evidence of participation)
- Project review / evaluation
- Project review / evaluation of actions

**Is Anyone Better Off?**

- Changes in skills / behaviour / attitude / opinion

Shown through success stories, infrastructure created (new or improved opportunities to engage), project reviews / evaluations

**Lessons Learnt**

- Produce a Napier Connects Toolkit
Project Review / Evaluation

Each project will use a method of review / evaluation appropriate to its size, cost and nature. Examples include surveys, feedback, focus groups etc. However, each project review / evaluation should include the following aspects:

**What was done?**
- Goals, target audience, reason for the project, methodology

**How well did we do it? (Reach / numbers)**
- e.g. number of people involved, unexpected outcomes, budget results, participant satisfaction

**Is anyone better off? (what changes were produced)**
- e.g. reduction in duplication, increased collaboration (shared projects, new partnerships, organisations working together), increase in opportunities available, increase in knowledge about issue / needs etc.

**Lessons learnt**
- What worked well, what didn’t?
- Should the activity continue?
- What should be changed (who/what/where/when/how)