



Application for RATES REMISSION FOR PENALTIES

Conditions and Criteria

Penalties incurred will be automatically remitted where Council has made an error which results in a penalty being applied.

Remission of one penalty will be considered in anyone rating year where payment has been late due to significant family disruption. This will apply in the case of death, illness, or accident of a family member, at about the times rates are due.

Remission of the penalty will be considered if the ratepayer forgets to make payment, claims a rates invoice was not received, is able to provide evidence that their payment has gone astray in the post, or the late payment has otherwise resulted from matters outside their control. Each application will be considered on its merits and remission will be granted where it is considered just and equitable to do so.

Remission of a penalty will be considered where sale has taken place very close to due date, resulting in confusion over liability, and the notice of sale has been promptly filed, or where the solicitor who acted in the sale for the owner acted promptly but made a mistake (e.g. inadvertently provided the wrong name and address) and the owner cannot be contacted. Each case shall be treated on its merits.

Penalties will also be remitted based on the application, by officers, of Council criteria established after Council has identified that Significant Extraordinary Circumstances have occurred that warrants further leniency in relation to the enforcement of penalties that would otherwise have been payable. The criteria to be applied will be set out in a council resolution that will be linked to the specific Significant Extraordinary Circumstances that have been identified by Council.

Penalties will also be remitted where Council's Chief Financial Officer considers a remission of the penalty, on the most recent instalment, is appropriate as part of an arrangement to collect outstanding rates from a ratepayer.

1. Ratepayer Information

First Name:			
Surname:			
Property Address:			
Postal Address:			
Property Valuation No:			
Daytime Contact:		Email:	

2. Declaration

- I declare that the information provided in this application is true and correct.
 I have read and understood the conditions relating to this rates remission.

Signature: (of Applicant)		Date:	
------------------------------	--	-------	--

Forms can be returned to Council in the following ways:

- By mail: Private Bag 6010, Napier, 4142
In person: Customer Services, Ground Floor, Dunvegan House - 215 Hastings Street, Napier, 4110
By email: rates@napier.govt.nz