

ARE YOU EXPERIENCING DIRTY WATER?

Water
our
no.1
priority

- 1 Flush the water until clear before drinking - this can take up to 15 minutes.
- 2 Use an outside tap so you can use the flushed water on your garden.
- 3 Run the taps in your tub before doing your washing.

! If your water doesn't clear after 15 minutes, call our Water Team on 0800 462 7437 or 06 835 7579.

PLEASE REPORT IT

Even if you do resolve the problem yourself, we'd really appreciate a heads up that you've had problems.

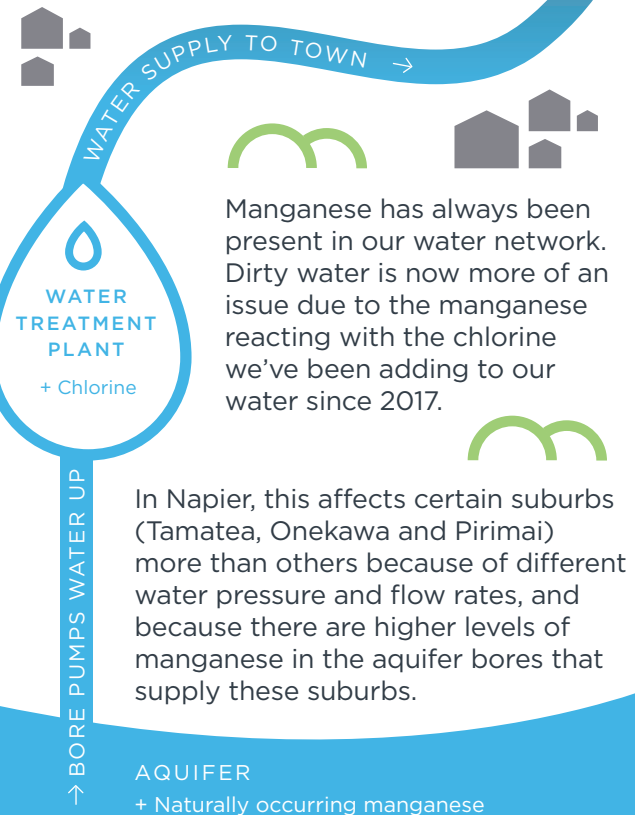
Please complete the 'Report It' form on our website at napier.govt.nz keyword search **#reportit**

! This will help us track issues and trends within our network.

Why do we get dirty water?

Our water source, the Heretaunga Aquifer, has naturally occurring manganese - one of the most abundant metals in the earth's crust.

When manganese-laden water mixes with oxygen and chlorine, the manganese oxidises or changes state to manganese dioxide, a black solid that can coat the inside of pipes.



Manganese has always been present in our water network. Dirty water is now more of an issue due to the manganese reacting with the chlorine we've been adding to our water since 2017.

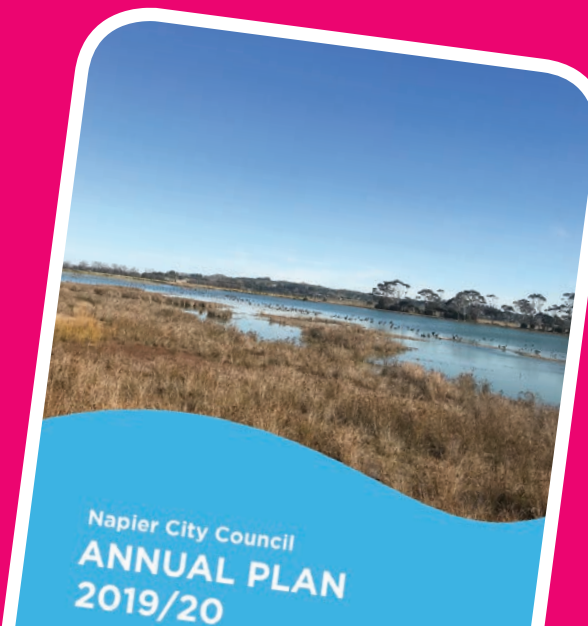
In Napier, this affects certain suburbs (Tamatea, Onekawa and Pirimai) more than others because of different water pressure and flow rates, and because there are higher levels of manganese in the aquifer bores that supply these suburbs.

Over the next four years we're spending more than \$30m, including more than \$9m in this financial year (2019/20) to improve our water. Find out more about these projects at www.napier.govt.nz/projects

Annual Plan 2020/21

Each year we refine our plans for the next 12 months. In our Annual Plan, we also outline our major projects, and how we intend to pay for these (which includes the setting of next year's rates). If the Long-term Plan is the grand strategy, mapping our goals for Napier in the decade ahead, then the Annual Plan details how we'll get there.

If there are any detours from the Long-term Plan, then we need to consult with our residents. As there are changes ahead for 2020/21 we'll be consulting with our communities in April 2020. Keep a lookout closer to the time at www.sayitnapier.nz



Informing
NAPIER

Ministry of Health PUBLIC HEALTH NOTICE

Some older plumbing fittings have the potential to allow minute traces of metals to accumulate in water standing in fittings for several hours.

Although the health risk is small, the Ministry of Health recommends that you flush a mugful of water from your drinking-water tap each morning before use to remove any metals that may have dissolved from plumbing fittings.

We are recommending this simple precaution for all households, including those on public and private water supplies.

Director - General Health

For more information type in the keyword 'Water' on our website www.napier.govt.nz



HURRICANES

MCLEAN PARK

SAT 29 FEB EARLY KO 4:45PM



TICKETROCKET.CO.NZ

* Credit card fees apply

USE CODE: NCC

\$15 EMBANKMENT ADULT, \$6.50 EMBANKMENT CHILD



Sign up for rates by email

And be in to **WIN \$500!**

- 1 Head to napier.govt.nz
- 2 Search keyword **#ratesbyemail**
- 3 Have your valuation number handy and you'll be signed up and in the draw within two minutes.

Terms and conditions apply - see napier.govt.nz #ratesbyemail. The competition ends Fri 21 Aug '20.

Congratulations to Stephen Thrupp!

Stephen is our quarter two rates by email \$500 winner. He currently works overseas so finds it hassle free to receive his rates notice direct to his inbox each quarter. He also pays by direct debit so he never misses a payment. There are three draws remaining, so make sure you sign up for the next draw before Wed 19 February 2020.



Thanks to Westpac - helping Napier City Council reduce its environmental footprint.

NAPIER NIGHT



FIESTA

Delectable food, refreshments and live music!

Mark in your calendar! Meet your friends, bring your family and picnic rug.



Clive Square 5:30 - 8:30pm

Keep an eye on facebook for postponement dates

facebook.com/napiernightfiesta



January 2020

OUR NAPIER

Read inside about dirty water, how you could win \$500, and news of what's coming up in Napier!



www.napier.govt.nz